



Establishing Children's Lifelong Electronic Health Record with eHealth
Providing Smart Support for Parents to Safeguard Every Step of Growth



Improve Private Doctors' Treatment Efficiency with eHealth-
The Personalised Lifelong Electronic Health Records



eHealth+ Updates



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eHealth+ Updates

To deliver higher-quality healthcare services to citizens, eHealth is dedicated to developing an integrated healthcare information infrastructure. By establishing a personalised eHealth account for each citizen, electronic health records (eHRs) from both public and private sectors can be consolidated, streamlining the healthcare service management processes. eHealth has also been actively implementing various strategies to encourage and support private healthcare providers (HCPs) in depositing citizens' eHRs to eHealth, enabling convenient access, management, and utilization of records throughout their healthcare journey.

Encouraging Private Healthcare Providers to Adopt Accredited Electronic Medical Record Systems

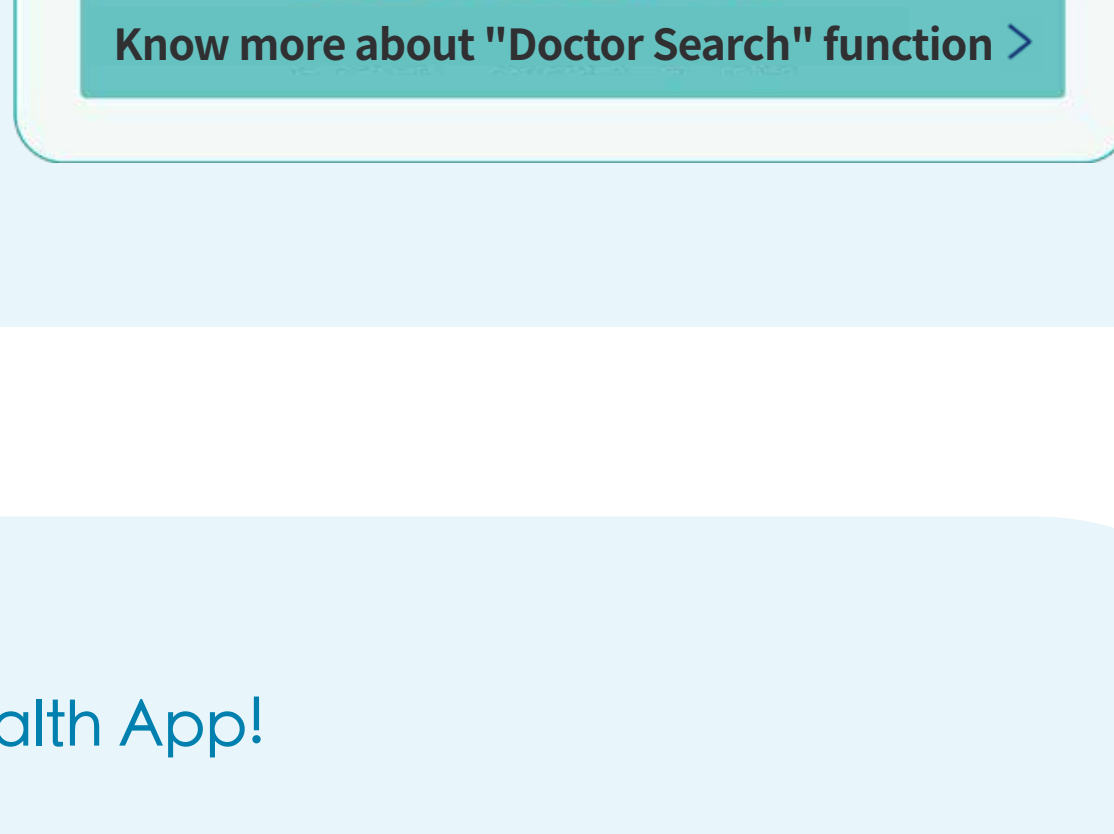
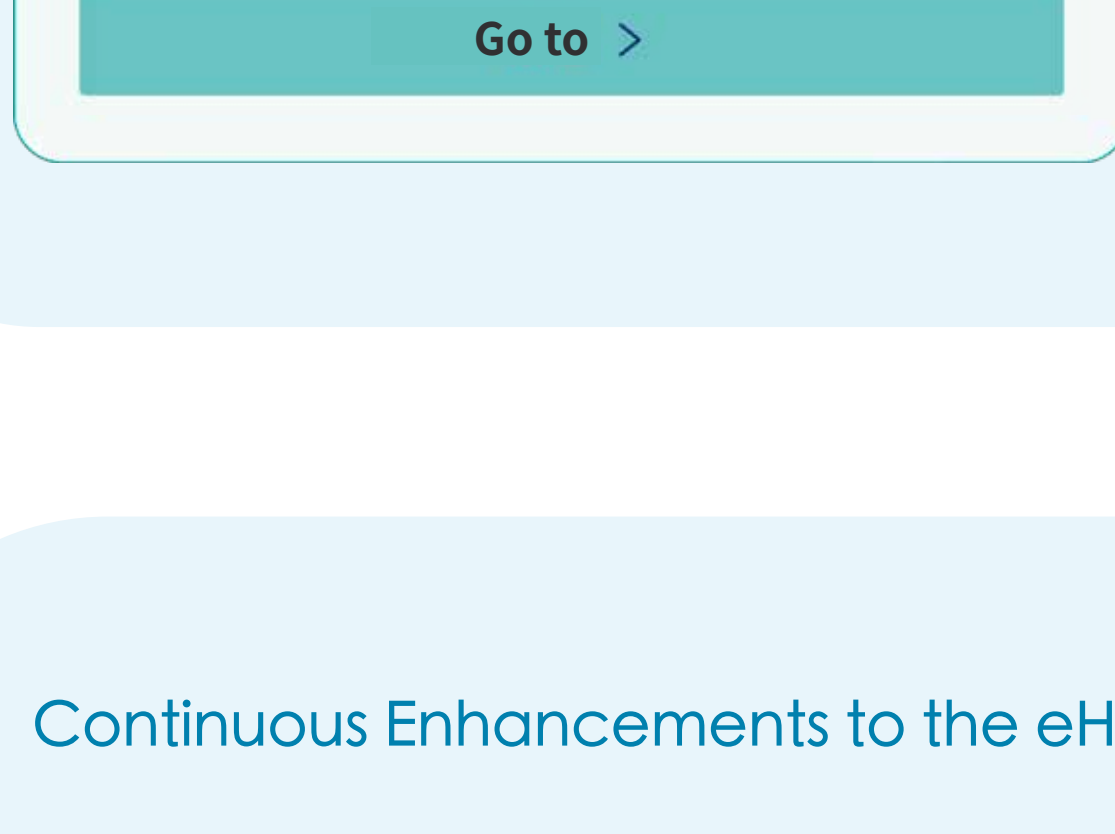
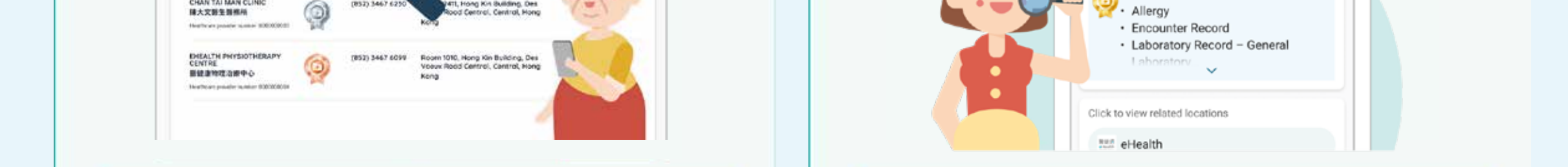
To facilitate private HCPs in uploading eHRs to eHealth, enabling citizens to conveniently access, manage, and utilize their eHRs throughout healthcare journey, eHealth launched the eHealth+ Connectivity Support Scheme in October 2025. This initiative supports private HCPs in adopting electronic medical record (eMR) systems that are connected to eHealth, ensuring seamless eHRs integration with eHealth.

In addition, the eHealth+ Connectivity Accreditation Scheme was also launched to recognise HCPs that have met technical standards to deposit eHRs into citizens' personal eHealth accounts and award gold, silver or bronze accreditation marks. Currently, the Scheme applies only western medical practitioners, medical laboratory centres, and radiology diagnostic centres. Citizens can easily choose suitable HCPs by their accreditation marks and ensure their medical records are deposited in their personal eHealth accounts.

The eHealth+ Connectivity Accreditation Scheme also established special accreditation mark for medical laboratory centres and radiology diagnostic centres. Accredited HCPs are capable of depositing laboratory and radiology records into citizens' personal eHealth accounts, assisting citizens in establishing personal eHRs.

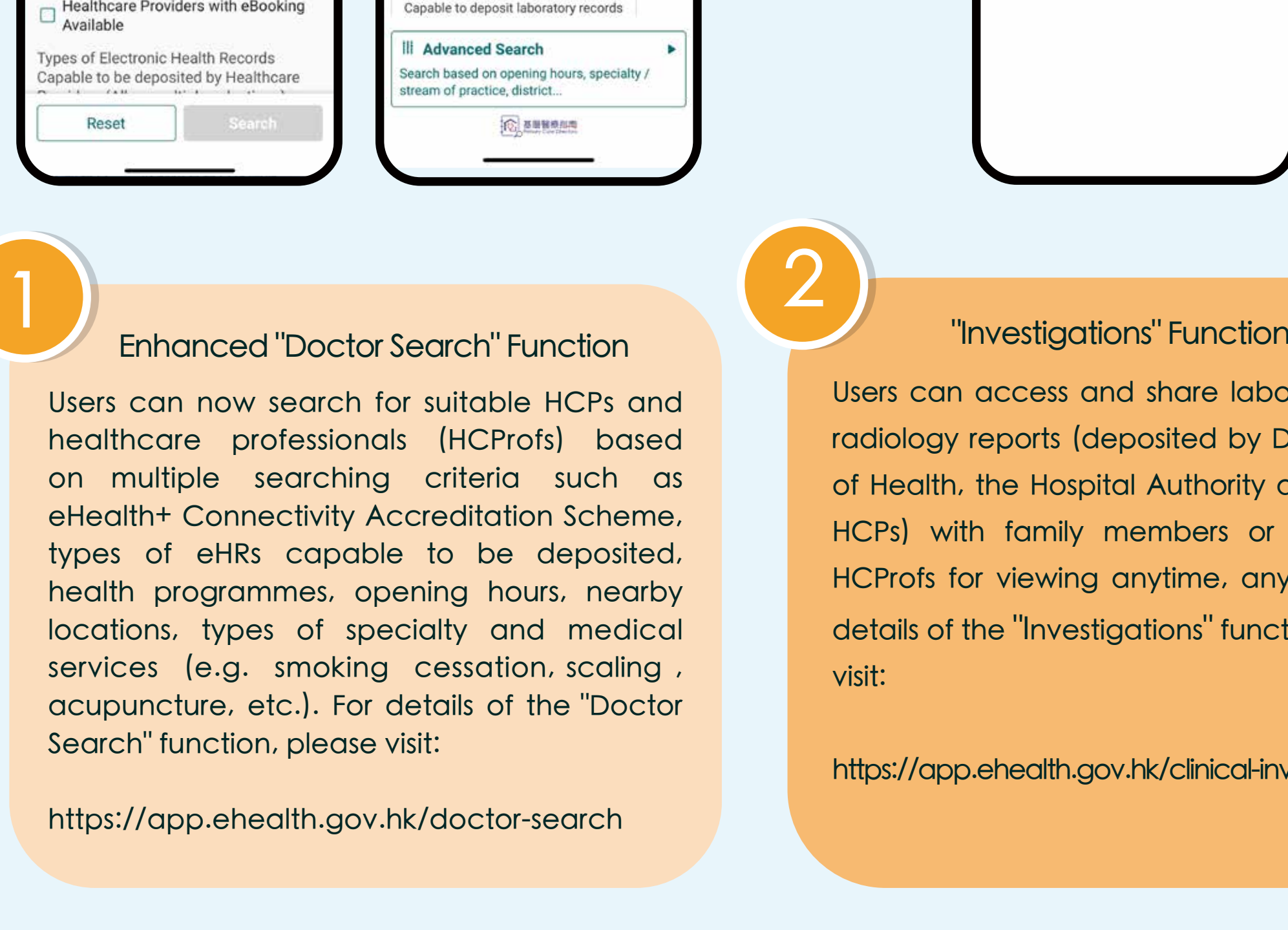
In addition to the accreditation mark posted at clinics, citizens can use the "Doctor Search" function on the eHealth App or website to check the accreditation status and eHRs deposit capabilities of individual HCPs. At the same time, citizens can also scan the eHealth QR code displayed by the HCPs using the App to view the types of eHRs that the HCP is capable of depositing and immediately give sharing consent to HCP.

eHealth+ Connectivity Accreditation Scheme



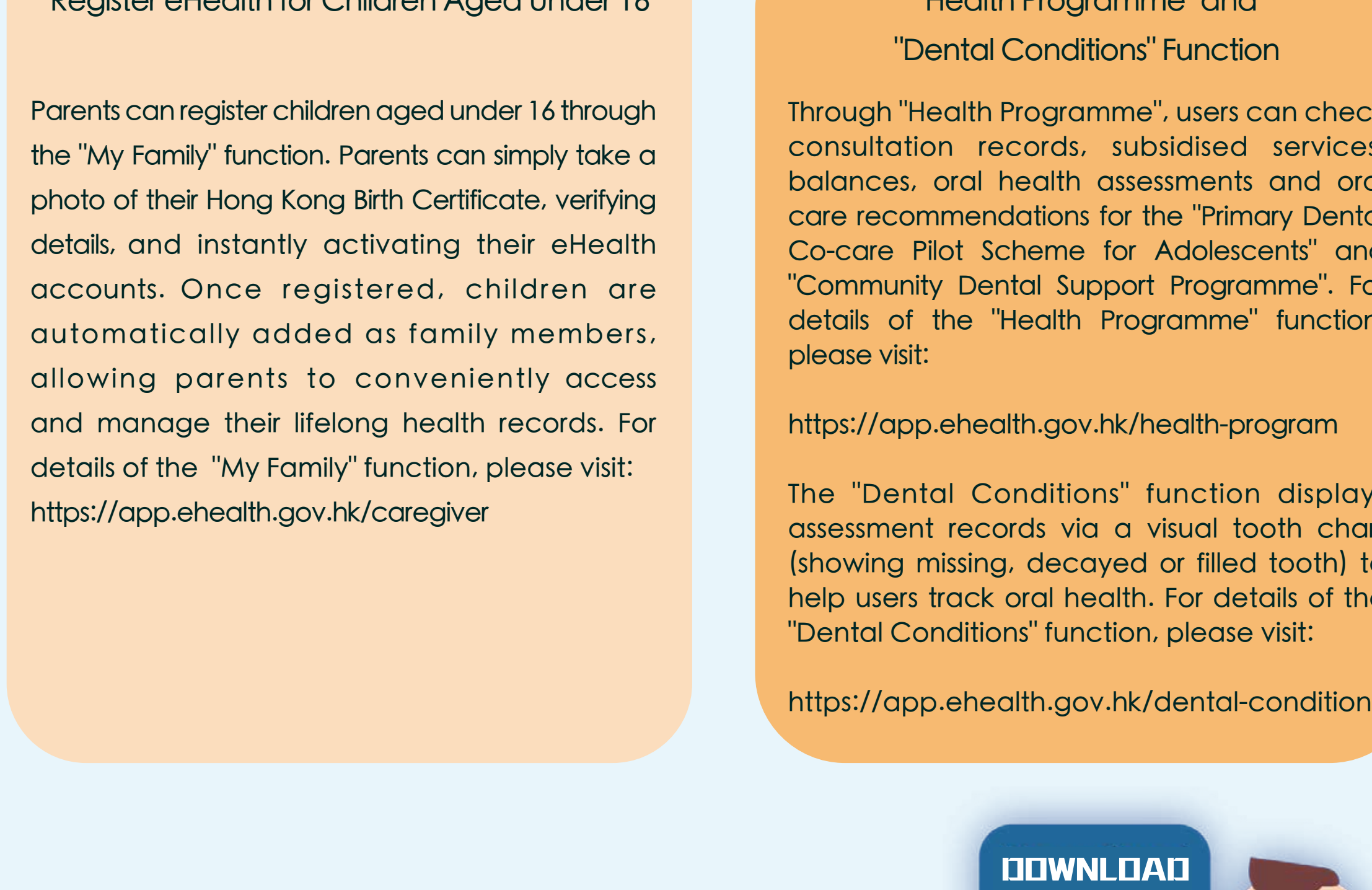
Continuous Enhancements to the eHealth App!

To help citizens manage their healthcare journey and access health records efficiently, the eHealth App is continually enhanced with new features, striving to be a comprehensive health management solution.



1 Enhanced "Doctor Search" Function
Users can now search for suitable HCPs and healthcare professionals (HCPs) based on multiple searching criteria such as eHealth+ Connectivity Accreditation Scheme, types of eHRs capable to be deposited, health programmes, opening hours, nearby locations, types of specialty and medical services (e.g. smoking cessation, scaling, acupuncture, etc.). For details of the "Doctor Search" function, please visit:
<https://app.ehealth.gov.hk/doctor-search>

2 "Investigations" Function
Users can access and share laboratory and radiology reports (deposited by Department of Health, the Hospital Authority and private HCPs) with family members or authorised HCPs for viewing anytime, anywhere. For details of the "Investigations" function, please visit:
<https://app.ehealth.gov.hk/clinical-investigations>

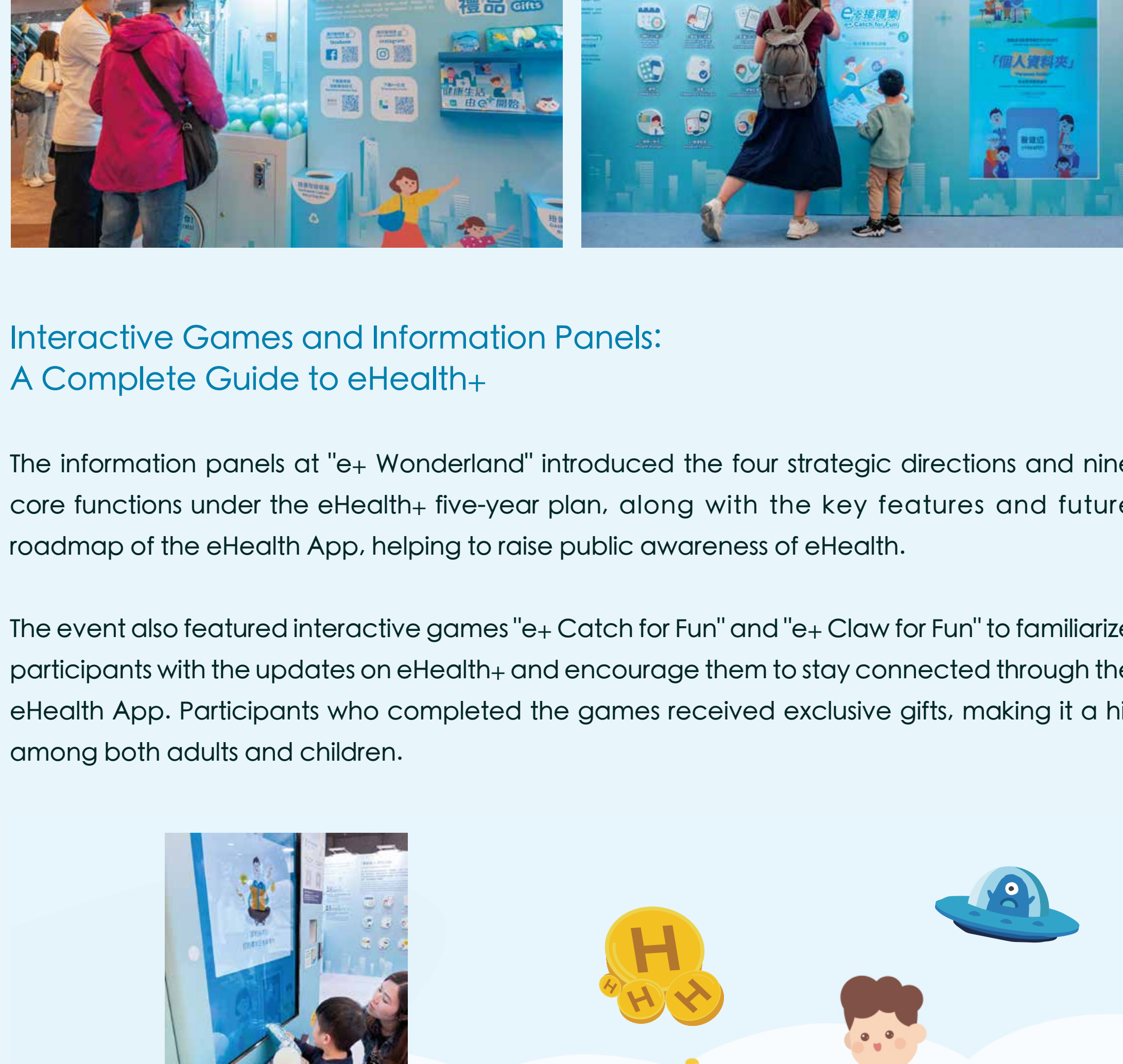


3 Register eHealth for Children Aged Under 16
Parents can register children aged under 16 through the "My Family" function. Parents can simply take a photo of their Hong Kong Birth Certificate, verifying details, and instantly activating their eHealth accounts. Once registered, children are automatically added as family members, allowing parents to conveniently access and manage their lifelong health records. For details of the "My Family" function, please visit:
<https://app.ehealth.gov.hk/caregiver>

4 "Health Programme" and "Dental Conditions" Function
Through "Health Programme", users can check consultation records, subsidised services, balances, oral health assessments and oral care recommendations for the "Primary Dental Co-care Pilot Scheme for Adolescents" and "Community Dental Support Programme". For details of the "Health Programme" function, please visit:
<https://app.ehealth.gov.hk/health-program>
The "Dental Conditions" function displays assessment records via a visual tooth chart (showing missing, decayed or filled tooth) to help users track oral health. For details of the "Dental Conditions" function, please visit:
<https://app.ehealth.gov.hk/dental-condition>

eHealth "e+ Wonderland": Enhancing Public Understanding for Proactive Health Management

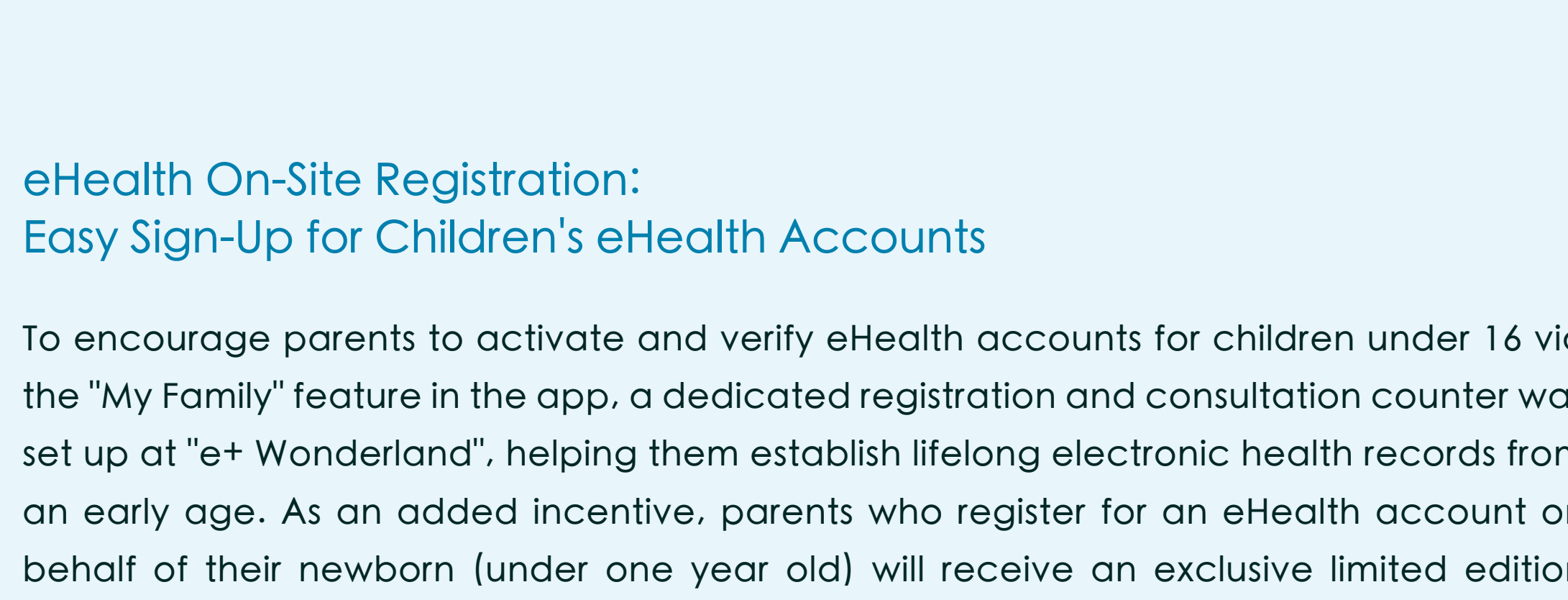
To help the public understand eHealth+ latest development and encourage active health management for individuals and families through the eHealth App, eHealth hosted a two-week "e+ Wonderland" event at Times Square, Causeway Bay in March 2025. Featuring exhibitions and interactive games, the event offered an engaging learning experience, while promoting healthier lifestyles via the "e+Life" platform.



Interactive Games and Information Panels: A Complete Guide to eHealth+

The information panels at "e+ Wonderland" introduced the four strategic directions and nine core functions under the eHealth+ five-year plan, along with the key features and future roadmap of the eHealth App, helping to raise public awareness of eHealth.

The event also featured interactive games "e+ Catch for Fun" and "e+ Claw for Fun" to familiarize participants with the updates on eHealth+ and encourage them to stay connected through the eHealth App. Participants who completed the games received exclusive gifts, making it a hit among both adults and children.



"e+ Go to Park" Limited-time Mission: Encourage Healthy Habits

Launched in 2024, the "e+Life" health challenge platform to integrate sports into gameplay, allowing users to accumulate health coins. The game encouraged users to explore designated parks under the Leisure and Cultural Services Department, where they could discover and collect virtual characters and gadgets, turning exercise into a fun adventure. During "e+ Wonderland", a limited-time "e+ Go to Park" mission allowed citizens to catch virtual collectibles at the venue and to earn health coins and redeem gifts.



eHealth On-Site Registration: Easy Sign-Up for Children's eHealth Accounts

To encourage parents to activate and verify eHealth accounts for children under 16 via the "My Family" feature in the app, a dedicated establishment and consultation tower was set up at "e+ Wonderland", helping them establish lifelong electronic health records from an early age. As an added incentive, parents who register for an eHealth account on behalf of their newborn (under one year old) will receive an exclusive limited edition "Newborn Gift Box."



eHealth New Promotional Campaign 5 Real-Life Scenarios Highlight Key App Features



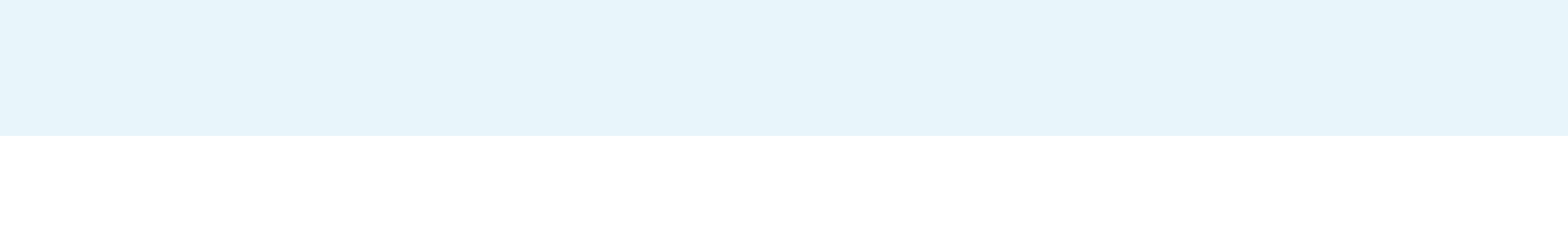
1 "e+搞得掂" Campaign Citywide Outreach to Boost Public Awareness

To enhance public awareness of the eHealth App's functions, a new campaign "e+搞得掂" was launched, featuring extensive outdoor advertising across Hong Kong's public transport network, including MTR, buses, and minibuses, encouraging app download and usage. Through five practical real-life scenarios, citizens are guided on using key features, including "Cross-Boundary Health Record", "Personal Folder", "My Family", "Investigations" and "Health Programme" to seamlessly manage personal and family health across public and private medical records.

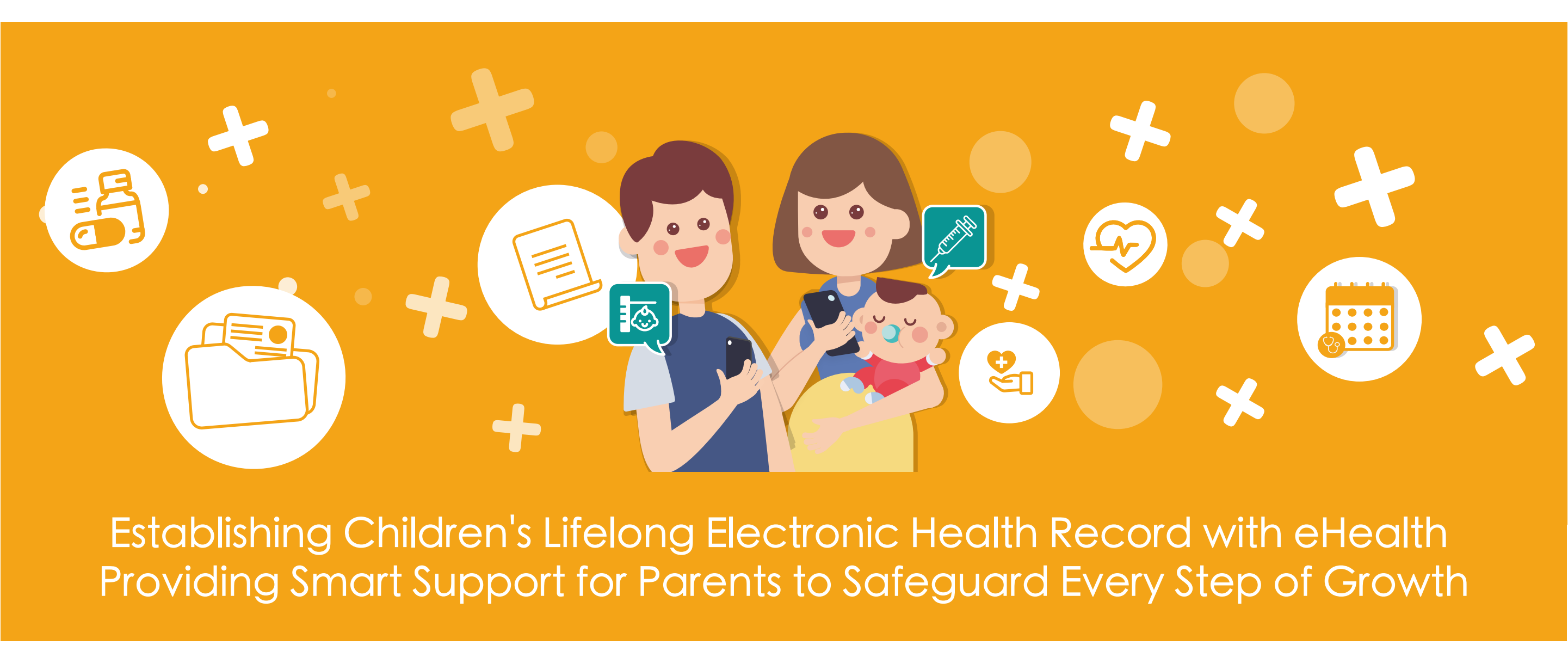
Visit eHealth's Facebook, Instagram and YouTube channel to watch now!

2 "e+搞得掂" Online Short Videos

Besides offline promotions, a series of short online episodes have been released on eHealth's social media and YouTube channel. These situational videos demonstrate how the app's features can simplify health management for individuals and families effectively.



「e+搞得掂」Online Short Videos



Establishing Children's Lifelong Electronic Health Record with eHealth Providing Smart Support for Parents to Safeguard Every Step of Growth



In today's tech-savvy world, establishing a lifelong electronic health record for children is a must-have for modern parents to manage children's health. eHealth is more than just a health record sharing system, it is an important health tool to assist parents to safeguard their children's healthy growth. By keeping a comprehensive medical record, healthcare professionals can accurately understand children's health status, ensuring they receive continuous medical care throughout their development. To further assist parents in managing their children's health, the Health Bureau launched a new registration channel in February 2025. With the eHealth App (the App), parents can register eHealth for their children aged under 16, allowing them to establish a lifelong and comprehensive electronic health record account early on, ensuring them to receive more suitable healthcare services at every stage of their growth.

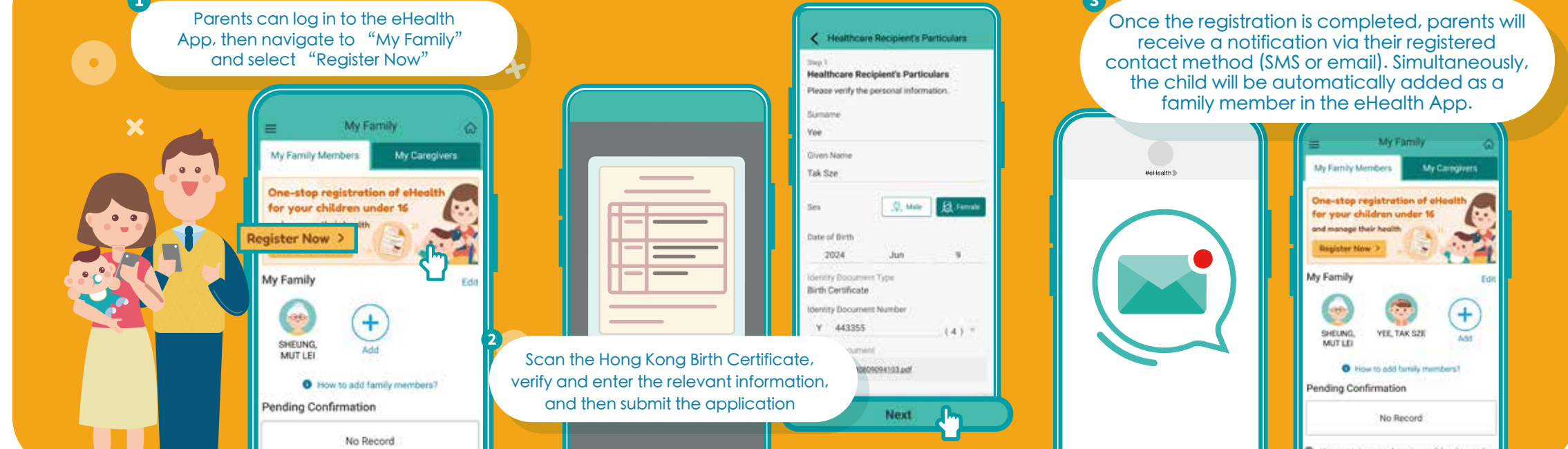
Easy Registration

Simply Take a Photo of the Birth Certificate to Register eHealth

Mrs. Leung, a new mother to a 1.5-year-old son, admitted that she first learned about eHealth during her pregnancy. She recalled, "During my pregnancy, I went back and forth between public hospitals and private clinics for prenatal check-ups, which left me with a pile of investigation reports. At the time, I found out that eHealth could share health records from both public and private sectors. I could even access laboratory records of general routine check-ups through the eHealth App, which motivates me to register with eHealth. In addition, I discovered that my baby's vaccination records can also be accessed via the App, which is really handy. Furthermore, registering my son for eHealth was incredibly easy. All I had to do was take a photo of his Hong Kong Birth Certificate through the eHealth App and the registration was completed in a short time. It's so convenient!"



Currently, parents can log in to the App and navigate to the "My Family" function, where they can take a photo of their children's Hong Kong Birth Certificate, verify and input relevant information to register the children under 16 with eHealth. Upon successful registration, parents will receive a notification via the registered communication mean, and their children will automatically be added to their "My Family" profile in the App. From then on, parents can centrally manage their children's health records, such as appointments, vaccinations, child growth and medication records, gradually building a lifelong health record for their children.



eHealth being Your Children's Lifelong Health Companion from the First Vaccination

"I still remember how my mum would scramble around the entire house every year before school started, looking for my vaccination records just to fill out the school immunisation form. Sometimes, the nurses would hand out extra vaccination records for parents to staple to the paper immunisation card. But in the hustle and bustle, those loose sheets would always end up lost."

"Now, managing vaccination records through the eHealth App is so much easier! I can check vaccination records deposited by the healthcare providers or added by myself anytime."



Mrs. Leung demonstrated the "Vaccines" function of the eHealth App and shared, "Newborns need to get over ten different vaccines in their first two years. Now, with the eHealth App, I can easily access my son's entire vaccination records at a glance. The eHealth App even displays appointments which allows me to know exactly when my son's vaccinations are taken, so I never have to worry about missing a single crucial dose."



In addition to the "Vaccines" function, the "Child Growth Record" function allows parents to regularly record their children's height and weight, with instant growth analysis. Parents can also access child health information, including infant nutrition guidelines, breastfeeding tips, and guidance on interpreting growth data, empowering new parents to fully understand their children's development progress and health needs.

"I felt completely overwhelmed right after giving birth, recovering physically while constantly worrying about breastmilk supply and the frequency of baby's passing stool were normal. Now with the eHealth App, parenting resources are always at my fingertips. Even at midnight when questions arise, I can immediately find reliable answers. It has made everything so much easier!"



Parenting in the Smart Era

Comprehensive Care from Pregnancy to Childhood

Safeguarding children's health is one of parenthood's mutual responsibilities. As a one-stop comprehensive health portal, eHealth empowers parents to confidently navigate every critical stage of their children's development. Mr. and Mrs. Leung shared their personal experience, "From managing vaccination records to tracking our children's growth milestones, eHealth truly lightened our parenting load." They particularly recommend expectant parents use their pre-delivery period to register themselves with eHealth, familiarise the App's functions, so they can register their newborn through the "My Family" function after birth, ensuring every milestones is recorded from their very first vaccination onward."

Looking ahead, Mrs. Leung hopes eHealth can expand further into prenatal health management, while recording important lifestyle data like infant feeding frequency and sleep cycles, achieving comprehensive "pregnancy-to-childhood" health management. Mr. Leung added, "If the App could incorporate artificial intelligence to add a chatbot providing parenting advice, it would become a health guide for new parents!"

From cumbersome paper records to intelligent health management, eHealth's development represents not just an innovation in health tools, but a technological redefinition of health management that enables parents to care for their children's health in a smart way. As Mr. Leung put it, "eHealth isn't just a tool. It's our parenting companion, helping us better enjoy every moment of our children's growth journey."

Download eHealth App now
to effortlessly manage the health of you and your family!

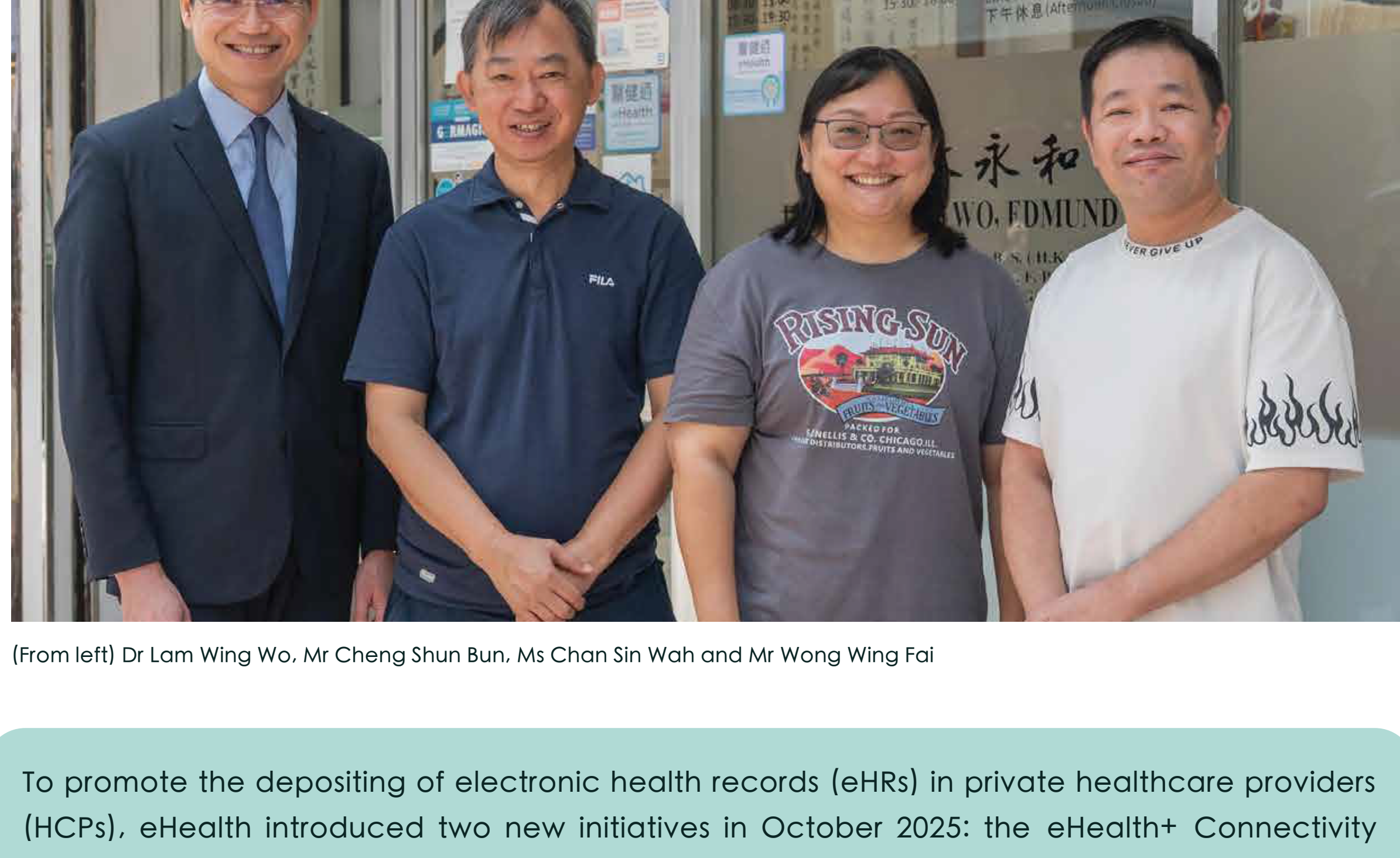


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Improve Private Doctors' Treatment Efficiency with eHealth- The Personalised Lifelong Electronic Health Records



(From left) Dr Lam Wing Wo, Mr Cheng Shun Bun, Ms Chan Sin Wah and Mr Wong Wing Fai

To promote the depositing of electronic health records (eHRs) in private healthcare providers (HCPs), eHealth introduced two new initiatives in October 2025: the eHealth+ Connectivity Support Scheme (the Support Scheme) and the eHealth+ Connectivity Accreditation Scheme (the Accreditation Scheme). Together, these programmes empower HCPs to integrate with eHealth, enabling patients to build comprehensive, lifelong health records for more coordinated care.



The Support Scheme aims to facilitate a private HCPs in adopting electronic medical record systems (EMRS) that are connected to eHealth for depositing eHRs of patients with authorisation.



The Accreditation Scheme recognises (HCPs) that have met technical standards to deposit electronic health records (eHRs) into citizens' personal eHealth accounts. (Currently, the Accreditation Scheme applies only to western medical practitioners, medical laboratory centres, and radiology diagnostic centers) Citizens can easily choose suitable HCPs by their accreditation marks and ensure their medical records are deposited in their personal eHealth accounts.

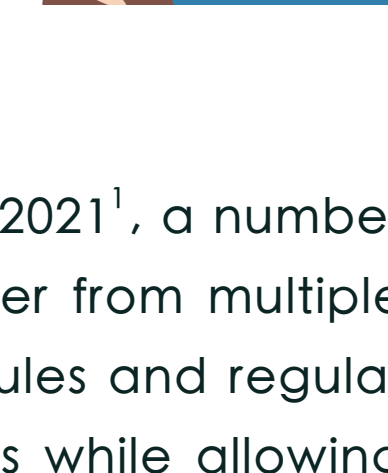
Connecting with eHealth: Supporting Private Doctors in Streamlining Patient Care

Dr Lam Wing Wo, a private practitioner with over 30 years of experience, compares running a community clinic to managing a bustling "Cha Chaa Teng" (Hong Kong-style café), where doctors assume the role of multi-skilled chefs - executing tasks such as diagnoses, medication prescriptions and patient history documentation within tight timeframes. "Since opening my clinic in 1993, we've stored over 100 000 paper medical records. By digitising them in 2017, this not only saved space, but also improved data security, and gave me instant access to patient histories through our clinical management system," Dr Lam shares.

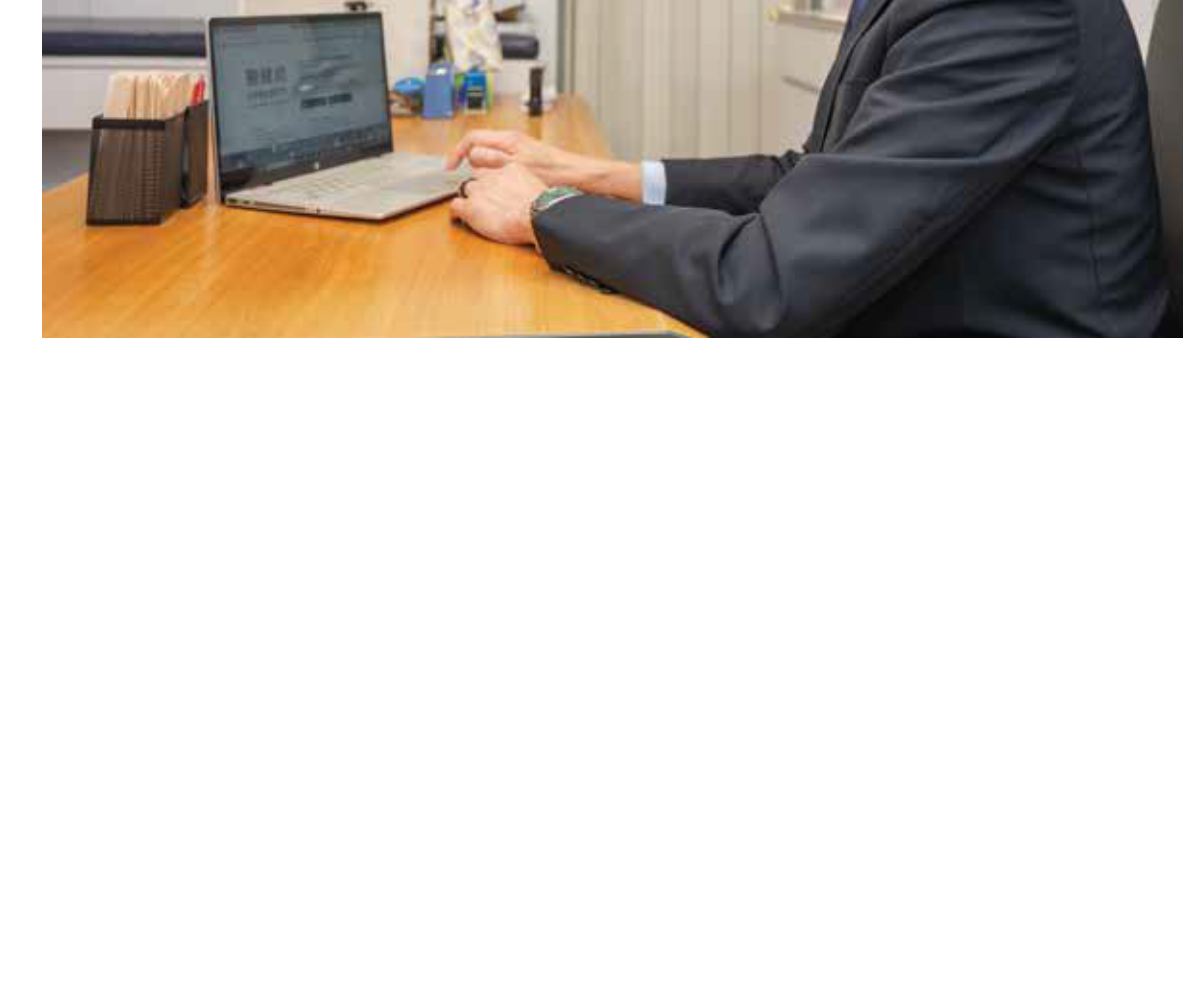


Currently, private HCPs participating Public-Private Partnership programmes are required to deposit certain medical records to eHealth. The government plans to extend this requirement to all government-funded health programmes. For Dr Lam, who works in a "hot kitchen" practice environment, joining and connecting eHealth was not just about meeting requirements for the Chronic Disease Co-Care (CDCC) Pilot Scheme. More importantly, with patient consent, it allows him to access comprehensive patient health records from both public and private sectors, and enable him to deposit records that benefit other doctors and improve diagnostic accuracy and treatment efficiency.

"An increasing number of patients with chronic conditions seek care from both public and private healthcare providers, especially the elderly who find it difficult to accurately recall their medical histories and medications. With patient consent, we can now access full medical history through eHealth, adjust treatments precisely, avoid medication conflicts and reducing medical risks," Dr Lam explains.




Statistics indicate that Hong Kong had 2.2 million chronic disease patients in 2021¹, a number expected to rise to 3 million by 2039. Dr Lam notes that many patients suffer from multiple chronic conditions simultaneously, necessitating complex medication schedules and regular health monitoring through various tests. eHealth consolidates health records while allowing doctors to access laboratory reports, helping to avoid redundant tests. This improves clinical efficiency and facilitates more seamless and comprehensive healthcare delivery. Beyond integrating records, eHealth helps doctors identify health risks and encourages the sharing of health information and collaboration, thereby improving the overall quality of healthcare.



"Using eHealth, I can instantly access and thoroughly review crucial patient information including diagnostic records, medication history, allergic reactions and laboratory reports. Having this comprehensive view allows me to better evaluate patients' responses to medication and extract valuable insights from test results, greatly improving care quality for both new and chronic cases. For example, when a patient's recent blood test showed a slight drop in haemoglobin, I quickly reviewed this past records on eHealth to analyse the trend and decide if further treatment is needed. Recently, I avoided repeating a thyroid test because eHealth showed it had already been conducted in the last three months. This saves time, reduces costs, and minimises patient burden."

eHealth+ Connectivity Accreditation Scheme: Turning "Health Records That Follow the Patient" into Reality

With 30 years of community service, Dr Lam humbly states there is no "secret recipe" but stresses the profound responsibility of doctors. "eHealth allows doctors to access patients' comprehensive health records, greatly enhancing diagnostic efficiency and accuracy. That's why it is crucial to proactively deposit patient records to eHealth, ensuring other doctors have full clinical records and the patients' rights are protected for informed medical decisions."

To assist the public, eHealth launched the Accreditation Scheme in October 2025, recognises HCPs that have met technical standards to deposit eHRs into citizens' personal eHealth accounts. Based on different levels of accreditations marks and the special accreditation marks, citizens can select suitable HCPs. Citizens can also use the "Doctor Search"  function on the eHealth App or website to check the accreditation status and eHRs deposit capabilities of individual HCPs. At the same time, citizens can also scan the eHealth QR code displayed by the HCPs using the App to view the types of eHRs that the HCP is capable of depositing and immediately give sharing consent to HCP. (Currently, the accreditation scheme applies only western medical practitioners, medical laboratory centres, and radiology diagnostic centres.)

eHealth+ Connectivity Accreditation Scheme



Gold Accreditation Mark

Silver Accreditation Mark

Bronze Accreditation Mark

Radiology Diagnostic Centres Accreditation Mark

Medical Laboratory Centres Accreditation Mark



As of October 2025, five eMR systems are fully compatible with eHealth. Private HCPs adopting these systems and applying for the Support Scheme before 31 March 2026, will receive subsidy and the accreditation mark. For application details, please visit [this link](#).

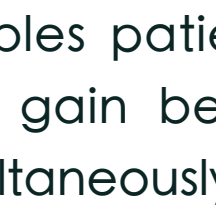
Mr Wong Wing Fai, a patient of Dr Lam and participant of the CDCC Pilot Scheme, was diagnosed with diabetes through screening and subsequently sought treatment from Dr Lam, a participating doctor of the scheme. Mr Wong routinely monitors his blood pressure and blood glucose using the eHealth App and attends follow-up consultations every three months.



"During my check-ups, I simply show my eHealth App to Dr Lam allowing him immediate access to my daily health metrics. He can also directly review my biannual blood test results from laboratories through eHealth, interpret the findings during consultations and adjust treatment based on the latest data. As a doctor in an accredited HCP under the Accreditation Scheme, Dr Lam also capable to deposit my health records to eHealth, streamlining my care when I visit other public or private HCPs," Mr Wong explained.



Another patient, Mr Cheng Shun Bun, is a strong advocate of health record sharing. "Whenever I need medical care now, I look for the accreditation mark at the healthcare provider. It assures me that the provider can both access and deposit my health records to my eHealth account, so other authorised healthcare providers can access my records with my sharing consent," he said.



The Accreditation Scheme empowers patients to identify healthcare providers capable of depositing eHRs to their eHealth account. This enables patients to build comprehensive lifelong health record and gain better understanding their medical conditions while simultaneously easing burdens on caregivers.

Ms Chan Sin Wah, both a chronic disease patient and caregiver for her father, shared her experience. "My father suffered a stroke eight years ago and has required long-term care and frequent medical visits. However, private doctors often prescribed multiple medications without consistently depositing records to eHealth, making it difficult to track his complete medication list and dosages. I once tried photographing his prescriptions myself, but occasional missed updates created gaps in the information. Even after adding him to 'My Family' through the eHealth App, I still couldn't access prescription records from some private doctors."



Ms Chan believes the Accreditation Scheme will assist her in selecting doctors who are capable of depositing patients' health records to eHealth, alleviating concerns about incomplete medication histories and easing her caregiving responsibilities.

Dr Lam added with a smile. "I firmly believe this Accreditation Scheme will enhance healthcare professionals' credibility while addressing a critical issue - when primary doctors take leave or retire, patients often experience treatment disruptions due to inaccessible records. This truly makes the ideal of 'health records following the patient' a reality."

Building Comprehensive Health Records to Foster Stronger Doctor-Patient Trust

Patient Ms Chan expressed her hopes. "I look forward to more healthcare providers are accredited to achieve seamless cross-institutional health data sharing." Meanwhile, Dr Lam shared forward-looking, technology-driven vision. "The eHealth-compatible eMRs could integrate voice recognition to automatically document consultations, with AI generated diagnostic summaries - significantly reducing paperwork and allowing doctors to focus on clinical care."

Footnote:
¹ THE HEALTHCARE CHALLENGES IN HONG KONG 3: <https://www.primaryhealthcare.gov.hk/bp/en/blueprint-2/#>

Download eHealth App now to effortlessly manage the health of you and your family!

