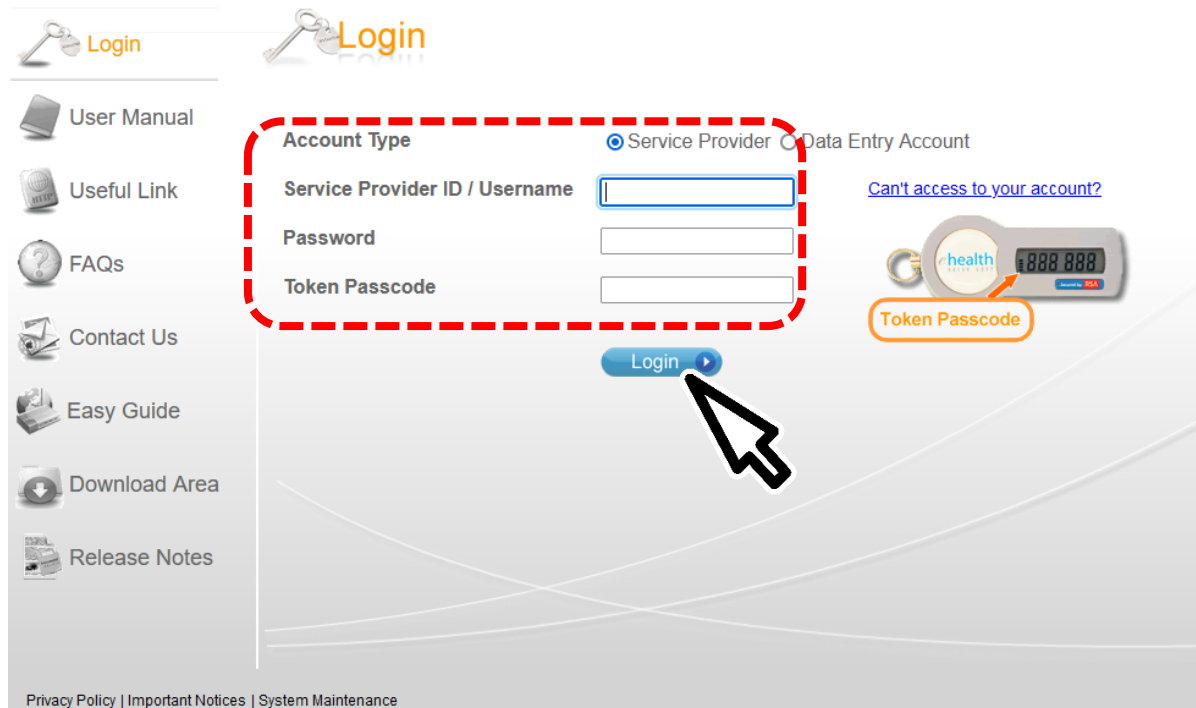


# Quick Guide of using eHealth System (Subsidies) in COVID-19 Vaccination Programme: COVID-19 Vaccination Medical Exemption Certificate



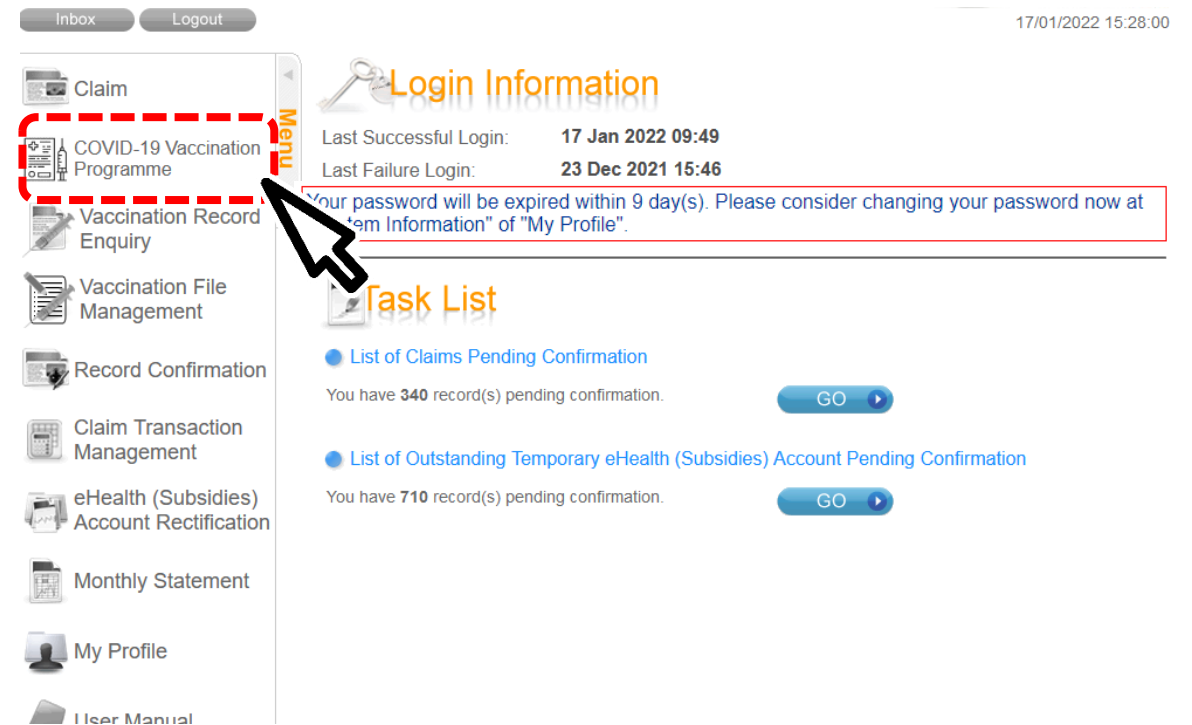
Login & Select COVID-19 Vaccination Programme

1. Select “Service Provider”
2. Input Service Provider ID/ Username, password and token password
3. Click “Login”



The screenshot shows the Login page of a system. On the left is a sidebar with links: Login, User Manual, Useful Link, FAQs, Contact Us, Easy Guide, Download Area, and Release Notes. The main content area has a 'Login' header with a key icon. Below it, the 'Account Type' is set to 'Service Provider' (selected) and 'Data Entry Account'. There are input fields for 'Service Provider ID / Username', 'Password', and 'Token Passcode'. A 'Login' button is at the bottom, with a mouse cursor pointing to it. A red dashed box highlights the 'Service Provider' account type and the input fields. To the right of the input fields is a link 'Can't access to your account?'. Below the input fields is a graphic of a token device with the text 'Token Passcode'.

4. Select “COVID-19 Vaccination Programme”  
**Only choose once per login**



The screenshot shows the system dashboard after login. At the top right is the date and time '17/01/2022 15:28:00'. On the left is a 'Menu' sidebar with items: Claim, COVID-19 Vaccination Programme (highlighted with a red dashed box and a mouse cursor), Vaccination Record Enquiry, Vaccination File Management, Record Confirmation, Claim Transaction Management, eHealth (Subsidies) Account Rectification, Monthly Statement, My Profile, and User Manual. The main content area has a 'Login Information' section with 'Last Successful Login: 17 Jan 2022 09:49' and 'Last Failure Login: 23 Dec 2021 15:46'. Below this is a red-bordered box with the message: 'Your password will be expired within 9 day(s). Please consider changing your password now at System Information of "My Profile"'. The 'Task List' section shows two items: 'List of Claims Pending Confirmation' (340 records) and 'List of Outstanding Temporary eHealth (Subsidies) Account Pending Confirmation' (710 records), each with a 'GO' button.

## 5. Select Practice

Health System COVID-19 DEMO  
(Subsidies)



CHAN, FIVE MAN



Home Inbox Logout Reprint Vaccination and Medical Exemption Record

Menu

COVID-19 Vaccination Programme

Please select Practice

CHAN TAI MAN Clinic (22)	
CHAN TAI MAN Clinic 2 (23)	




17

6. Select scheme “COVID-19 Vaccination Exemption Certificate”

HomeInboxLogoutReprint Vaccination and Medical Exemption Record

17/01/2022 15:29:58

Menu

COVID-19 Vaccination Programme

>>>1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Vaccination Records

Search eHealth (Subsidies) Account

PracticeCHAN TAI MAN Clinic (22)

Scheme

Please select ---

Please select ---

Vaccination Subsidy Scheme

Residential Care Home Vaccination Programme

COVID-19 Vaccination Medical Exemption Certificate

Document Type

☐ Hong Kong Identity Card

☐ Hong Kong Birth Certificate

☐ Non-Hong Kong Travel Document

Please input the information for eHealth (Subsidies) Account search

Identity Document No.

Date of Birth

Search

Only available for Registered Medical Practitioners' Service Provider account

Privacy Policy | Important Notices | System Maintenance

# Search for EHS(S) Account by Smart ID Card

# 1. Click “Read Card and Search”

HomeInboxLogoutReprint Vaccination and Medical Exemption Record18/01/2022 10:20:25

Menu

COVID-19 Vaccination Programme

>>>1. Search eHealth (Subsidies) Account2. Enter Details3. Complete Vaccination Records

Search eHealth (Subsidies) Account

PracticeCHAN TAI MAN Clinic (22)

SchemeCOVID-19 Vaccination Medical Exemption Certificate

Document Type

- ☒ Hong Kong Identity Card
  - ☐ Holders of an acknowledgement of application for an identity card
  - ☐ Mainland Travel Permit for Taiwan Residents
  - ☐ Macao SAR Permanent Resident Identity Card
  - ☐ Exit-entry Permit for Travelling to and from Hong Kong and Macao (Two-way Permit)
  - ☐ People's Republic of China Exit and Entry Permit
  - ☐ DS
  - ☐ Permit to Remain in HKSAR (ID 235B)
- ☐ Certificate of Exemption
- ☐ Hong Kong Birth Certificate
- ☐ Travel Document for Re-entry to Taiwan
- ☐ Visit Permit for Residents of Macao SAR
- ☐ Passport
- ☐ e-Token
- ☐ Document of Identity for Visa Purposes
- ☐ Non-Hong Kong Travel Documents
- ☐ Consular Corps Identity Card
- ☐ Multiple Entry Permit
- ☐ Notification Slip for Pre-arrival Registration for Taiwan Residents
- ☐ One-way Permit
- ☐ People's Republic of China Travel Document
- ☐ Recognizance
- ☐ Hong Kong SAR Re-entry Permit
- ☐ Certificate Issued by the Births and Deaths Registry for Adopted Children

Please input information OR read Smart ID Card to search eHealth (Subsidies) AccountHelp

Manual Input

HKIC No.Date of Birth

Search

Read Smart ID Card

(Chip facing up)

李智龍LEE, Chi Nan2621 2535 517401-01-1968男M\*\*\*A2C668668(E)

申智龍SAN, Chi Nan3947 2535 517423-01-1968男M\*\*\*A2C668668(E)

Read Card and Search

7

- 





3. Select gender and confirm consent
4. Click “Confirm” to proceed

eHealth System (Subsidies) - Claim - Internet Explorer

# eHealth System (Subsidies) Dev\_1 COVID19

VACCINATION, CENTRE

Home Inbox Logout Reprint Vaccination and Medical Exemption Record

## COVID-19 Vaccination Programme

>>> 1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Vaccination Records  
1a. Get Consent >>> 1b. Enter Details

### Confirm eHealth (Subsidies) Account

Account Information

Document Type	Hong Kong Identity Card
HKIC No.	VE[REDACTED]
Name	PEI, WAI CHI (貝偉志)
Chinese Commercial Code	6296 0251 1807
Date of Birth	26-05-2000
Gender	<input type="radio"/> Female <input checked="" type="radio"/> Male
Date of Issue	28-07-16

☐ I declare that the information given in this return is true, correct and complete. I have obtained consent from the applicant for the collection and use of his/her personal information for creating an eHealth (Subsidies) Account, administration and monitoring of respective Schemes related to such account, including but not limiting to a verification procedure by electronic means with the data kept by the Immigration Department.

Cancel x Confirm

Privacy Policy | Important Notices | System Maintenance

# Search for EHS(S) Account by Manual Input

# 1. Search recipient by HKIC no. and Date of Birth

Home Inbox Logout Reprint Vaccination and Medical Exemption Record 18/01/2022 10:20:25

## COVID-19 Vaccination Programme

>>>1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Vaccination Records

### Search eHealth (Subsidies) Account

Practice **CHAN TAI MAN Clinic (22)**

Scheme **COVID-19 Vaccination Medical Exemption Certificate**

**Document Type**

- ☒ Hong Kong Identity Card
  - ☐ Holders of an acknowledgement of application for an identity card
  - ☐ Mainland Travel Permit for Taiwan Residents
  - ☐ Macao SAR Permanent Resident Identity Card
  - ☐ Exit-entry Permit for Travelling to and from Hong Kong and Macao (Two-way Permit)
  - ☐ People's Republic of China Exit and Entry Permit
  - ☐ DS
  - ☐ Permit to Remain in HKSAR (ID 235B)
- ☐ Certificate of Exemption
- ☐ Hong Kong Birth Certificate
- ☐ Travel Document for Re-entry to Taiwan
- ☐ Visit Permit for Residents of Macao SAR
- ☐ Passport
- ☐ e-Token
- ☐ Document of Identity for Visa Purposes
- ☐ Non-Hong Kong Travel Documents
- ☐ Consular Corps Identity Card
- ☐ Multiple Entry Permit
- ☐ Notification Slip for Pre-arrival Registration for Taiwan Residents
- ☐ One-way Permit
- ☐ People's Republic of China Travel Document
- ☐ Recognizance
- ☐ Hong Kong SAR Re-entry Permit
- ☐ Certificate Issued by the Births and Deaths Registry for Adopted Children

Please input information OR read Smart ID Card to search eHealth (Subsidies) Account [Help](#)

Manual Input

HKIC No.

Date of Birth

[Search](#)

Read Smart ID Card

(Chip facing up)

HONG KONG PERMANENT RESIDENT ID CARD 香港永久性居民身份證 樣本 SAMPLE

李智能 LEE, Chi Nan

2621 2535 5174

Date of Birth 出生日期 Date of Birth 01-01-1968 男 M

\*\*\*A2

Issued Date 簽發日期 Date of Issue (01-79)

HKIC No. C668668 (E)

HONG KONG PERMANENT RESIDENT ID CARD 香港永久性居民身份證 樣本 SAMPLE

申智能 SAN, Chi Nan

3947 2535 5174

Date of Birth 出生日期 Date of Birth 23-01-1968 男 M

\*\*\*A2

Issued Date 簽發日期 Date of Issue (06-96)

HKIC No. C668668 (E)

[Read Card and Search](#)

Input Date of Birth as shown on the HKIC Format:

- DDMMYYYY/
- MMYYYY/
- YYYY

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## 2. Input the identity information shown on the HKIC

- English Name
- Chinese Name Commercial Code
- Gender
- Date of Issue (Format: DDMMYY)

**COVID-19 Vaccination Programme**

>>> 1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Vaccination Records

1a. Get Consent >>> 1b. Enter Details

**Enter Details**

Current Practice PAU LOI YAU Clinic (1)

Please enter the account information shown on Hong Kong Identity Card. [Help](#)

香港永久性居民身份證  
HONG KONG PERMANENT IDENTITY CARD

貝偉志 樣本 SAMPLE

PEI , WAI CHI

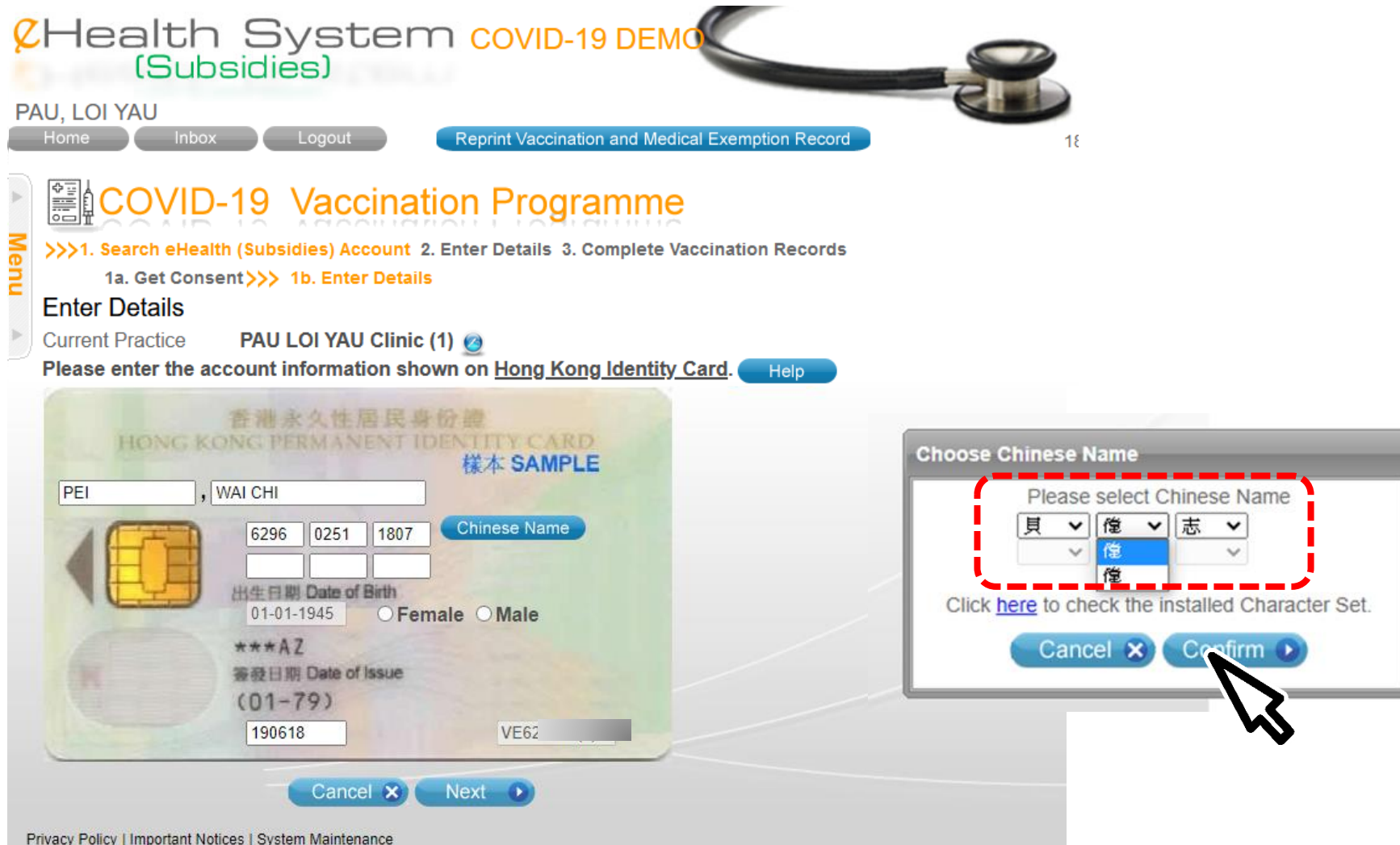
6296 0251 1807 [Chinese Name](#)

出生日期 Date of Birth  
01-01-1945 ☐ Female ☒ Male

\*\*\*AZ  
簽發日期 Date of Issue  
(01-79)  
19-06-18  VE62

[Cancel](#) [Next](#)

3. Select the correct Chinese character from drop down list
4. Click 'Confirm' to proceed



**eHealth System COVID-19 DEMO**  
(Subsidies)

PAU, LOI YAU

Home Inbox Logout Reprint Vaccination and Medical Exemption Record

**COVID-19 Vaccination Programme**

>>>1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Vaccination Records  
1a. Get Consent >>> 1b. Enter Details

**Enter Details**

Current Practice **PAU LOI YAU Clinic (1)**

Please enter the account information shown on Hong Kong Identity Card. [Help](#)

**HONG KONG PERMANENT IDENTITY CARD**  
樣本 SAMPLE

PEI, WAI CHI

6296 0251 1807 Chinese Name

出生日期 Date of Birth  
01-01-1945 ☐ Female ☐ Male

\*\*\*\*AZ  
簽發日期 Date of Issue  
(01-79)  
190618 VE62

**Choose Chinese Name**

Please select Chinese Name

貝 偉 志  
偉

Click [here](#) to check the installed Character Set.

Cancel X Confirm

Cancel X Next

Privacy Policy | Important Notices | System Maintenance

## 5. Confirm consent and click “Confirm”

eHealth System (Subsidies) - Claim - Internet Explorer

**eHealth System (Subsidies) COVID-19 DEMO**

PAU, LOI YAU

Home Inbox Logout Reprint Vaccination and Medical Exemption Record

18/

**COVID-19 Vaccination Programme**

>>> 1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Vaccination Records

1a. Get Consent >>> 1b. Enter Details

**Confirm Details**

Account Information

Document Type	Hong Kong Identity Card
Name	PEI, WAI CHI (貝偉志)
DOB	01-01-1945
Gender	Male
Date of Issue	19-06-18
HKIC No.	VE6

☒ I declare that the information given in this return is true, correct and complete. I have obtained consent from the applicant for the collection and use of his/her personal information for creating an eHealth (Subsidies) Account, administration and monitoring of respective Schemes related to such account, including but not limiting to a verification procedure by electronic means with the data kept by the Immigration Department.

Back Confirm

Privacy Policy | Important Notices | System Maintenance

Input COVID-19 Medical Exemption Certificate

1. A reminder will be shown on the proper use of Medication Exemption Certificate before entering the details. Click “Confirm” to proceed.

The screenshot displays the 'COVID-19 Vaccination Programme' web interface. On the left, a sidebar menu includes options like 'Account Information', 'Valid COVID-19 Vaccination Certificate', and 'COVID-19 Vaccination Record'. The main content area shows a progress bar with three steps: '1. Search eHealth (Subsidies) Account', '2. Enter Details' (which is highlighted), and '3. Complete Vaccination Records'. Below the progress bar, there are input fields for 'Document Type', 'Name', and 'HKIC No.'. A 'Confirmation' dialog box is overlaid on the screen, featuring a red warning icon and the title 'Reminder for issuing COVID-19 Vaccination Medical Exemption Certificates'. The dialog contains detailed instructions on how to issue these certificates, a list of five required assessment points, a reference to the thematic webpage on COVID-19 vaccination, a warning about legal actions for non-compliance, and a note about audit. At the bottom of the dialog are 'Cancel' and 'Confirm' buttons, with a mouse cursor pointing at the 'Confirm' button. Below the dialog, there is a yellow box with a checkbox and text: 'The healthcare recipient / The Substitute Decision Maker (SDM) consents the healthcare recipient to register with eHealth. Mobile Contact No. [input field] (Please provide a mobile contact number which can receive Hong Kong SMS notification)'. At the very bottom of the interface are 'Cancel' and 'Save' buttons.

**COVID-19 Vaccination Programme**

1. Search eHealth (Subsidies) Account >>> 2. Enter Details 3. Complete Vaccination Records

**Enter Details**

Account Information

Document Type

Name

HKIC No.

Valid COVID-19 Vaccination Certificate

Date of Issuance

30 Jan 2022

COVID-19 Vaccination Record

Practice

Scheme

Date of Issue

**Part I. Pre-existing Medical Condition**

Medical Reason(s)

This is to certify that the individual has received COVID-19 Vaccines in Hong Kong.

This certification is valid until

**Confirmation**

**Reminder for issuing COVID-19 Vaccination Medical Exemption Certificates**

The COVID-19 Vaccination Medical Exemption Certificate should be issued only to an individual who is medically unsuitable to receive BOTH COVID-19 vaccines available in Hong Kong (i.e. CoronaVac AND Comirnaty) following an assessment including but not limited to:

1. a detailed patient's history;
2. assessment of the adverse event or medical condition;
3. further investigations and diagnosis as necessary;
4. individualized risk-benefit analysis; and
5. recommendations/ options for immunization.

You should also refer to the thematic webpage on COVID-19 vaccination (<https://www.covidvaccine.gov.hk/en/>) regularly for the latest updates of the “Interim Guidance Notes on Common Medical Diseases and COVID-19 Vaccination in Primary Care Settings” and other information.

If you issued COVID-19 Vaccination Medical Exemption Certificates without any medical assessment or in violation of the aforementioned guidance notes, you may be subject to legal actions.

Please also note that the issued COVID-19 Vaccination Medical Exemption Certificates are subjected to audit.

Do you confirm to proceed?

Cancel X Confirm

☐ The healthcare recipient / The Substitute Decision Maker (SDM) consents the healthcare recipient to register with eHealth.


Mobile Contact No. [input field] (Please provide a mobile contact number which can receive Hong Kong SMS notification)

Cancel X Save



## 2. Select appropriate medical reason(s) in *Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation*

Menu

 **COVID-19 Vaccination Programme**

1. Search eHealth (Subsidies) Account >>> 2. Enter Details 3. Complete Vaccination Records

Enter Details

Account Information

Document Type  
Name  
HKIC No.

Hong Kong Identity Card  
CHAN, TAI MAN (陳大文)  
E131XXX(X)

Date of Birth / Gender  
Date of Issue

01-01-1990 / Male  
01-01-20

Valid COVID-19 Vaccination Medical Exemption Certificate

Date of Issue	Issuer	Valid Until
30 Jan 2022	CHAN, FIVE MAN	29 Apr 2022

COVID-19 Vaccination Medical Exemption Certificate

Practice  
Scheme  
Date of Issue

CHAN TAI MAN Clinic (22)  
COVID-19 Vaccination Medical Exemption Certificate  
27 Apr 2022

\* Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation

Medical Reason(s)  
☐ Severe allergic reaction or anaphylaxis to all currently available COVID-19 vaccines  
☐ Specific medical condition(s):  
☐ None of the above are applicable (Please proceed to Part II)

This is to certify that the above-named person is considered not suitable to receive all of the currently available COVID-19 vaccines in Hong Kong Special Administrative Region due to the medical reasons(s) in accordance with the "Guidance for COVID-19 Vaccination Medical Exemption" issued by the Department of Health.

This certification remains valid until 25-Jul-2022

☐ The healthcare recipient / The Substitute Decision Maker (SDM) consents the healthcare recipient to register with eHealth.  
Mobile Contact No. (Please provide a mobile contact number which can receive Hong Kong SMS notification)

Cancel

Save

Valid COVID-19 Vaccination Medical Exemption Certificate(s) is/are shown

17

**Only applicable if user selects "None of the above are applicable" in Part I.**

## 2. Select appropriate medical reason(s) in **Part II. Contraindications to Comirnaty (BioNTech) AND Coronavac (Sinovac)**

COVID-19 Vaccination Medical Exemption Certificate

Practice: CHAN TAI MAN Clinic (22)

Scheme: COVID-19 Vaccination Medical Exemption Certificate

Date of Issue: 27 Apr 2022

**\* Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation**

Medical Reason(s)

- ☐ Severe allergic reaction or anaphylaxis to all currently available COVID-19 vaccines
- ☐ Specific medical condition(s):
- ☒ None of the above are applicable (Please proceed to Part II)

**Part II: Contraindications to Comirnaty (BioNTech) AND Coronavac (Sinovac)**

**\* Comirnaty (BioNTech)**

Medical Reason(s)

- ☐ Allergy to the active substance or any of the other ingredients of this medicine as stated on the fact sheet
- ☐ Myocarditis or Pericarditis following a mRNA COVID-19 vaccine

**AND**

**\* CoronaVac (Sinovac)**

Medical Reason(s)

- ☐ History of allergic reaction to other inactivated vaccine<sup>#</sup>, or any component of CoronaVac (active or inactive ingredients, or any material used in manufacturing process as stated on the factsheet); previous severe allergic reactions to other vaccine (e.g. acute anaphylaxis, angioedema, dyspnea, etc.)  
<sup>#</sup>inactivated vaccines such as inactivated polio vaccine, inactivated influenza vaccine, etc.
- ☐ Severe neurological conditions (e.g. transverse myelitis, Guillain-Barre syndrome, demyelinating diseases, etc.)
- ☐ Uncontrolled severe chronic diseases

This is to certify that the above-named person is considered not suitable to receive all of the currently available COVID-19 vaccines in Hong Kong Special Administrative Region due to the medical reasons(s) in accordance with the "Guidance for COVID-19 Vaccination Medical Exemption" issued by the Department of Health.


This certification remains valid until: 25-Jul-2022

☐ The healthcare recipient / The Substitute Decision Maker (SDM) consents the healthcare recipient to register with eHealth.  
Mobile Contact No. (Please provide a mobile contact number which can receive Hong Kong SMS notification)

Cancel Save

### 3. Select the validity date

Menu

 **COVID-19 Vaccination Programme**

1. Search eHealth (Subsidies) Account >>> 2. Enter Details 3. Complete Vaccination Records

Enter Details

Account Information

Document Type

Hong Kong Identity Card

Name

CHAN, TAI MAN (陳大文)

Date of Birth / Gender

01-01-1990 / Male

HKIC No.

E131XXX(X)

Date of Issue

01-01-20

Valid COVID-19 Vaccination Medical Exemption Certificate

Date of Issue	Issuer	Valid Until
30 Jan 2022	CHAN, FIVE MAN	29 Apr 2022

COVID-19 Vaccination Medical Exemption Certificate

Practice

CHAN TAI MAN Clinic (22)

Scheme

COVID-19 Vaccination Medical Exemption Certificate

Date of Issue

27 Apr 2022

**\* Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation**

Medical Reason(s)

☐ Severe allergic reaction or anaphylaxis to all currently available COVID-19 vaccines



☐ Specific medical condition(s):

☐ None of the above are applicable (Please proceed to Part II)

This is to certify that the above-named person is considered not suitable for COVID-19 vaccines in Hong Kong Special Administrative Region due to the "COVID-19 Vaccination Medical Exemption" issued by the Department of Health.

This certification remains valid until

25-Jul-2022


 

☐ The healthcare recipient / The Substitute Decision Maker (SDM) consents the healthcare recipient to register with eHealth.

Mobile Contact No. (Please provide a mobile contact number which can receive Hong Kong SMS notification)

Cancel

Save

- Default as 90 days
- Click  to learn more about the valid period

Consent to register eHealth (Optional)

- 4. If healthcare recipients wish to register with eHealth, click the checkbox to indicate healthcare recipients' consent for eHealth registration after going through the Factsheet for eHealth ([Annex 1](#)) in the COVID-19 Vaccination information kit that should be given to healthcare recipients before the medical assessment
  - 5. Input the mobile contact number which can receive Hong Kong SMS here to complete the registration
- \*Please refer the healthcare recipients to contact Electronic Health Record Registration Office for enquiries related to eHealth (Tel: 3467 6300 or [ehr@ehealth.gov.hk](mailto:ehr@ehealth.gov.hk))

Menu

COVID-19 Vaccination Programme

1. Search eHealth (Subsidies) Account>>> 2. Enter Details 3. Complete Vaccination Records

Enter Details

Account Information

Document Type

Hong Kong Identity Card

Name

CHAN, TAI MAN (陳大文)

Date of Birth / Gender

01-01-1990 / Male

HKIC No.

E131XXX(X)

Date of Issue

01-01-20

Valid COVID-19 Vaccination Medical Exemption Certificate

Date of Issue	Issuer	Valid Until
30 Jan 2022	CHAN, FIVE MAN	29 Apr 2022

COVID-19 Vaccination Medical Exemption Certificate

Practice

CHAN TAI MAN Clinic (22)

Scheme

COVID-19 Vaccination Medical Exemption Certificate

Date of Issue

27 Apr 2022

\* Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation

Medical Reason(s)

☐ Severe allergic reaction or anaphylaxis to all currently available COVID-19 vaccines

☐ Specific medical condition(s):

☐ None of the above are applicable (Please proceed to Part II)

This is to certify that the above-named person is considered not suitable to receive all of the currently available COVID-19 vaccines in Hong Kong Special Administrative Region due to the medical reasons(s) in accordance with the "Guidance for COVID-19 Vaccination Medical Exemption" issued by the Department of Health.

This certification remains valid until

25-Jul-2022

☒ The healthcare recipient / The Substitute Decision Maker (SDM) consents the healthcare recipient to register with eHealth.

Mobile Contact No.

61234567

(Please provide a mobile contact number which can receive Hong Kong SMS notification)

Cancel

Save


Optional

20

## 6. Verify the certificate and click “Confirm”

[Home](#) [Inbox](#) [Logout](#) [Reprint Vaccination and Medical Exemption Record](#) 20/01/2022 16:31:33

Menu

 **COVID-19 Vaccination Programme**

1. Search eHealth (Subsidies) Account >>> 2. Enter Details 3. Complete Vaccination Records

**Confirm Details**

[Account Information](#)

Document Type

Hong Kong Identity Card

Name

CHAN, TAI MAN (陳大文)

Date of Birth / Gender

01-01-1990 / Male

HKIC No.

E131XXX(X)

Date of Issue

01-01-20

[COVID-19 Vaccination Medical Exemption Certificate](#)

Scheme

COVID-19 Vaccination Medical Exemption Certificate

Date of Issue

27 Apr 2022

Practice

CHAN TAI MAN Clinic (22)

**Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation**

Medical Reason(s)

- None of the above are applicable (Please proceed to Part II)

**Part II: Contraindications to Comirnaty (BioNTech) AND Coronavac (Sinovac)**

**Comirnaty (BioNTech)**

Medical Reason(s)

- Allergy to the active substance or any of the other ingredients of this medicine as stated on the fact sheet

**CoronaVac (Sinovac)**

Medical Reason(s)

- History of allergic reaction to other inactivated vaccine<sup>#</sup>, or any component of CoronaVac (active or inactive ingredients, or any material used in manufacturing process as stated on the factsheet); previous severe allergic reactions to other vaccine (e.g. acute anaphylaxis, angioedema, dyspnea, etc.)

<sup>#</sup>Inactivated vaccines such as inactivated polio vaccine, inactivated influenza vaccine, etc.

Valid Until

25 Jul 2022

Contact No.

61234567

Join eHealth

Yes

[Back](#)

[Confirm](#)


Privacy Policy | Important Notices | System Maintenance




7. Record saved

8. Print “COVID-19 Vaccination Medical Exemption Certificate”

[Home](#) [Inbox](#) [Logout](#) [Reprint Vaccination and Medical Exemption Record](#) 20/01/2022 16:32:16

 **COVID-19 Vaccination Programme**

1. Search eHealth (Subsidies) Account 2. Enter Details >>> 3. Complete Vaccination Records

 **COVID-19 Vaccination Medical Exemption Certificate completed!**

[Account Information](#)

Document Type	Hong Kong Identity Card		
Name	CHAN, TAI MAN (陳大文)	Date of Birth / Gender	01-01-1990 / Male
HKIC No.	E131XXX(X)	Date of Issue	01-01-20

[COVID-19 Vaccination Medical Exemption Certificate](#)

Transaction No.	TN22120-46-3
Transaction Date	27 Apr 2022 16:31
Scheme	COVID-19 Vaccination Medical Exemption Certificate
Date of Issue	27 Apr 2022
Practice	CHAN TAI MAN Clinic (22)

**Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation**

Medical Reason(s)	• None of the above are applicable (Please proceed to Part II)
-------------------	--

**Part II: Contraindications to Comirnaty (BioNTech) AND Coronavac (Sinovac)**

**Comirnaty (BioNTech)**


Medical Reason(s)	• Allergy to the active substance or any of the other ingredients of this medicine as stated on the fact sheet
-------------------	--

**CoronaVac (Sinovac)**

Medical Reason(s)	• History of allergic reaction to other inactivated vaccine <sup>#</sup> , or any component of CoronaVac (active or inactive ingredients, or any material used in manufacturing process as stated on the factsheet); previous severe allergic reactions to other vaccine (e.g. acute anaphylaxis, angioedema, dyspnea, etc.) <sup>#</sup> Inactivated vaccines such as inactivated polio vaccine, inactivated influenza vaccine, etc.
-------------------	--

Valid Until	25 Jul 2022
Contact No.	61234567
Join eHealth	Yes

[Reprint Medical Exemption Record](#) [Next Recipient](#)

  
香港特別行政區政府  
2019 冠狀病毒病疫苗接種計劃  
The Government of the Hong Kong Special Administrative Region  
COVID-19 Vaccination Programme

新冠疫苗接種醫學豁免證明書  
COVID-19 Vaccination Medical Exemption Certificate

茲證明以下人士  
This is to certify that the following person

姓名 Name	陳大文 CHAN, TAI MAN
身份證明文件類別及號碼 Document Type & No.	香港身份證 Hong Kong Identity Card E1 (4)
出生日期 Date of Birth	1990年1月1日 / 01-Jan-1990
性別 Gender	男 / Male

基於衛生署發出的<新冠疫苗接種醫學豁免指引>上指明醫學原因不適合接種所有本港現行提供的 2019 冠狀病毒病疫苗。  
is considered not suitable to receive all of the currently available COVID-19 vaccines in Hong Kong Special Administrative Region due to the medical reasons(s) in accordance with the "Guidance for COVID-19 Vaccination Medical Exemption" issued by the Department of Health.

此證明書的有效期限直至 2022 年 7 月 25 日。  
This certification remains valid until 25-Jul-2022.

陳五文 CHAN, FIVE MAN  
註冊醫生姓名 Name of Registered Medical Practitioner

陳大文醫務所 1 CHAN TAIMAN Clinic  
醫護機構 Healthcare Provider

2022 年 4 月 27 日 27-Apr-2022  
發出日期 Date of Issue

本函由電腦系統編印，毋需簽署。  
This is a computer-generated print-out. No signature is required.

請妥善保存 Keep this record properly Printed on 27-Apr-2022 14:33

# 1. Click “Reprint Vaccination and Medical Exemption Record”

Home Inbox Logout **Reprint Vaccination and Medical Exemption Record** 18/01/2022 10:20:25

**COVID-19 Vaccination Programme**

>>> 1. Search eHealth (Subsidies) Account 2. Enter Details 3. Complete Vaccination Record

**Search eHealth (Subsidies) Account**

Practice **CHAN TAI MAN Clinic (22)**

Scheme **COVID-19 Vaccination Medical Exemption Certificate**

**Document Type**

- ☒ **Hong Kong Identity Card**
  - ☐ Holders of an acknowledgement of application for an identity card
  - ☐ Mainland Travel Permit for Taiwan Residents
  - ☐ Macao SAR Permanent Resident Identity Card
  - ☐ Exit-entry Permit for Travelling to and from Hong Kong and Macao (Two-way Permit)
  - ☐ People's Republic of China Exit and Entry Permit
  - ☐ DS
  - ☐ Permit to Remain in HKSAR (ID 235B)
- ☐ Certificate of Exemption
- ☐ Hong Kong Birth Certificate
- ☐ Travel Document for Re-entry to Taiwan
- ☐ Visit Permit for Residents of Macao SAR
- ☐ Passport
- ☐ e-Token
- ☐ Document of Identity for Visa Purposes
- ☐ Non-Hong Kong Travel Documents
- ☐ Consular Corps Identity Card
- ☐ Multiple Entry Permit
- ☐ Notification Slip for Pre-arrival Registration for Taiwan Residents
- ☐ One-way Permit
- ☐ People's Republic of China Travel Document
- ☐ Recognizance
- ☐ Hong Kong SAR Re-entry Permit
- ☐ Certificate Issued by the Births and Deaths Registry for Adopted Children

**Please input information OR read Smart ID Card to search eHealth (Subsidies) Account** [Help](#)

**Manual Input**

HKIC No.

Date of Birth

[Search](#)

**Read Smart ID Card**

(Chip facing up)

HONG KONG PERM 香港永久性居民身份證 樣本 SAMPLE

李智能  
LEE, Chi Nan  
2621 2535 5174

Date of Birth 出生日期 Date of Birth  
01-01-1968 男 M

簽發日期 Date of Issue  
(01-79)

HKIC No. C668668(E)

HONG KONG PERM 香港永久性居民身份證 樣本 SAMPLE

申智能  
SAN, Chi Nan  
3947 2535 5174

Date of Birth 出生日期 Date of Birth  
23-01-1968 男 M

簽發日期 Date of Issue  
(06-96)

HKIC No. C668668(E)


[Read Card and Search](#)

## 2. Login

 Health System  
(Subsidies) COVID-19 DEMO  
(Vaccination Centre)

Only the issuing doctor or his/her data entry accounts could search and reprint the certificate

**Reprint Vaccination Record**




**System Login**

Account Type ☒ Service Provider ☐ Data Entry Account

Login ID

Password

Token Passcode



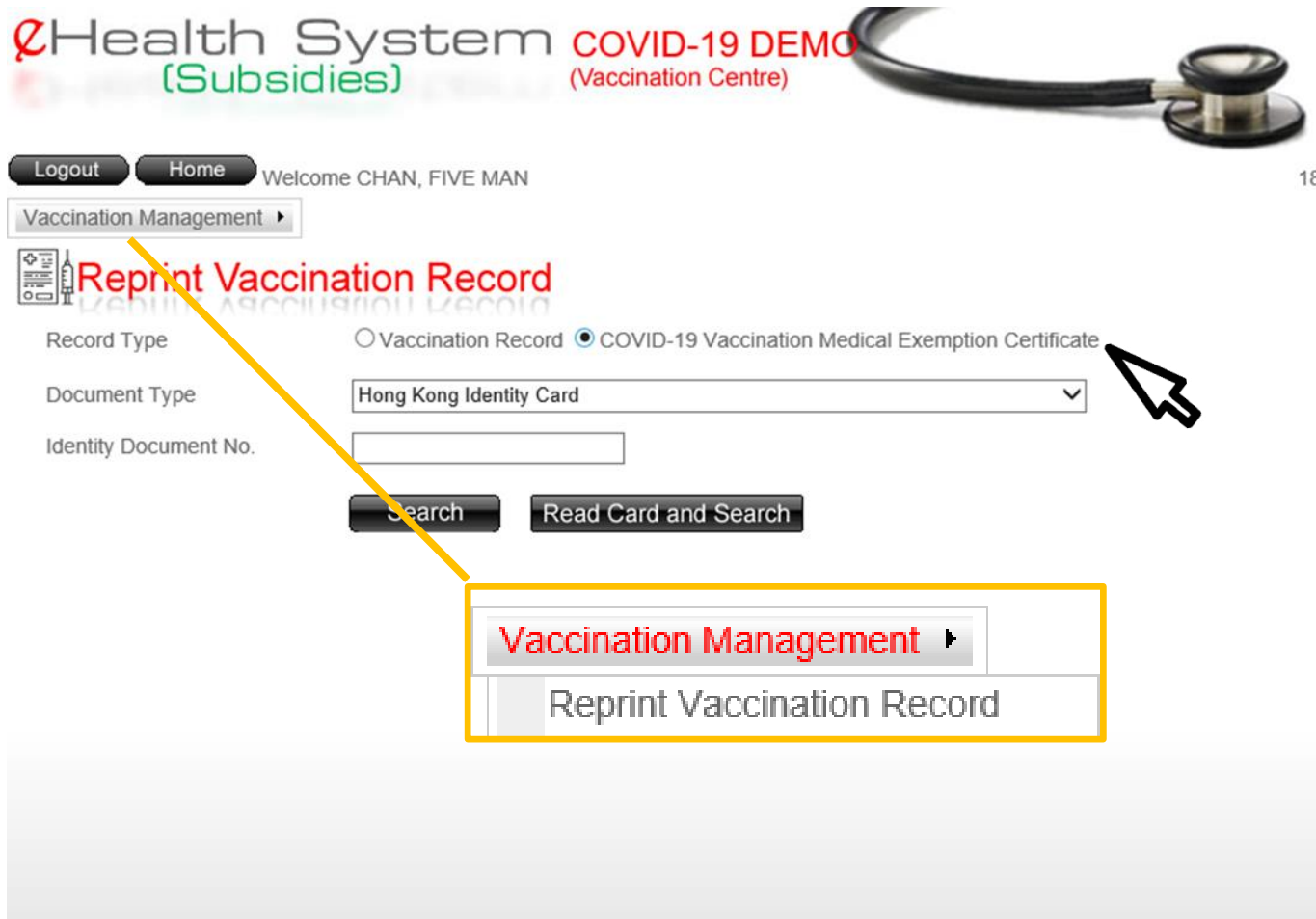
Token Passcode

Login Exit

- Input **Login ID**
- Input **Password**
- Input **token passcode**
- Click **Login** button



### 3. Select Reprint Vaccination Record



Health System (Subsidies) COVID-19 DEMO (Vaccination Centre)

Logout Home Welcome CHAN, FIVE MAN

Vaccination Management ▾

**Reprint Vaccination Record**

Record Type  
☐ Vaccination Record ☒ COVID-19 Vaccination Medical Exemption Certificate

Document Type  
Hong Kong Identity Card ▾

Identity Document No.

Search Read Card and Search

Vaccination Management ▾

Reprint Vaccination Record

18

- Click **Vaccination Management**
- Select **Reprint Vaccination Record**
- Select **“COVID-19 Vaccination Medical Exemption Certificate”**

## 4a. Search eHS(S) account by inserting HKIC and click “Read Card and Search”

- Chip facing up
- A clicking sound is heard
- Green light is on
- Remove Smart ID card after the system had read the personal information



Health System (Subsidies) COVID-19 DEMO (Vaccination Centre)

Logout Home Welcome CHAN, FIVE MAN

Vaccination Management ▾

**Reprint Vaccination Record**

Record Type ☐ Vaccination Record ☒ COVID-19 Vaccination Medical Exemption Certificate

Document Type

Identity Document No.

18



Health CVC, ADMIN ONE Change Password 24/02/2021 16:52:33

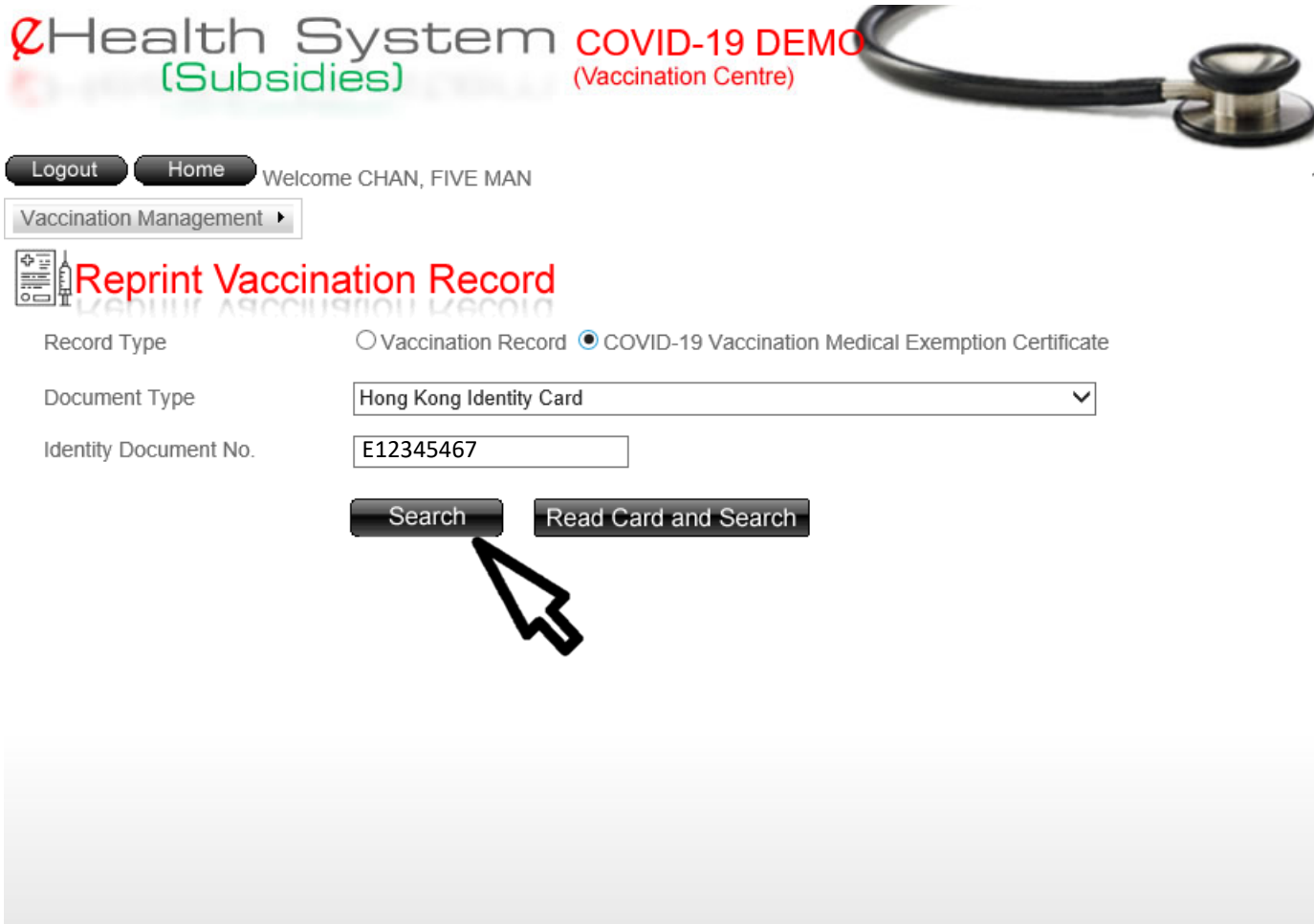
**Record**

Identity Card

**i**

The card holder has inserted the Smart ID Card and agreed to gain access to the data stored in the chip.

## 4b. Search eHS(S) account by manual input



**eHealth System** (Subsidies) **COVID-19 DEMO** (Vaccination Centre)

Logout Home Welcome CHAN, FIVE MAN

Vaccination Management ▾

**Reprint Vaccination Record**

Record Type ☐ Vaccination Record ☒ COVID-19 Vaccination Medical Exemption Certificate

Document Type


Identity Document No.

- Select **Document Type**
- Input **Identity Document No.**
- Click **Search**

## 5. Click “Reprint”

[Logout](#) [Home](#) Welcome CHAN, FIVE MAN 18/01/2022 17:28:57

Vaccination Management ▾

 **Reprint Vaccination Record**

**● eHealth (Subsidies) Account Information**

Reference No.	C22117-109-0		
Document Type	Hong Kong Identity Card		
Name	CHAN, TAI MAN (陳大文)	Date of Birth / Gender	01-01-1950 / Male
HKIC No.	E131XXX(X)	Date of Issue	01-01-20

**● COVID-19 Vaccination Medical Exemption Certificate**

Transaction No.	TN22121-56-6 (21 Jan 2022 14:33)		
Transaction Time	27 Apr 2022 14:33		
Scheme	COVID19MEC		
Date of Issue	27 Apr 2022		
Practice	CHAN TAI MAN Clinic (22)		

**Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation**

Medical Reason(s) 

- None of the above are applicable (Please proceed to Part II)

**Part II: Contraindications to Comirnaty (BioNTech) AND Coronavac (Sinovac)**

**Comirnaty (BioNTech)**

Medical Reason(s) 

- Allergy to the active substance or any of the other ingredients of this medicine as stated on the fact sheet

**CoronaVac (Sinovac)**

Medical Reason(s) 

- History of allergic reaction to other inactivated vaccine<sup>#</sup>, or any component of CoronaVac (active or inactive ingredients, or any material used in manufacturing process as stated on the factsheet); previous severe allergic reactions to other vaccine (e.g. acute anaphylaxis, angioedema, dyspnea, etc.)  
<sup>#</sup>Inactivated vaccines such as inactivated polio vaccine, inactivated influenza vaccine, etc.

Valid Until	25 Jul 2022
Contact No.	61234567
Join eHealth	Yes

[Back](#) [Reprint](#)

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香港特別行政區政府  
2019 冠狀病毒病疫苗接種計劃  
The Government of the Hong Kong Special Administrative Region  
COVID-19 Vaccination Programme



新冠疫苗接种医学豁免证明书  
COVID-19 Vaccination Medical Exemption Certificate

茲證明以下人士  
This is to certify that the following person

姓名 Name	陳大文 CHAN, TAI MAN
身份證明文件類別及號碼 Document Type & No.	香港身份證 Hong Kong Identity Card E1 (4)
出生日期 Date of Birth 性別 Gender	1950年1月1日 / 01-Jan-1950 男 / Male

基於衛生署發出的<新冠疫苗接种医学豁免指引>上指明醫學原因不適合接種所有本港現行提供的 2019 冠狀病毒病疫苗。  
is considered not suitable to receive all of the currently available COVID-19 vaccines in Hong Kong Special Administrative Region due to the medical reasons(s) in accordance with the “Guidance for COVID-19 Vaccination Medical Exemption” issued by the Department of Health.

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2022 年 4 月 27 日 27-Apr-2022  
發出日期 Date of Issue

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This is a computer-generated print-out. No signature is required.

請妥善保存 Keep this record properly Printed on 12-May-2022 14:33

# Void COVID-19 Vaccination Medical Exemption Certificate

# 1. Click “Claim Transaction Management”

The screenshot displays a web application interface. At the top, there are buttons for 'Inbox' and 'Logout', and a timestamp '17/01/2022 15:28:00'. On the left, a vertical menu lists various options: 'Claim', 'COVID-19 Vaccination Programme', 'Vaccination Record Enquiry', 'Vaccination File Management', 'Record Confirmation', 'Claim Transaction Management' (highlighted with a red dashed box and a mouse cursor), 'eHealth (Subsidies) Account Rectification', 'Monthly Statement', 'My Profile', and 'User Manual'. The main content area features a 'Login Information' section with details on the last successful and failed logins, and a warning message about password expiration. Below this is a 'Task List' section with two items: 'List of Claims Pending Confirmation' (340 records) and 'List of Outstanding Temporary eHealth (Subsidies) Account Pending Confirmation' (710 records), each with a 'GO' button.

Inbox Logout 17/01/2022 15:28:00

Menu

Claim

COVID-19 Vaccination Programme

Vaccination Record Enquiry

Vaccination File Management

Record Confirmation

**Claim Transaction Management**

eHealth (Subsidies) Account Rectification

Monthly Statement

My Profile

User Manual

### Login Information

Last Successful Login: 17 Jan 2022 09:49


Last Failure Login: 23 Dec 2021 15:46

Your password will be expired within 9 day(s). Please consider changing your password now at "System Information" of "My Profile".

### Task List


- List of Claims Pending Confirmation  
You have 340 record(s) pending confirmation. [GO](#)
- List of Outstanding Temporary eHealth (Subsidies) Account Pending Confirmation  
You have 710 record(s) pending confirmation. [GO](#)


## 2. Search record

 **eHealth System** COVID-19 DEMO  
(Subsidies)

PAU, LOI YAU

[Home](#) [Inbox](#) [Logout](#)

 **Menu**

 **Claim Transaction Management**

**Search Claim Record**

Practice  
Status  
Transaction Date  
Transaction No.  
Scheme

**From**   **To**

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### 3. Select record

**Claim Transaction Management**

**Claim Record**

Practice: Any  
Status: Any  
Transaction Date: From 17 Jan 2022 To 17 Jan 2022  
Transaction No.: Any  
Scheme: Any

	Transaction No. ⓘ	Transaction Date	Doc Type Identity Doc No. ⓘ	Name	eHealth (Subsidies) Account Type	Amount Claimed (\$)	Status	Other Info ⓘ	Name of Practice
1	COVID19MEC TN22117-12-5	17 Jan 2022 19:07	HKIC E678XXX(X)	CHAN, TAI MAN (陳大文)	Temporary Account	N/A	Pending eHealth (Subsidies) Account Validation	<a href="#">Details</a>	PAU LOI YAU Clinic

Page 1 of 1 (1 items)

**Record Summary**

Claim	Incomplete	Pending Confirmation	Pending eHealth (Subsidies) Account Validation	Ready to Reimburse	Voided	Reimbursed	Suspended
Total Amount Claimed (\$)	0	0	0	0	0	0	0

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## 4. Click “Void”

**eHealth System COVID-19 DEMO (Subsidies)**

PAU, LOI YAU

Home Inbox Logout

**Claim Transaction Management**

**Claim Information**

- Account Information

Document Type	Hong Kong Identity Card	Date of Birth / Gender	01-01-1950 / Male
Name	CHAN, TAI MAN (陳大文)	Date of Issue	01-01-20
HKIC No.	E678XXX(X)		

- COVID-19 Vaccination Medical Exemption Certificate

Transaction No.	TN22117-12-5 (17 Jan 2022 19:07)
Confirmed Time	17 Jan 2022 19:07
Scheme	COVID-19 Vaccination Medical Exemption Certificate
Transaction Status	Pending eHealth (Subsidies) Account Validation
Date of Issue	17 Jan 2022
Practice	PAU LOI YAU Clinic (1)

**Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation**

Medical Reason(s)	Severe allergic reaction or anaphylaxis to all currently available COVID-19 vaccine
Valid Until	30 Apr 2022
Join eHealth	N/A
Created By	90000130

Back Void

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*Voiding function is restricted use only. All voided records are subjected to audit. Please document the voiding reason(s) properly.*

5. Input void reason and click “Confirm Void”

Health System COVID-19 DEMO  
(Subsidies)

PAU, LOI YAU

HomeInboxLogout

Menu

Claim Transaction Management

Claim Information

Account Information

Document TypeHong Kong Identity Card

NameCHAN, TAI MAN (陳大文)

HKIC No.E678XXX(X)

Date of Birth / Gender01-01-1950 / Male

Date of Issue01-01-20

COVID-19 Vaccination Medical Exemption Certificate

Transaction No.TN22117-12-5 (17 Jan 2022 19:07)

Confirmed Time17 Jan 2022 19:07

SchemeCOVID-19 Vaccination Medical Exemption Certificate

Transaction StatusPending eHealth (Subsidies) Account Validation

Date of Issue17 Jan 2022

PracticePAU LOI YAU Clinic (1)

Part I. Pre-existing condition/ Adverse event following COVID-19 immunisation

Medical Reason(s)

- Severe allergic reaction or anaphylaxis to all currently available COVID-19 vaccine

Valid Until30 Apr 2022

Join eHealthN/A

Created By90000130

Void Reason

Cancel

Confirm Void

Privacy Policy | Important Notices | System Maintenance

## 6. The record is voided successfully.

PAU, LOI YAU

Home Inbox Logout

18/01/2022 16:53:47

Menu

### Claim Transaction Management

 Void Transaction completed! The eHealth (Subsidies) Account (C22118-149-9) is also removed. Please record the Void Transaction No. (V22118-8-1) in consent form.

Void Transaction Time	18 Jan 2022 16:53
Void Transaction No.	V22118-8-1

[Return](#)

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## Annex 1- Factsheet for eHealth



# 參加醫健通 新冠疫苗紀錄可互通

Register with eHealth and  
share COVID-19 vaccination records



**立即下載醫健通流動應用程式！**  
**Download eHealth App Now!**

透過醫健通流動應用程式，你不單可以查閱自己的新冠疫苗紀錄，  
還可以授權醫護機構互通有關紀錄！

Through the eHealth App, you can view your COVID-19 vaccination records and  
authorise healthcare providers to share your records!

## 知情同意 Informed Consent

☐ 我同意參加醫健通，讓獲授權的醫護機構取閱及互通我的醫健通紀錄(包括新冠疫苗紀錄)，作醫護用途。  
I consent to register with eHealth, which enables authorised healthcare providers to access and share my ehealth records (including COVID-19 vaccination records) for healthcare purposes.



**自願登記**  
Voluntary Registration



**閱覽快捷安全**  
Quick and Safe View



**終身紀錄**  
Life-long Records



**私隱保障**  
Protect Your Privacy

**醫健通**  
eHealth  
Electronic Health Record

醫健通提供一個安全的電子平台，為市民建立終身和全面的健康紀錄，讓你與公私營醫護機構（如醫院及診所）閱覽互通的紀錄。

eHealth provides a secure electronic platform to build up lifelong and comprehensive health records for citizens, enabling view of the shared records by you and public and private healthcare providers (e.g. hospitals and clinics).

透過新冠疫苗接種計劃一站式登記醫健通 –

Register with eHealth via COVID-19 Vaccination Programme in one stop -

你可先掃描二維碼，閱覽醫健通「參與者須知」及「收集個人資料聲明」。並於接種疫苗時，向有關醫護人員確認你已參閱及明白有關資訊，並給予醫健通「參與同意」，就可以完成登記。

You can scan the QR codes here and read through the "Participant Information Notice" and "Personal Information Collection Statement" of eHealth. You can then confirm with the clinical staff that you have read and understood the relevant information, and have given the joining consent to eHealth, to complete the registration during the Vaccination.

**參與者須知**  
Participant Information Notice



**收集個人資料聲明**  
Personal Information Collection Statement



系統會將你的通訊方式設定為「手機短訊」以接收醫健通的通知。  
請確保你登記的電話號碼能夠接收短訊。

eHealth will use "Mobile SMS" as the communication means to facilitate you in receiving notifications from eHealth. Please ensure that the phone number you registered in eHealth is able to receive SMS.

**溫馨提示**  
Reminder

由於處理登記需時，你將會於稍後時間收到手機短訊，通知你的醫健通已成功開立。你就可以下載醫健通流動應用程式，隨時隨地管理健康！  
請留意，因應各種臨床及技術原因，個別醫護機構或需要更多時間，以互通有關資料到醫健通。

Since it takes time to process your registration, you will receive SMS later informing you that your eHealth has been successfully created. You may then download the eHealth App and manage your health anytime, anywhere! Please be aware that due to various clinical and technical reasons, it may take time for individual healthcare providers to share your data to eHealth.

☎ 3467 6300

☎ 3467 6099

🌐 www.ehealth.gov.hk

✉ ehr@ehealth.gov.hk



電子健康紀錄申請及諮詢中心 Electronic Health Record Registration Office

香港九龍灣海濱街8號啟匯11樓1102室

Unit 1102, 11/F, Harbourside HQ, 8 Lam Chak Street, Kowloon Bay, Hong Kong



**醫健通**

Electronic Health Record Sharing System



**END**