



### eHR Mobile Application Coming Soon

Preview of the eHR mobile application



### Global Digital Health Partnership Summit and Asia Pacific Electronic Health Record Conference 2019 in Hong Kong

International events on digital health in Hong Kong



### Embarking on a New Healthcare Service Mode in District Health Centre through eHRSS

Enhanced district-based primary healthcare with eHRSS



### eHRSS Updates

Recent publicity and engagement activities



### Fun Quiz

Chance to win a prize



### The Meaning of eHRSS to Community Healthcare in Face of Pandemic Challenges

eHRSS supports the provision of continuous healthcare services in the community amid the COVID-19 challenge



### All Set for Chinese Medicine Information Sharing

Latest development of Chinese medicine information sharing in eHRSS



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## Embarking on a New Healthcare Service Mode in District Health Centre through eHRSS

**Dr Choi Yu-sze, Cissy**  
Head of Primary Healthcare Office,  
Food and Health Bureau

**"The Electronic Health Record Sharing System (eHRSS) has an indispensable role to play in connecting the District Health Centre (DHC) with a network of private healthcare providers (HCPs) within the district to deliver targeted, patient-oriented primary healthcare services in the community."**

In the last eHealth News, an overview was given on how eHRSS facilitates the Government's new DHC initiative in enhancing primary healthcare services ("eHRSS for DHCs"). In this issue, Dr Choi, Head of the Primary Healthcare Office (PHO), was invited to share the vision of the DHC initiative, her views and experience in commissioning the first centre, as well as the role and potential of eHRSS in the further development of DHCs.

"With an aging population and increasing prevalence of chronic diseases in Hong Kong, our treatment-oriented healthcare system is under immense pressure to meet the growing demand," said Dr Choi. "The commissioning of the first DHC in Kwai Tsing in 2019 brings in a new service mode – a people-centred, prevention-oriented service mode which focuses on enhancing people's awareness of healthy living and disease prevention, and empowering them to manage their health actively."

Behind the scene, eHRSS is the key component in supporting the operation of DHC by connecting a multitude of community partners to



The commissioning of the first DHC in Kwai Tsing in 2019 brings in a new service mode

collaboratively provide healthcare services to district residents across all ages and varying health status.



The DHC initiative represents a new way of healthcare in Hong Kong. It aims to enhance people's awareness and capability to monitor their health status

## New Healthcare Service Mode in DHC

Placing primary healthcare at the forefront is important to ensure the sustainable development of the public healthcare system. Dr Choi explained, "All along, much of the focus has been placed on providing hospital, emergency and specialist services. People would tend to visit doctors for treatment only when they got health problems. In the long run, the current mode of the healthcare system will not be able to cope with the demand of an aging population."

"The DHC initiative represents a new way of healthcare in Hong Kong. It aims to enhance people's awareness and capability to monitor their health status, to seek health information and professional advice proactively to reduce the chance of turning into a patient. Put simply, we want to shift the healthcare system from treatment-oriented to prevention-centred," Dr Choi elaborated.

## eHRSS as a Facilitator of Medical-social Collaboration at DHC

The DHC serves as a district primary healthcare hub comprising a core centre, supplemented by satellite centres and a network of multi-disciplinary teams providing multiple access and service points for health promotion, health assessment, chronic disease management and community rehabilitation to its users. Talking about how the DHC achieves these goals through this unique service model, Dr Choi said, "eHRSS plays a significant part in this!"

Currently, all HCPs working as partners in the DHC's network and users of DHC services are required to join eHRSS. Leveraging the eHRSS common platform, electronic health records (eHRs) of DHC users could be efficiently shared amongst healthcare professionals (HCPs) of the network to facilitate them to providing seamless and tailored care and treatment to users.

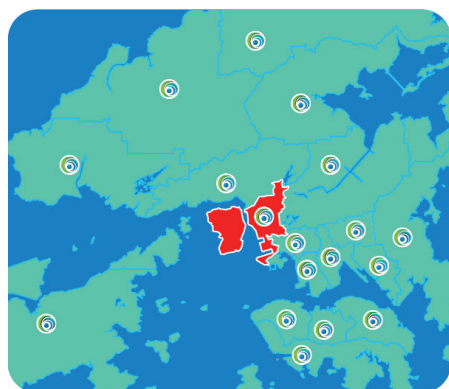
Dr Choi illustrated with a typical user journey. "For a first time DHC visitor, our Care Coordinator, who is a registered nurse, will conduct a health assessment questionnaire for him/ her, covering physical health conditions, family history, diet and social habits. Based on the assessment results, the Care Coordinator may refer the user to suitable network doctors and/ or allied health professionals for consultation and treatment if indicated, or offer suitable health advice and suggestions on health-related activities at the DHC core centre or satellite centres that may be nearer to where they live or work. For instance, a user with diabetic risk identified may be referred to a network doctor before further follow-up by an optometrist for diabetic retinopathy assessment if the diagnosis is confirmed".



Currently, all HCPs working as partners in the DHC's network and users of DHC services are required to join eHRSS



“Riding on eHRSS, our network partners can access eHRs of referred users timely and accurately, without having to repeatedly ask them for the needed information. Investigation results and assessment performed can also be reported back and shared with other HCProfs and the Care Coordinator for reference or follow-up. This is particularly useful in the community setting where meetings amongst HCProfs for case discussion is not easy. It serves as a platform that makes DHC’s coordination with its network partners and case management much more efficient and effective,” Dr Choi pointed out.



PHO is now working at full steam with the target to set up DHCs in the remaining 17 districts

## Challenges and Opportunities Ahead

Since the roll out of the first DHC in Kwai Tsing, positive response has been received from the community. As at end-December 2019, there were over 8 000 service visits, and more than 2 000 members of the public registered as members. Among the service users, besides the elderly, 33% are in their 40s to 60s. Dr Choi attributed this to the higher health awareness of this age group. “Our goal is to serve district residents of all ages. After all, there are different health needs at different ages.”

With the experience gained from the first DHC, PHO is now working at full steam with the target to set up DHCs in the remaining 17 districts. Preparation for 6 DHCs is now underway for Wong Tai Sin, Sham Shui Po, Tuen Mun, Yuen Long, Tsuen Wan and Southern District and they are expected to be set up within the term of the current Government while smaller-scale “DHC Express” will be set up in the other districts.

Noting that a user mobile application (App) will be rolled out soon under Stage Two eHRSS to enable users to access their own health records and other public health information (more details at [“eHR Mobile Application Coming Soon”](#)), Dr Choi remarked, “The objectives of the eHR App in encouraging and empowering users in self-care and self-management of health well match with that of DHC. There will surely be synergy.” She suggested that more features could be introduced in the eHR App in the coming phases, such as allowing users’ self-input of vital health data, access to DHC’s health assessment questionnaire prior to visit, customised information provided according to users’ health profile, etc..

“With the increasing recognition of the benefits of primary healthcare by members of the public, the implementation and further development of DHC and eHRSS will contribute to enhancing the continuity of patient care, facilitating the best use of our healthcare resources, and supporting the provision of collaborative and efficient healthcare in Hong Kong as a whole,” Dr Choi concluded.



Community Interim  
**Medication  
Refill Services**



## The Meaning of eHRSS to Community Healthcare in Face of Pandemic Challenges

**Dr Liu Shao Haei**

**Founding President**

**Society for Innovative Healthcare Hong Kong**

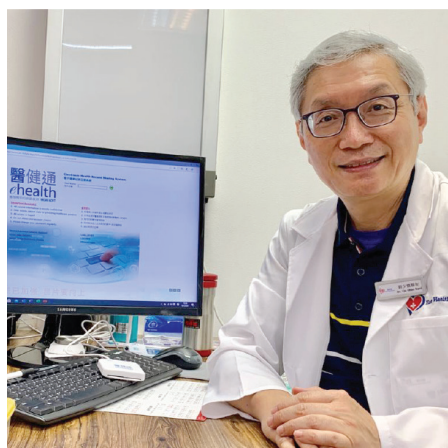
“Patients participating in our Community Interim Medication Refill Scheme (CIMRS) pilot are those with chronic illnesses who require long term medication. The outbreak of the Coronavirus Disease 2019 (COVID-19) has unexpectedly disrupted their scheduled follow-up and medication refill at the Hospital Authority (HA). With the objective to bridge this service gap leveraging community resources and inspired by the use of the Electronic Health Record Sharing System (eHRSS), we and our collaborators sparked off this pilot scheme with the aim to contribute to the continuity of care for patients at the community level, as well as to help release precious resources in the public healthcare sector at this critical time to fight against the pandemic.”



The CIMRS pilot was initiated in February 2020 to provide an interim measure for patients with chronic illness who require long term medication

The outbreak of COVID-19 in early 2020 has presented unprecedented challenges to the Hong Kong public healthcare system. The activation of Emergency Response Level in public hospitals entailed that many patients would be restricted from visiting or receiving healthcare services at HA's hospitals and clinics, directly impacting on those with chronic diseases who require regular follow-ups and prescribed medications in the Out-patient Clinics of HA. Against this backdrop, the Society for Innovative Healthcare Hong Kong in collaboration with the Pharmaceutical Foundation and other supporting organisations, initiated

the CIMRS pilot in February 2020 to provide an interim measure for these patients, making use of their electronic health records (eHRs) shared in eHRSS to provide them with temporary yet urgently needed drug refill and advisory services in the community.



Dr Liu elaborated how eHRSS plays a part in this, “With eHRSS, doctors can obtain accurate and reliable information about the patient to facilitate the assessment.”

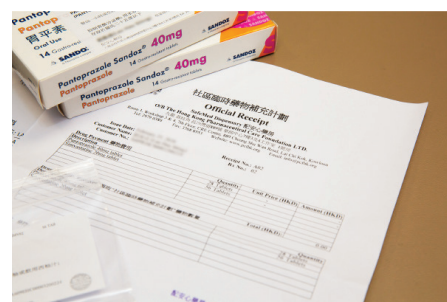
## Indispensable Role of eHRSS

“CIMRS serves to share out and complement healthcare services of the public sector in this difficult time to meet the temporary need of patients,” Dr Liu explained. “It works through the collaboration amongst various parties in the community, including private clinics, non-governmental organisations (NGOs) and community pharmacies to serve those chronic patients with urgent drug refill and advisory services. To achieve this, eHRSS plays a pivotal and indispensable role,” he added.

Patients participating in the pilot scheme are required to join eHRSS as a pre-requisite. This enables healthcare professionals (HCPs) taking part in the pilot, who are also eHRSS users, to access the patient’s eHRs, such as diagnosis, prescription and dispensing records shared by HA to the system. Based on the information, participating doctors can review the patients’ clinical conditions and previous medications to assess their suitability for the scheme. Dr Liu elaborated how eHRSS plays a part in this, “With eHRSS, doctors can obtain accurate and reliable information about the patient to facilitate the assessment. When they come to us, patients or their carers need not memorise and describe the shape or colour of the drugs in use, or show us their drug bags. Nor do we need to trace or call HA for clarifications. This not only saves our time and effort, but also helps avoid putting additional workload on the staff and system of HA. More importantly, medication safety is enhanced and this surely benefits the patients.”

Subject to the doctor’s diagnosis, stable patients without drug-related issues will then be prescribed with the same medications up to 4-8 weeks. Patients or carers can then collect the packed drug refills at a scheduled time in the selected community pharmacy simply by presenting the necessary identification document. “Throughout the whole process, waiting time is minimised and crowded gatherings are avoided. Besides, as the required information is readily available in eHRSS, service registration, drug collection and communication amongst HCPs is simple and convenient,” Dr Liu continued to share the benefits brought by CIMRS as facilitated by eHRSS.

Reiterating the meaning of eHRSS to the pilot scheme, Dr Liu said, “In order to support our services, there must be a reliable and secure platform for information sharing.” He further supplemented, “While HCPs are assured of their convenient access to timely and accurate eHRs of their patients, patients and their carers are also assured that their privacy is well protected. They will be notified of when, where and who whenever patients’ eHRs have been accessed. Patients can feel



Patients or carers can then collect the packed drug refills at a scheduled time in the selected community pharmacy simply by presenting the necessary identification document

relieved and secure when using our services, and we have been receiving positive feedback.”



In facing the challenges of the severe pandemic situation in Hong Kong, CIMRS has set the scene and illustrated the potential for more community collaboration in the healthcare sector

### Potential Public-Private Partnership for Community Drug Refill Project

With the charity donation as well as support from NGOs, volunteering doctors, nurses, pharmacists and helpers, enrolled patients could enjoy the services of CIMRS free of charge. The pilot started on 22 February and extended from 4 May 2020 to include collection and delivery of drug from public hospital pharmacies to patients' home, with use of technology – Internet of Things (IOT) to monitor and ensure the drugs were delivered to patients on time. By early May, around 250 patients have already participated and benefited from the scheme.

In facing the challenges of the severe pandemic situation in Hong Kong, CIMRS has set the scene and illustrated the potential for more community collaboration in the healthcare sector. It also shows the beauty of eHRSS in contributing to both the public and private healthcare systems. In the longer term, Dr Liu welcomed the Government to explore the feasibility of introducing similar services as a new form of public-private partnership, with a view to alleviating the service demand in the current public healthcare system while maximising the use of healthcare resources in the community.





## All Set for Chinese Medicine Information Sharing

The use of Chinese medicine (CM) in integrated treatment is gaining increasing recognition and popularity amongst the general public. The Government has been working on multiple fronts to promote the development and incorporate CM into the healthcare system in Hong Kong. In support of these initiatives, Stage Two Development of the Electronic Health Record Sharing System (eHRSS) includes the broadening of sharable scope to cover CM data. To pave the way for CM information sharing, a turn-key clinical management system (CMS), the CM Information System (CMIS) On-ramp, has been developed by the Government for free adoption by CM clinics.

After years of concerted effort, CM information sharing in eHRSS is now all set for boarding. To prepare for the journey, there are three major goals to accomplish: (1) build up data standards of CM information, (2) computerise CM practice, and (3) strengthen the support to CM sector for participating in eHRSS.



The review and further standardisation of CM terminologies will continue as an on-going process

### The Path to Successful CM Information Sharing

The path to CM information sharing started with the standardisation of terminology which is crucial to effective communication among CM practitioners. Domain groups have been established to define the CM data standards covering not only the diagnoses, treatment methods but also the names of Chinese medicines required to enable CM clinical data sharing and interoperability. The long history of CM and clear geographical differences of CM practitioners have caused divergence among clinical terms particularly for some CM drugs and herbs. For example, "山藥 (Shan Yao)" is commonly named as "淮山 (Huai Shan)" or "懷山 (Huai Shan)", while "三七 (San Qi)" is often called "田七 (Tian Qi)" or "滇七 (Dian Qi)". Thanks to the thorough discussion and contribution by stakeholders and experts of the domain groups, a comprehensive set of standardised terminologies, covering more than 4 000 terms commonly adopted by CM

practitioners in Hong Kong, has been established. The review and further standardisation of CM terminologies will continue as an on-going process. A transmission interface between the Department of Health and eHRSS was also developed to allow healthcare providers to use standardised proprietary Chinese medicine terminologies to intercommunicate in the sharing.

The tradition of hand-written medical records remains quite common in the CM sector today. To facilitate the computerisation and sharing of CM information in eHRSS, the CM sector has to be equipped with the necessary technical capability. To this end, the CMIS On-ramp has been developed as a turn-key CMS to support the daily administration and operation of a CM clinic. Apart from providing basic functions of a typical system such as patient registration and appointment, clinical documentation, prescriptions and dispensary, billing etc., special features related to consultations on non-drug treatments such as acupuncture and bone-setting by CM practitioners are included. While standardised terminologies are incorporated, the system also allows customisation to better meet users' needs. Most importantly, CMIS on-ramp complies with the security and system interoperability requirements for data sharing in eHRSS. Following a series of engagement and usability workshops with the CM sector (covered in the 18th issue eHealth News "[Getting Ready for Chinese Medicine Information Sharing](#)"), invitation to participate in the CMIS On-ramp Pilot Programme had started earlier this year. The aim of the Pilot Programme is to collect users' feedback from practical usage of the application and experience for improvement. The experience gained will also be invaluable for the eventual rolling out of information sharing amongst CM practitioners through eHRSS.



Patient registration and appointment



Clinical documentation



CM prescriptions and dispensary



Non-drug treatments



Billing



Reports

Major Functions of CMIS On-ramp

With the CMIS On-ramp ready, measures to encourage the participation of CM practitioners were introduced in tandem. The CM Clinic Improvement Funding Scheme (the Scheme) under the Enterprise Support Programme of the \$500 million CM Development Fund (CMDF) is now open for applications. Amongst others, the Scheme aims to provide applicants with financial support for enhancing their medical record systems. Eligible CM clinics can apply for the fund for installing CMIS On-ramp and procuring related hardware equipment (such as desktop computers and tablets) as well as technical support services. More details can be found at the [CMDF Webpage](#).



Eligible CM clinics can apply for the CMDF for installing CMIS On-ramp and procuring related hardware equipment



Stakeholder engagement, review and improvement will continue with the aim of facilitating and encouraging the wider adoption of eHR by the CM sector, and fostering the provision of integrated and collaborative patient-centered care for the benefits of patients

## eHR Sharing Among CM Practitioners

The proposed sharable scope of CM information in eHRSS during the initial phase has been worked out, which include encounters and appointments, allergies and adverse drug reaction, CM diagnosis and procedures, as well as CM prescribing and dispensing records. As a first step, the sharing of CM information among CM practitioners is targeted to be launched by end of 2021. Stakeholder engagement, review and improvement will continue with the aim of facilitating and encouraging the wider adoption of eHR by the CM sector, and fostering the provision of integrated and collaborative patient-centered care for the benefits of patients.





## eHR Mobile Application Coming Soon

Development of the long-anticipated “Patient Portal” has been in good progress and is targeted to make its debut later this year in the form of a mobile application (App). Let’s take a look at its design and initial functions, and the publicity and recruitment activities in preparation for its launch.

At the initial launch of the Electronic Health Record Sharing System (eHRSS) in 2016, access has been enabled for healthcare professionals to facilitate their provision of quality and efficient healthcare to patients under their care. As Stage Two Development of eHRSS progresses, members of the public will soon be able to view part of their own electronic health records (eHRs) in the system through a Patient Portal – the eHR App.

Since the design and development of the eHR App commenced in mid-2017, development teams have been engaging target users in rounds of usability review in order to deep dive into their user experience and gauge their feedback (“[Building and Experiencing the User-Centric Patient Portal](#)”). With valuable suggestions and insights gained from users including members of the District Health Centre (DHC), participants of Public-Private Partnership (PPP) Programmes, parents and caregivers, the prototype of the App had been reviewed, enhanced and further tested. It’s now time to show our readers the latest design and functions of the eHR App!



Members of the public will soon be able to view part of their own eHRs in the system through a Patient Portal – the eHR App



Health information  
and news

Public health  
programmes

Doctor search

## Functions of the eHR App at Launch

Functions of the eHR App are planned to be rolled out progressively to cater for the needs of different user groups. For those who would like to have an initial taste of the App, all they need to do is download and install the App to gain instant and handy access to a range of general public health information and news. Information covering latest government PPP or public health programmes, such as vaccination subsidies schemes, screening programmes and updates of DHC will be at the fingertips! Want to look for doctors who have enrolled in selected programmes? A one-stop “Doctor Search” function is available for checking out doctors by programme, district and other common criteria.

## Full eHR App Experience for eHRSS Participants

For those who want to enjoy the full experience of the eHR App, it is equally simple. Users who are already registered with eHRSS can activate their accounts via the eHR App. Once activated, users will not only be able to access general health information, but also parts of their own eHRs in eHRSS, such as medications, allergy, adverse drug reactions and medical appointments. Don't want to miss another medical appointment? Users can sync them to their personal calendar and set up reminders on their mobile device. Apart from viewing immunisation records available in eHRSS, users can also self-input or take pictures of the vaccines received. There is also good news for Health Care Voucher users - with the eHR App, seniors will be able to check their voucher balance and transaction history anytime and anywhere, without worrying about losing track of their voucher usage anymore.



Electronic health  
records

Medical  
appointments

Health Care  
Voucher balance  
and transactions



Manage sharing consent

Health data input

To give users even greater convenience, the eHR App also provides functions for managing eHRSS accounts, such as giving or changing sharing consents to healthcare providers, and updating communication means.

There is no question the health of a child is one of the parents' greatest concerns. To facilitate caregivers to take care of the younger ones, access via the eHR App to the eHRSS accounts of children who are under the age of 16 can be set up by parents or legal guardians who have registered with eHRSS. By completing a simple verification process, parents can easily switch between their own accounts and their children's with the same device to access and manage the children's eHRSS accounts. What's more, special functions are available at the eHR App for use, such as growth charting and immunisation record inputting for children.

## Upcoming Publicity and Recruitment Activities

To promulgate the rollout of the eHR App and encourage members of the public to fully enjoy the benefits it brings, the eHR Office has planned a series of publicity and recruitment activities, including broadcast of new promotional videos, online promotion, dissemination of publicity collaterals and App installation campaign by mobile teams, etc. to be launched closer to the roll-out of the App. Do watch for our latest news and activities at the [eHRSS website](#).





## 5th Global Digital Health Partnership Summit

GLOBAL DIGITAL HEALTH PARTNERSHIP



## Asia Pacific Electronic Health Record Conference 2019

# Global Digital Health Partnership Summit and Asia Pacific Electronic Health Record Conference 2019 in Hong Kong

The Electronic Health Record Sharing System (eHRSS) was introduced to global participants of two international events held in Hong Kong.

### Fifth Global Digital Health Partnership (GDHP) Summit - 15 to 16 October 2019

In October 2019, the Food and Health Bureau (FHB) of the Hong Kong Special Administrative Region (HKSAR) Government and the Ministry of Health and Family Welfare of India, the incumbent GDHP Chair, with the support of the Hong Kong Hospital Authority (HA), hosted the Fifth GDHP Summit at the Hong Kong Science Park. The Summit was a platform for global dialogue on policy and implementation issues, and sharing of experience and best practices in digital health services amongst participants. More than 50 delegates from 18 economies and multinational organisations joined the event.



FHB of the HKSAR Government and the Ministry of Health and Family Welfare of India, the incumbent GDHP Chair, with the support of HA, hosted the Fifth GDHP Summit at the Hong Kong Science Park in October 2019



During the two-day Summit, participants discussed and reviewed progress of the GDHP work plan under the themes of “Policy Environments”, “Interoperability”, “Clinical and Consumer Engagement”, “Evidence and Evaluation” and “Cyber Security”

At her inaugural speech, Professor Sophia Chan, the Secretary for Food and Health, underscored the importance of digital health, including eHRSS, in the Government’s efforts in addressing various healthcare challenges. “The big challenges we face call for a critical look at the existing system and also the use of innovative and sustainable methods to enhance our efficiency, effectiveness and quality of the healthcare service provided,” she remarked. “Throughout the years, we have launched a number of policy initiatives, including strengthening our primary healthcare system, focusing more on disease prevention, and promoting collaboration between the public and private sectors.” Professor Chan added that, the territory-wide eHRSS, by providing a common and secured infrastructure for sharing of patients’ health records, plays an important role in supporting many of their initiatives, including most recently the new District Health Centre, that aims to alleviate the pressure on the public healthcare services through public-private collaboration.

Dr Cheung Ngai Tseung, Head of Information Technology (IT) and Health Informatics of HA, also shared with participants the IT strategy and development of HA, how the organisation leveraged digital technologies and their experience at public hospitals.

During the two-day Summit, participants discussed and reviewed progress of the GDHP work plan under the themes of “Policy Environments”, “Interoperability”, “Clinical and Consumer Engagement”, “Evidence and Evaluation” and “Cyber Security”. In addition, delegates were invited to share and exchange their digital health experience. The Summit was wrapped up with a visit to the HA Innovation and IT Command Centre.

To know more about the GDHP Summit in Hong Kong, please visit the eHealth website:

[https://www.ehealth.gov.hk/en/publicity\\_promotion/events/gdhp2019/index.html](https://www.ehealth.gov.hk/en/publicity_promotion/events/gdhp2019/index.html).



The Summit was wrapped up with a visit to the HA Innovation and IT Command Centre





In collaboration with GDHP, the Hong Kong Society of Medical Informatics, eHealth Consortium and HL7 Hong Kong co-organised the two-day APeHRC, themed “The Next Big Thing in eHealth”

## Asia Pacific Electronic Health Record Conference (APeHRC) 2019 - 17 to 18 October 2019

In collaboration with GDHP, the Hong Kong Society of Medical Informatics, eHealth Consortium and HL7 Hong Kong co-organised a two-day APeHRC back-to-back with the GDHP Summit at the Hong Kong Science Park.

Themed “The Next Big Thing in eHealth”, the Conference aimed to promote electronic health record (eHR) sharing in Hong Kong, foster technological development in the private sector to facilitate eHR sharing, and help build up IT and healthcare sectors' capability in eHR. About 700 participants from 16 countries/ territories and the World Health Organization joined to share their experience and discuss a range of topics covering digital health policy vision, development of artificial intelligence in healthcare and breakthrough innovations in eHealth.

Ms Elizabeth Tse, Permanent Secretary for Food and Health (Health), and Mr Ian Chin, Principal Assistant Secretary for Food and Health (Health), were invited to give the opening remarks and deliver a presentation to introduce to participants the implementation and development of eHRSS in Hong Kong. An exhibition booth was also set up by the eHR Office to promote eHRSS and carry out on-site registration for participants.



Participants discussed a range of topics covering digital health policy vision, development of artificial intelligence in healthcare and breakthrough innovations in eHealth



Dr Wong Chun Por, Chairman of the Organising Committee of APeHRC 2019, welcomed participants from 16 countries/ territories and the World Health Organization joining the conference





# eHRSS Updates

The Electronic Health Record (eHR) Office continued to publicise and engage stakeholders in the public and private sectors through online and offline channels to bring them up to date with the developments and enhance understanding of the eHR Sharing System (eHRSS).

## New eHRSS Collateral - Guide for Healthcare Provider

With the extension of role-based controlled access to eHRSS to additional types of healthcare professionals (HCPs) in the community in 2019, more healthcare organisations are now able to get on board eHRSS. To facilitate interested organisations to register with the system, a newly designed booklet “[Guide for Healthcare Provider](#)” was recently released. The booklet introduces the key principles and operations of eHRSS, requirements and procedures for joining as healthcare providers (HCPs), and key points to note on system usage and privacy protection to help organisations get prepared for joining eHRSS.





## Gerontech and Innovation Expo cum Summit 2019

eHRSS was featured at the Gerontech and Innovation Expo cum Summit (GIES) for the third consecutive year at the Hong Kong Convention and Exhibition Centre from 21 to 24 November 2019. The flagship event was co-hosted by the Government and the Hong Kong Council of Social Service, and co-organised by the Hong Kong Science and Technology Parks Corporation.

The eHR Office continued to join hands with the Department of Health (DH) in hosting an exhibition booth to promote eHRSS and related DH programmes, including the Elderly Health Care Voucher Scheme, the Vaccination Subsidy Scheme and the Colorectal Cancer Screening Programme. The upcoming launch of the eHR mobile application, being one of the major work targets under eHRSS Stage Two development, was also highlighted in the event.

With the use of multimedia exhibits and interactive game, the booth successfully raised visitors' interests and helped deepen their understanding of eHRSS. A registration counter was also set up to carry out on-site registration for over 300 members of the public during the four-day event.

## Hong Kong College of Health Service Executives Gala Luncheon Talk 2019

Aging population is one major global healthcare challenge. At the luncheon, "Opportunity and Innovation in Caring the Aged" organised by the Hong Kong College of Health Service Executives on 1 December 2019, Dr Clement Cheung, Senior Health Informatician (eHR) Special Duties of the Hospital Authority (HA), was invited to share with representatives of the local health service administration and management about the roles and unique strengths of eHRSS in facilitating the delivery of primary healthcare services and promoting public-private collaboration to help cope with the growing demands brought by the aging population in Hong Kong.



## eHR Risk Review Workshop 2019

The Workshop was held on 31 October 2019 at the HA Building with over 110 representatives from private hospitals, HCProf associations, non-governmental organisations, private HCPs, DH and the eHR Office joining. The annual event provided a platform for participants to review and exchange views about risks and challenges faced in eHR sharing, and share insights in preparing for new ones in the further development of eHRSS. Feedback and suggestions on eHRSS implementation and

development were also collected.



### Together, We Fight the Virus!

To minimise the risk of spread of COVID-19 in the community, the eHR Office had rescheduled some of the eHRSS on-site publicity and recruitment activities in early 2020 with a view to supporting the prevention and control of the disease together. To keep stakeholders up to date with eHRSS, latest news, online promotion and eHRSS registration via the eHealth website are available 7 x 24. Please stay tuned to [www.ehealth.gov.hk](http://www.ehealth.gov.hk) for the latest news and information!



## Fun Quiz

### True or False

This is a fun game to find out how much you know about the Electronic Health Record Sharing System (eHRSS). Determine whether each of the statements below is “true” or “false” by choosing the appropriate circle. Winners will receive a prize (while stock lasts). (Hint: The answers can be found in this issue of eHealth News.)

1

eHRSS is a key component of the District Health Centre initiative in enhancing primary healthcare.

☒
☐

2

Healthcare professionals who are eHRSS users taking part in the Community Interim Medication Refill Scheme pilot can access participating patients' electronic health records (eHRs) shared by the Hospital Authority to the system.

☐
☐



**3**

Standardisation of Chinese Medicine (CM) terminology is one of the major tasks in taking forward CM information sharing and is incorporated in the CM Information System On-ramp.

☐☐**4**

Patients who have not yet registered with eHRSS are unable to install the eHR mobile application to obtain latest information about government public-private partnership or public health programmes.

☐☐**5**

Participants of the Fifth Global Digital Health Partnership Summit and Asia Pacific Electronic Health Record Conference 2019 had not been introduced to the latest developments of eHealth and eHRSS in Hong Kong.

☐☐

## Join the Quiz

Method 1: Please fill in the answers and the form below, and press “Submit Answer and Information”.

Method 2: Please print out this page, mark your answers and fill out the required information. Completed entries should be returned by fax at 2300 7921 or email to [enquiry@ehealth.gov.hk](mailto:enquiry@ehealth.gov.hk) on or before 19 June 2020.

After the closing date on 19 June 2020, you can check the correct answers in the newsletter posted at the eHRSS website. Personal particulars and contact information collected in this fun quiz will only be used to notify winners and send prizes. All personal data collected in this fun quiz will not be disclosed to any third parties and will be deleted by the Electronic Health Record Office two weeks after all prizes have been sent.

Name

Tel. no

Email

Address