醫健通訊 ehealth NEWS
香港特別行政區政府 HKSAR GOVT
21 ISSUE 21 Mar 2021

Continuous Expansion of eHealth Scope of Sharable Data

Obstetric records was included under the clinical note/ summary of the sharable data scope

Webinar on Cyber Security and Personal Data Privacy Protection in Electronic Health Record Sharing System

Elucidated to healthcare providers the ways for protecting patients' privacy

Empowering Your Health Management with 醫健通eHealth App

Enhancing the capability to manage own health with technology

eHRSS Updates

Recent publicity and public engagement activities

Fun Quiz

Chance to win a prize

A Step Towards Digitalisation – Rollout of the Chinese Medicine Information System (CMIS) On-ramp

Lifting medical standard of the Chinese medicine sector with information sharing via eHealth

醫健通eHealth App Goes Live – Your Participation Matters

Now you can experience the new mode for managing health anytime anywhere

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Empowering Your Health Management with 醫健通eHealth App

Mr YUEN Siu-lam
Chairman
Hong Kong Alliance of Patients' Organizations Limited

"Technological development has become a trend. As the representative of a patients' organisation, I am glad to see that with the advance of technology, patients can more proactively participate in health management through the 醫健通eHealth App (App). This is really a good thing which I highly encourage. Cyber security and patient privacy are the two keys to the wider use of the App. With these two aspects refined in addition to promotion and publicity at different levels, citizens' capabilities to manage their own health will then be enhanced."

Started from connecting the public and private healthcare organisations and healthcare professionals (HCProfs), the continuous development of the Electronic Health Record Sharing System (eHealth) now not only facilitates HCProfs to take care of patients' needs more efficiently, its benefits are recognised by more citizens. In the first quarter of this year, the Electronic Health Record (eHR) Office launched the "醫健通eHealth" App for download and use by the public. Mr Yuen Siu-lam, the Chairman of Hong Kong Alliance of Patients' Organizations Limited (HKAPO), highly encouraged patients to utilise technology to manage their own health as technological development has become a trend. He mentioned that the functions of the App should meet users' requirements, for example, practical functions such as viewing records of medications, medical appointments, vaccinations and health care voucher transaction history, etc., could greatly enhance the interest and recognition towards the App among users of different age groups.

In the first quarter of this year, the eHR Office launched the "醫健通eHealth" App for download and use by the public

Given the target users of eHealth were the general public, a user-friendly interface was of paramount importance

User-friendly Interface Design

Many citizens in Hong Kong got accustomed to use mobile applications every day. Given the target users of eHealth were the general public, Mr Yuen pointed out that a user-friendly interface was of paramount importance. “It is crucial to avoid using confusing colours, as well as to adopt large and clear fonts, and icons with special and suitable color matching to cater for the needs of patients having colour vision deficiency or colour blindness,” he added. “Elders in general have relatively weaker eyesight so the App has to include the features for customising the layout and font size, and display simple and concise icons.”

Apart from the user interface, Mr Yuen considered that in future, if the App could provide health data input function, it would attract more people to download and use. “Users can be more aware of their own health when health data are available. For example, they can simply measure the blood pressure and input to the App for record by themselves, which enable them to monitor the changes in their health conditions; or to show the data to HCProfs for reference in order to save the time in consultation. This also works in tandem with the Government’s primary healthcare policy of ‘Prevention is better than cure’,” he said.

Promotion Through Network of Patient Groups

A full range of promotion and education is indispensable for attracting users of different ages to use the App. “In addition to publicise through various channels such as promotional videos, posters and social media, I suggest setting up some service support counters in districts to help citizens registering with eHealth, and more importantly, to provide on-the-spot guidance on how to use the App to those who are relatively less familiar with electronic devices and mobile applications. Real comments and feedback from users when using the App can also be observed at the same time,” he emphasised.

The App could assist patients to manage their own health and Mr Yuen was willing to assist in promoting and publicising eHealth. “There are more than 40 patient groups in HKAPO. Despite the social distancing restrictions under the pandemic, various seminars and workshops can still be held through video conferencing,” he said. “Our organisation welcomes representatives from the eHR Office to demonstrate and elaborate the steps of using the App to our members. By way of members’ experience sharing after using the App, patients can learn more about the App and eHealth’s benefits can be spread through their positive word-of-mouth. In the course of engagement, patients’ opinions will be collected and consolidated for reflecting to the eHR Office, with a view to continuously improving the functions of the App.”

A full range of promotion and education is indispensable for attracting users of different ages to use the App

To conclude, Mr Yuen was of the view that every new thing must undergo the development progress by phases, therefore, he believed there should be still room for improvement for the App after its launch. He was confident that the development team would keep on improving the App taking into account respective users' experience, and eventually achieving the objective of empowering citizens to manage their own health.

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A Step Towards Digitalisation – Rollout of the Chinese Medicine Information System (CMIS) On-ramp

Mr CHAN Shiu-hing, Louis

Chairman, Domain Group of Electronic Health Record Content and Information Standards (Chinese Medicine Record)

"The digitalisation of Chinese medicine (CM) information not only allows CM practitioners accessing their patients' online health records at any time, but also viewing related information timely and precisely, so that the treatment will not be affected by miscommunication with patients. Moreover, the Electronic Health Record Sharing System (eHealth) brings another benefit to the CM sector, which is the sharing of patients' electronic health records (eHRs) among CM practitioners. This facilitates the continuity of care for patients who receive treatments from several CM practitioners. Most importantly, CM practitioners may take reference from other related diagnosis and treatment plans which in turn enhances the medical standard of the CM sector."

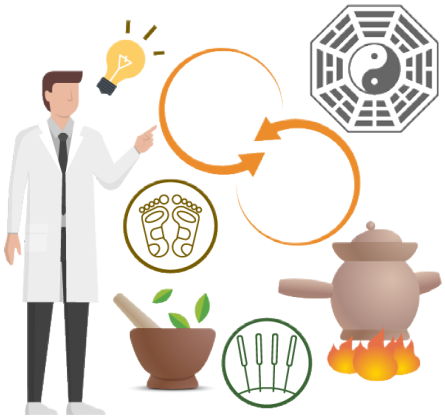
In the previous issue of eHealth News, we introduced in the article **"All Set for Chinese Medicine Information Sharing"** about the CM Information System (CMIS) On-ramp, which was a turn-key clinical management system developed by the Government for free adoption by CM clinics, in order to pave the way for CM information sharing. In this issue, we interviewed Mr Chan, the Chairman of the Domain Group, to share with us his experience and views on digitalisation of CM information, and explain how the CMIS On-ramp may help broadening the scope of sharable data in eHealth to cover CM information, as well as the advantages, contribution and vision brought to the CM sector.

It was obvious that the transition towards digitalisation with an ultimate goal to join eHealth was beneficial to the CM sector

Benefits of Digitalisation and Sharing of CM Information

As a veteran CM practitioner who specialises in orthopaedics and traumatology, and the Vice Chairman and Dean of the Hong Kong T.C.M. Orthopaedic and Traumatic Association Limited, Mr Chan is also one of the pioneers in the sector using computer system as an aid to consultation. He pointed out it was obvious that the transition towards digitalisation with an ultimate goal to join eHealth was beneficial to the CM sector.

"The immediate benefit for healthcare providers and citizens to register with eHealth and the prospective sharing of CM information is that CM practitioners can access patients' past consultation records conveniently upon obtaining patients' consent. In case a patient needs to consult another CM practitioner for follow-up treatment, other CM practitioners' judgment will not be affected even if the patient forgets the past treatment details, which may then help reducing the number and time of consultation," he explained. "In this regard, the number of repeated tests taken by patients can be reduced, and CM practitioners can spare more time to take up new consultations. From a holistic perspective, a better resource allocation and more effective consultation process can be achieved."



CM practitioners who installed and used the CMIS On-ramp might gather consultation and prescription data from different CM practitioners. That could enhance each other's medical standard in the CM sector, in particular to the development of more new treatment methods on different kinds of illness

Lifting the Medical Standard of CM Sector

According to Mr Chan, through CM information sharing with the eHealth platform in the future, CM practitioners who installed and used the CMIS On-ramp might gather consultation and prescription data from different CM practitioners. That could enhance each other's medical standard in the CM sector, in particular to the development of more new treatment methods on different kinds of illness.

A key feature of the CMIS On-ramp was the adoption of standardised CM terminology to meet the final goal of sharing CM information in eHealth. He admitted that the process of standardising the CM terminology was a challenging yet very rewarding task. "The same CM may have different names due to the divergence arising from geographical and school differences. Therefore, in the course of developing the CMIS On-ramp, the Domain Group has consulted a number of experts and professors to compile and formulate a comprehensive set of CM standardised terminologies which cover the common local CMs and CM clinical terms. As a result, all CM practitioners using the CMIS On-ramp can understand various CM terminologies. Misinterpretation caused by communication problems during consultation or prescription can then be reduced and hence improves the efficiency and quality of healthcare service."

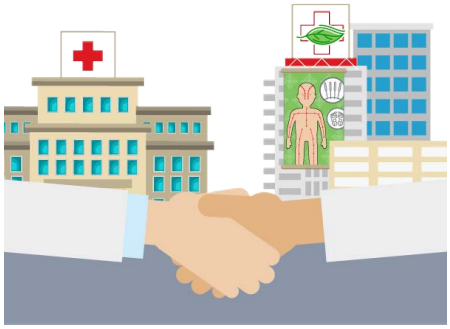
Technical and Financial Support from Government

In spite of the merits of the CMIS On-ramp, Mr Chan stressed that promotion should be strengthened to gain further support within the sector. "Take my association as an example, young CM practitioners would usually participate more actively, while the middle-aged group would not refrain from using computers, yet the participation level of the elder ones would be lower as they are used to manual prescription records and take a relatively slower pace in learning how to use computers," he said. "For me, the existing computer system used in my clinic was specially designed by my friend. Upon the forthcoming official launch of the CMIS On-ramp, it will take me some time to get familiarised with the new system, so I will have to use both new and existing systems in parallel to adapt and to ensure all data are properly transferred without any omission."

He added, "Once CM practitioners installed the CMIS On-ramp in their clinics, the relevant technical skills of operating computers, such as the Chinese character input method, may be one of their hurdles. Therefore, before the launch of the CMIS On-ramp Pilot Programme in late 2020, my association reinforced the promotion and organised workshops for our members to let them know and learn more on how to use the CMIS On-ramp in assisting and supporting the daily administration and clinical management, including patient registration and appointment, consultation, prescription and dispensary, etc.. In the process, we also collected feedback from the CM sector and users, so as to reflect the potential improvement areas to the development team."

Since priority for subsidisation under the Government-led Chinese Medicine Development Fund would be given to CM clinics which opted to install the CMIS On-ramp, Mr Chan considered it a proactive measure to push the sector towards digitalisation

Purchasing computer systems can be costly. Since priority for subsidisation under the Government-led Chinese Medicine Development Fund would be given to CM clinics which opted to install the CMIS On-ramp, Mr Chan considered it a proactive measure to push the sector towards digitalisation.



Large medical enterprises, universities and private hospitals possess a considerable amount of patients and data, their participation can optimise the effectiveness of the CMIS On-ramp and eHealth, and even encourage the exchange between Chinese and Western medicines

Initiate CM Organisations and Enterprises Taking the Lead to Participate

Nevertheless, Mr Chan suggested that it would be desirable for CM organisations and enterprises to take the lead in participating, with a view to driving more CM practitioners to follow. “Large medical enterprises, universities and private hospitals possess a considerable amount of patients and data, their participation can optimise the effectiveness of the CMIS On-ramp and eHealth, and even encourage the exchange between Chinese and Western medicines.” An example was the CM Centre of St. Teresa’s Hospital, which had participated actively in the Pilot Programme. He continued, “Their roles are crucial, particularly in encouraging CM practitioners to take a forward step to reform, accept digitalisation progressively, and ultimately utilise computer systems and eHRs to assist consultations and prescriptions.”

Mr Chan concluded, as the CMIS On-ramp was led and developed by the Government and included all basic functions of CM clinic management, it should be well recognised in terms of scale, credibility and continuous improvement. In addition, being managed and updated by the Government, it was believed that the CMIS On-ramp could fulfil the requirements of the CM sector. He emphasised that the successful key to wider adoption of the CMIS On-ramp in the sector would attribute to the concerted efforts of technical support, capital, promotion and education, with an aim to accomplish the smooth transition into CM information sharing in eHealth by phases in late 2021.

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醫健通eHealth App Goes Live – Your Participation Matters

Developed by the Electronic Health Record (eHR) Office, the mobile app "醫健通eHealth" (App) is a simple and integrated platform which not only provides citizens with useful health information, but also enables users who have registered with the eHR Sharing System (eHealth) to view parts of their eHRs. It also provides a series of functions, with the aim to encourage citizens to proactively manage their own health. By showing the App's user interface, this issue of eHealth news is going to introduce to you its practical functions as well as the steps to download and use!

Eight Important Functions

The functions of the eHealth App will be launched progressively. The following eight main functions were provided at initial launch.

Basic Functions:

(1) Obtain public health information and news, such as the latest health issues and the Public-Private Partnership (PPP) Programmes conveniently;

(2) Search for healthcare providers (HCPs) and doctors of different health programmes in one stop;

Full Functions (for users who have registered with eHealth):

(3) View parts of the eHRs in eHealth, including appointments, medications, allergies and vaccination records;

(4) Add medical appointments to the mobile phone calendar and set reminders;

(5) Self input health information and data, including vaccination and child growth records;

(6) Manage eHealth account, such as giving or changing sharing consent to HCPs, updating communication means, etc.;

(7) Check the transaction history and balance of the Elderly Health Care Voucher Scheme, and service quotas of other PPP Programmes; and

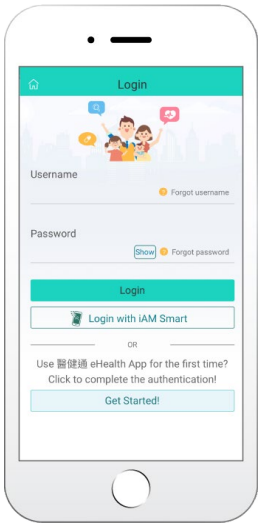
(8) Manage the eHealth accounts for children aged under 16.

For details, please refer to the **eHealth App thematic website**.

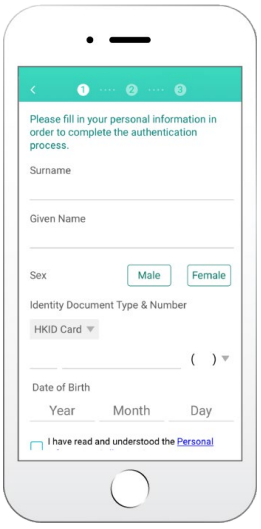
First Time Download and Installation

Citizens can scan the QR code on the right to download the App. To use and manage the functions related to eHealth account, please first register with eHealth (refer to the **eHealth website** for details of registration means), and then just follow the five simple steps below to complete the identity authentication of the App -

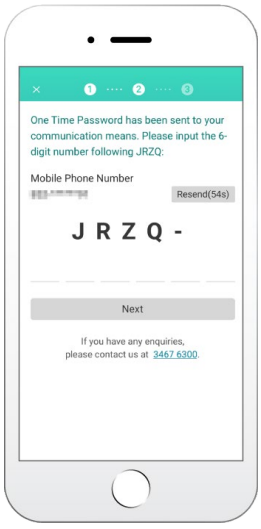
醫健通 ehealth
DOWNLOAD MOBILE APP



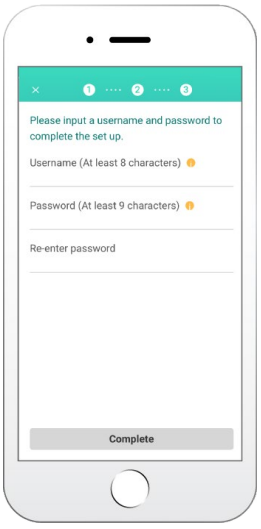
(1) If you have registered with eHealth and this is the first time to download the App, open the App and click “Get Started” in the App after successful installation.



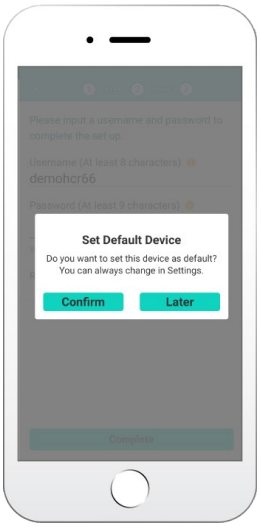
(2) Input your personal information (English name, gender, Hong Kong Identity Card number and date of birth). Read the Personal Information Collection Statement (PICS) and check the box to confirm that you have read and understood the PICS, and then click “Next”.



(3) You will receive a set of 6-digit one-time password (OTP) via your selected communication means for eHealth (email or mobile SMS). Input the OTP and then click “Next”.



(4) Create your own username and password. Finally, click “Finish” to immediately manage your health with the App!



(5) You can receive your health information anytime, anywhere by clicking "Confirm" to set your mobile phone as the default device.

FAQs for New Users

Q1. What is "User Contributed Content"?

"User Contributed Content" is the information about you or your family members input or uploaded by yourself via the App's functions, such as "Child Growth Record", "Add My Vaccine Record", "Capture My Vaccine Card" and "Vaccine Card Album".

Q2. If I have deleted the App or changed my mobile device, will all my "User Contributed Content" be gone?

Parts of the "User Contributed Content", such as photos of vaccination cards and child growth records, are saved locally in your mobile device only. You are advised to back up your "User Contributed Content" in the App regularly so that you can restore your backed-up data to other mobile devices when necessary.

Q3. How can I back up my data in the eHealth App and restore these data to another mobile device?

If you are an iOS user, you may follow the iPhone User Guides to back up the data in your mobile device and restore in another mobile device using iCloud or your computer.

If you are an Android user, you may follow the steps below to obtain the User Guides in the App for data backup and restoration -

1. Log into your App account.

2. Select "Settings" in the left menu.

3. Select "Backup and Restore" and then select "User Guides".

The eHR Office will also deploy **mobile registration teams** to different locations to assist citizens in registering with eHealth and downloading the App. Citizens who download the App and successfully complete account authentication on-site will be given a souvenir.

Download the "醫健通eHealth" App now to experience the new mode for managing your and family members' health anytime, anywhere!

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Continuous Expansion of eHealth Scope of Sharable Data

The Electronic Health Record Sharing System (eHealth) is continuously developing, including the expansion of its sharable data scope, with a view to enhancing the completeness of the electronic health records (eHRs) in eHealth and hence the continuity and quality of healthcare services.

Currently, the following nine types of data fall within the **scope of sharable data (first phase)** in eHealth:

1) Personal identification and demographic data;

2) Allergies and adverse drug reactions;

3) Diagnosis, procedures and medication;

4) Encounters/ appointments;

5) Clinical note/ summary;

6) Birth and immunisation records;

7) Laboratory and radiology reports;

8) Other investigation reports; and

9) Healthcare referrals.

Obstetric records have been included under the data domain “Clinical Note/ Summary” since early October 2020. Obstetric records include antenatal initial assessment, obstetric progress, obstetric ultrasound reports, obstetric reports and delivery records

Obstetric Records Included under Data Domain of “Clinical Note/ Summary”

According to the latest announcement of the eHR Office, obstetric records have been included under the data domain “Clinical Note/ Summary” since early October 2020. Obstetric records include antenatal initial assessment, obstetric progress, obstetric ultrasound reports, obstetric reports and delivery records. The Hospital Authority (HA) and the Department of Health (DH) are the first batch of healthcare providers (HCPs) sharing their obstetric records to eHealth. Expectant mothers who have registered with eHealth can benefit from the newly uploaded data. When they receive healthcare services (such as medical checkups) at eHeatlh registered private HCPs, authorised healthcare professionals (HCProfs) may access their relevant eHRs in HA and DH for timely and accurate information, so as to avoid repeated tests and treatments.

Radiological Images and CM Information to be Shared in Next Phase

Based on the current plan and progress, radiological images and Chinese medicine (CM) information will be included in the sharable data scope of eHealth in next phase. Radiological images are expected to be shared in eHealth in the first quarter of 2021. It will help enhancing HCProfs’ competence in clinical judgement and interpretation of radiological reports. Besides, patients can reduce repeated radiological tests when they seek medical consultations from both public and private HCPs, and also relieve the pressure on demand of public healthcare services. Regarding the sharing of CM information, the turn-key Chinese Medicine Information System On-ramp is expected to be launched in the first quarter of 2022 by phases to facilitate digitalisation and eHR sharing in the CM sector. For details please refer to the article **“A Step Towards Digitalisation – Rollout of the Chinese Medicine Information System (CMIS) On-ramp”**

Radiological images and CM information will be included in the sharable data scope of eHealth in next phase

To ensure interoperability among different systems that participate in eHealth, healthcare and IT stakeholders in both the public and private sectors have been invited to set up various health information standards, through the Working Group on Data and Information Standards

Scope of Sharable Data Defined and Reviewed by Domain Groups

The scope of sharable data in eHealth is defined according to clinical need, necessity in delivery of healthcare services to patients, completeness of eHR information and data readiness in respective HCPs' clinical management systems, by the Domain Groups established under the Steering Committee on eHR Sharing. The Domain Groups consist of a wide range of stakeholders and expertise representation (such as practitioners and experts of public and private healthcare service and information technology sectors). The sharable scope will be reviewed by the Domain Groups from time to time and introduced by phases, to tie in with the technical capability and the use of eHealth by HCPs. Furthermore, to ensure interoperability among different systems that participate in eHealth, healthcare and IT stakeholders in both the public and private sectors have been invited to set up various health information standards, through the Working Group on Data and Information Standards.

Want to know more? Please visit the **eHealth website** for more details about the sharable scope in eHealth.

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Webinar on Cyber Security and Personal Data Privacy Protection in Electronic Health Record Sharing System

To elucidate the information security issues related to the Electronic Health Record Sharing System (eHRSS) and how healthcare providers (HCPs) could protect patients' privacy when using the system, the Electronic Health Record (eHR) Office organised the "Webinar on Cyber Security and Personal Data Privacy Protection in Electronic Health Record Sharing System" on 13 August 2020, which attracted the participation of about 200 information technology and administrative personnel from around 70 HCPs.

The guest speakers invited by the eHR Office were Mr Tyler Chan, Inspector of the Cyber Security and Technology Crime Bureau, Hong Kong Police Force (HKPF); Mr Eric Wong, Senior Systems Manager (Application Management) of the Hospital Authority (HA); and Ms Joanna Chan, Senior Personal Data Officer of the Office of the Privacy Commissioner for Personal Data, Hong Kong (PCPD); with Mr Tony Leung, Chief Systems Manager (Health) of the Food and Health Bureau giving the welcoming and opening remarks.

Securing Mobile Devices in Healthcare Industry

Mr Chan, the representative of HKPF, shared first. He said that the Internet of Medical Things (IoMT) was formed during data transmission and exchange in electronic medical devices/ appliances of the healthcare industry, while at the same time might increase the risk of data leakages from those devices/ appliances, or the risk of computer virus intruding the IoMT. He pointed out six common mistakes often made by users: using default name of devices/ appliances, enabling all features of devices/ appliances at all times, using default settings on devices/

IoMT was formed during data transmission and exchange in electronic medical devices/ appliances of the healthcare industry, while at the same time might increase the risk of data leakages from those devices/ appliances, or the risk of computer virus intruding the IoMT

appliances, insecure router setting, using default or weak passwords in devices/ appliances, and using outdated firmware.

To strengthen the security of IoMT, Mr Chan highlighted seven ways: using strong passwords, choosing devices/ appliances from reputable manufacturers, selecting higher security and privacy settings for devices/ appliances, updating the security setting of devices/ appliances regularly, refraining from using legacy operation systems, performing segmentation of IoMT and intranet by adopting virtual local area networks in order to separate these devices/ appliances, and enabling active monitoring to the operational situation of IoMT.

The system was architected based on “defense in depth” principle and engineered with multiple levels of system protection to mitigate cyber attacks risks

Keeping eHRSS Safe in the Time of COVID19

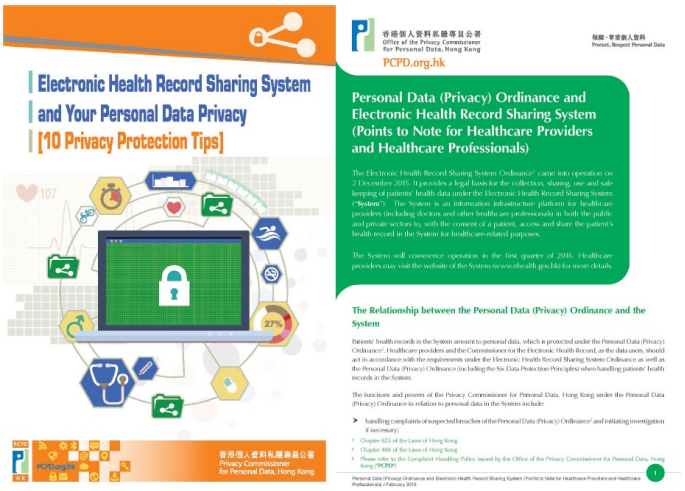
Mr Wong, the representative of HA, then introduced the security measures implemented in eHRSS. He emphasised that the system was designed with strict security and privacy control, in which health records could only be accessed by registered HCPs and healthcare professionals (HCProfs) with patients’ consent and authorisation following the “patient-under-care” and “need-to-know” basis. The system was architected based on “defense in depth” principle and engineered with multiple levels of system protection to mitigate cyber attacks risks. According to Mr Wong, security control of eHRSS was regularly reviewed and new security features which required users to use two-factor authentication would be introduced soon to further strengthen the control.

Mr Wong also introduced the newly launched mobile app which provided additional channel for patients to manage the sharing consent given to HCPs conveniently. He also shared a few tips to HCPs and HCProfs to better protect patients’ data particularly in era of Cloud and Internet of Things such as the importance of performing system update regularly and reminded everyone to stay vigilant as cyber attacks could come from different forms and channels. **Cyber security tips** had been listed on the eHRSS website for HCPs’ and HCProfs’ reference.

Data Breaches and Cybersecurity

Ms Chan, the representative of PCPD, mentioned that the eHRs in eHRSS were personal data protected by the Personal Data (Privacy) Ordinance (PDPO). PCPD would follow up and, if necessary, initiate investigation when complaints of suspected breaches of the PDPO in eHRSS were received. Through case sharing, Ms Chan introduced the provisions of the PDPO and how PCPD ensured data and network security.

In particular, she also mentioned some measures that could strengthen data security in eHRSS. For example, authorised HCProfs should ensure the eHRs shown on the computer screen would not be seen by unrelated third parties when they logged into eHRSS; the download or printing processes of eHRs should be kept secure; HCPs should formulate guidelines on the use of portable storage devices to avoid leakage of personal data and adopt appropriate measures to ensure the HCPs' data systems were adequately safeguarded and functioned properly.



HCPs should formulate guidelines on the use of portable storage devices to avoid leakage of personal data and adopt appropriate measures to ensure the HCPs' data systems were adequately safeguarded and functioned properly

Ms Chan also introduced the Data Breach Notification mechanism and the steps involved in handling the incident, and shared the development of privacy protection trends and the value of data ethics stewardship management.

Finally, Ms Chan supplemented that PCPD had published online booklets for members of the **public** as well as **HCPs and HCProfs** respectively, with a view to reminding all of us the points to note for privacy protection in eHRSS.

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eHealth Updates

The Electronic Health Record (eHR) Office continued to publicise and engage stakeholders in the public and private sectors through various channels, with a view to bringing them up to date developments and enhancing their understanding of the eHR Sharing System (eHealth).

eHealth and COVID-19 Vaccination

To safeguard public health and to allow the resuming of normal activities of society gradually, the Government is implementing a territory-wide COVID-19 Vaccination Programme (Programme) free of charge for all Hong Kong residents. You can register with eHealth via the Programme. After successful registration with eHealth, your COVID-19 vaccination records will be uploaded to eHealth. Healthcare providers with your sharing consent can access your health records on "need-to-know" basis. You can also view the records via the "醫健通eHealth" App, which is available for download at app stores, to manage your health anytime, anywhere! For details, please refer to the thematic **leaflet** and **poster**.

Community Roving Exhibition

To further promote eHealth in the community, the eHR Office held the second roving exhibition from 2 to 6 July 2020 at Kornhill Plaza in Quarry Bay. There were display panels and video broadcast at the exhibition to introduce the concept, benefits and latest development of eHealth. Through the interactive game, visitors' interest and understanding about eHealth were enhanced. Staff also invited visitors to register on-site and over 650 of them had successfully joint eHealth during the exhibition period.

Gerontech and Innovation Expo cum Summit (GIES) 2020

Following the successful experience in the past three years, the eHR Office continued to join hands with the Department of Health (DH) for the fourth consecutive year in setting up an exhibition booth at GIES held at the Hong Kong Convention and Exhibition Centre from 19 to 22 November 2020 in order to promote eHealth and related DH programmes, including the Elderly Health Care Voucher Scheme, the Vaccination Subsidy Scheme and the Colorectal Cancer Screening Programme. In addition, there was a motion-sensing interactive game at the booth to promote the use of "醫健通eHealth" App as a new mode of health management. Registration counters were also set up which attracted over 300 members of the public to join eHealth during the four-day event.

Mobile Registration Teams in Renovated Markets

During the second half of 2020, in order to reach out to citizens of different walks of life, the eHR Office deployed mobile registration teams to renovated markets in different districts, including Maritime Market (Tsing Yi Market), FRESHIN (Tsz Wan Shan Market), Leung King Market and FRESHALL (Sha Kok Market), etc. Registration counters were set up to promote the benefits of eHealth, inviting many residents in the neighbourhood to register on-site.

New Promotional Materials for Mobile App

With the launch of the "醫健通eHealth" App in the first quarter of 2021, the eHR Office designed relevant **poster** and **leaflet** to encourage the public to download and install the App to experience this one-stop health information platform, as well as to register with eHealth for full functions. The posters were displayed at various housing estates, footbridges and bus stations, etc., while the leaflets were distributed with water bills mailed between January and April 2021. For details, please refer to the related article in this issue - **"醫健通eHealth App Goes Live – Your Participation Matters"**.

New Look of eHealth Website

A newly designed **eHealth website** was launched by the eHR Office in late December 2020. Responsive web design, which could automatically adjust the layout to cater for the screen sizes, resolutions and orientations of different mobile devices, was adopted. The navigation of the webpage was also improved, content was more concise and additional information about eHealth was provided to enable users accessing and searching the information more quickly and effectively.

Sharing Session on Mobile App

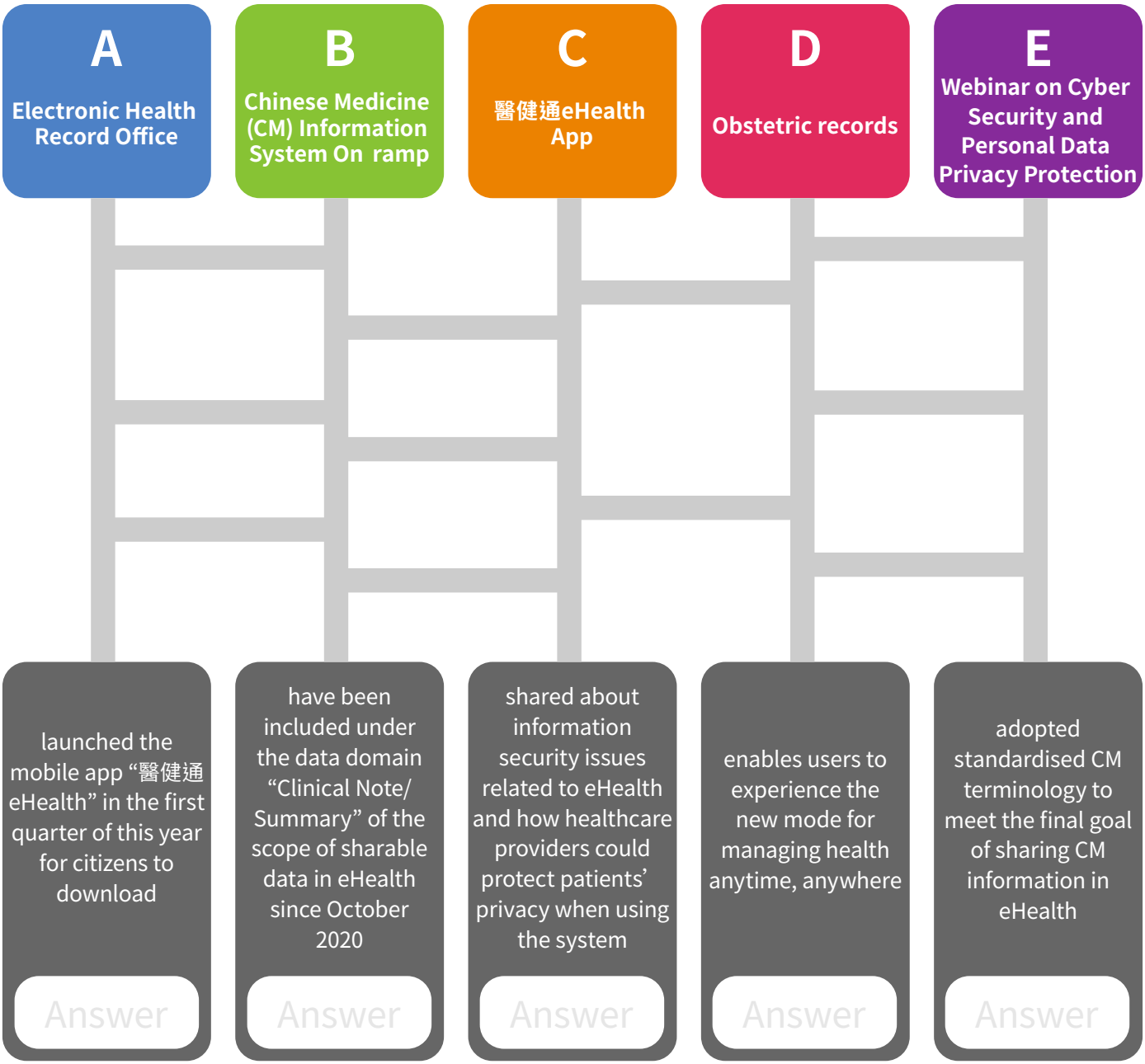
The sharing session on using the “醫健通eHealth” Mobile App was held online on 18 January 2021, during which the eHR Office and representatives of four patient and parent groups shared their experience in using the App. Valuable opinions and feedback about the functions, interface and features of the App were also collected to help the development team to further enhance the App in the future.

醫健通訊 ehealth NEWS
香港特別行政區政府 HKSAR GOVT
21 ISSUE 21 Mar 2021

Fun Quiz

Drawing "Ghost Legs"

Here is a game to test your knowledge about the latest development of the Electronic Health Record Sharing System (eHealth). Match up the following five pairs of information and fill in the blanks with appropriate alphabets. Winners may win a prize (while stock lasts). (Hint: The answers can be found in this issue of eHealth News.)



Join the Quiz

Method 1： Please fill in the answers and the form below, and then press “Submit Answer and Information”.

Method 2： Please print out this page, mark your answers and fill in the required information. Completed entries should be returned by fax at 2300 7921 or email to enquiry@ehealth.gov.hk on or before 1 April 2021.

After the closing date on 1 April 2021, you can check the correct answers posted at the eHealth website. Personal particulars and contact information collected in this fun quiz will only be used to notify winners and send prizes. All personal data collected in this fun quiz will not be disclosed to any third parties and will be deleted by the Electronic Health Record Office two weeks after all prizes have been sent.

Name

Tel. no

Email

Address

Submit Answer and Information