






eHR Solution for HKSAR GOVT eHealth Project

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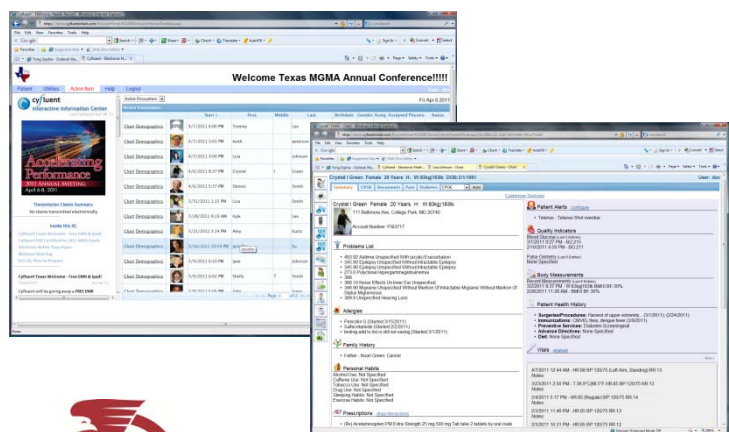
October 31, 2011

People . Service . Integrity

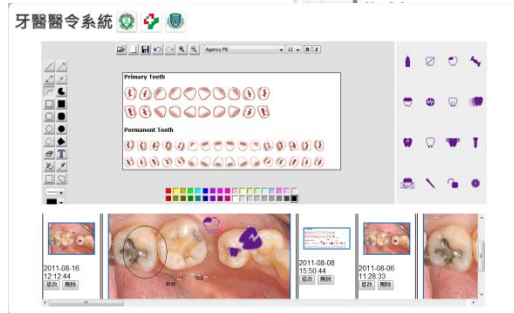
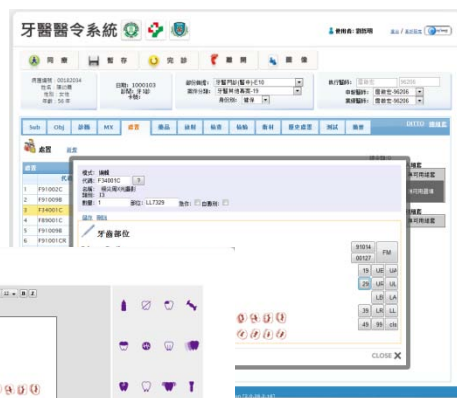
Company Profile

Founded	1988
Products	IT Solutions & Services
Core Competencies	<ul style="list-style-type: none"> - Healthcare IT Solutions - Distance Learning - e-Business - Enterprise-wide Solutions - Information Assurance (IA), Single Sign-on (SSO) - Full Systems Lifecycle Support - Management Consulting Services - Enterprise Infrastructure Support - Green Enterprise Solutions <div>    </div>
Size	\$120M/Year Revenue
Locations	<p>Principal Location: Arlington, VA</p> <p>Corporate Offices:</p> <p>US - Columbia, MD Falls Church, VA San Antonio, TX St. Petersburg, FL</p> <p>Asia - Shanghai, China Hong Kong Taipei, Taiwan</p> <p>Europe - Barcelona, Spain</p> <p>Project Offices: Locations Nationwide</p>

Cyfluent SaaS Suite Of Products



- ❑ Cyfluent Chart (EHR)
- ❑ Cyfluent Patient Portal (PHR)
- ❑ Cyfluent Dental Chart
- ❑ Cyfluent Electronic Prescribing (eRX)
- ❑ Cyfluent Electronic Labs (eLabs)
- ❑ Cyfluent Practice Management (PM)
- ❑ Cyfluent Scheduling
- ❑ Cyfluent Eligibility
- ❑ Cyfluent Clearinghouse (CH)
- ❑ Cyfluent Document Management
- ❑ Cyfluent CyCHAT Real-time Support
- ❑ Cyfluent Interactive Information Center (IIC)

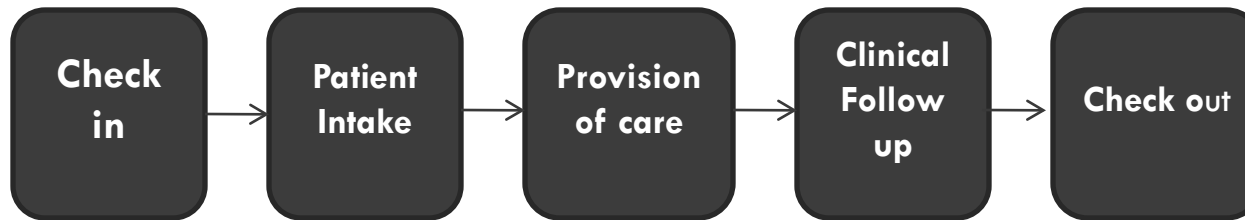


Optimized Workflow



Optimization across the entire patient flow

360 degree Patient view

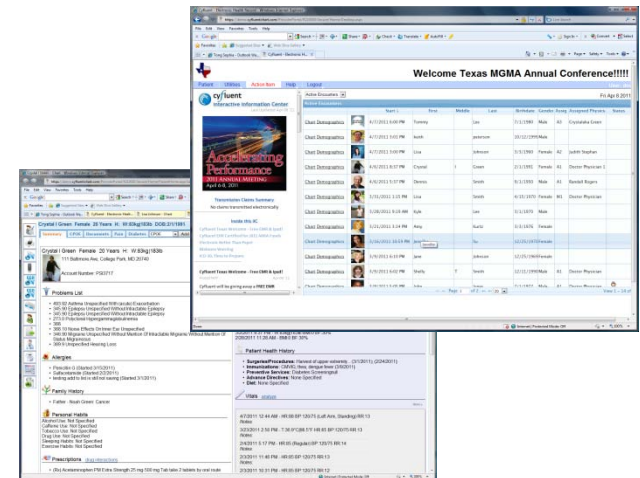


Advance Check-In
Registration



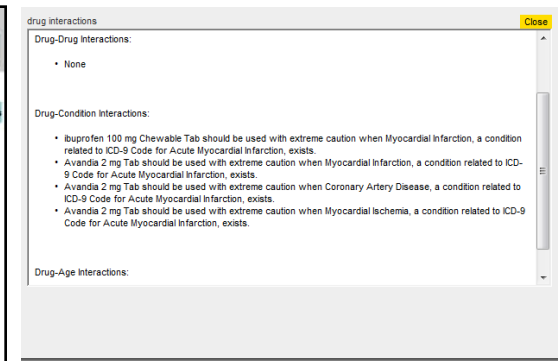
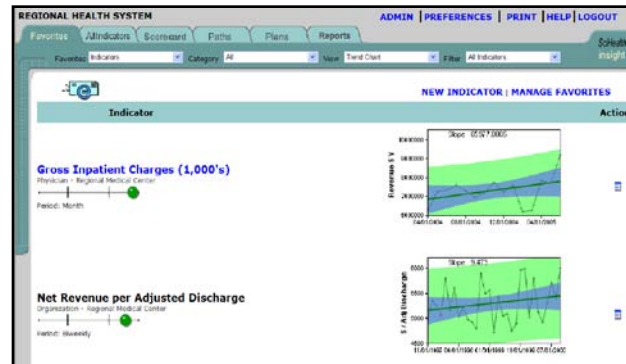
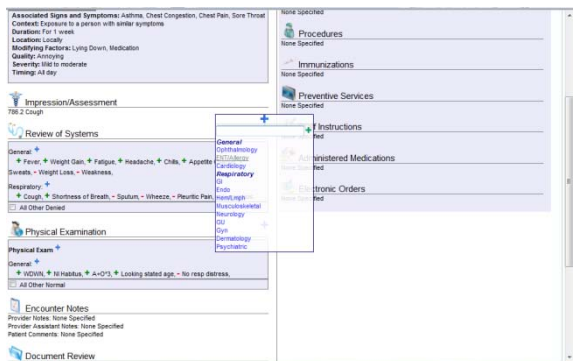
- ✓ Patient History
- ✓ Nurse notes
- ✓ Doctor notes
- ✓ Flow sheets
- ✓ CPOE for orders in the network
- ✓ ePrescribing
- ✓ Follow up and alerts
- ✓ Referrals
- ✓ Education
- ✓ eFolio (Case Mgmt)
- ✓ Practice Dash Board

Billing



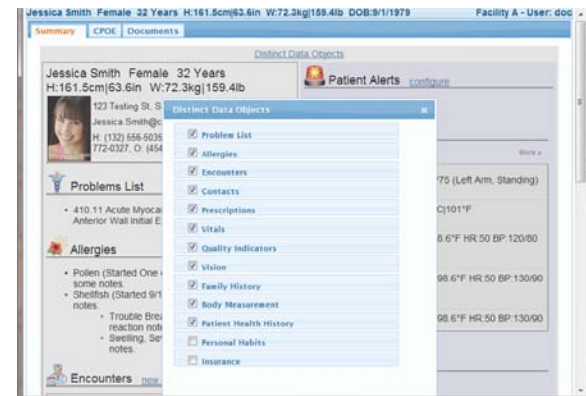
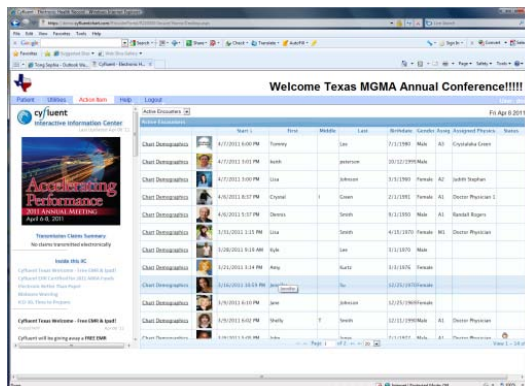
Cyfluent Enhances Clinical Decisions

- ❑ State-ready “Templates” Reduce Errors, Assure Complete Consideration Of All Clinical Decision Factors/Inputs And Predict Most Likely Diagnoses
- ❑ Business Intelligence “Dashboards” Help Clinical Decision Making As Well As Business Management
- ❑ Knowledge Bases Enhance Clinical Decision Support - Drug Interactions such as Drug to Drug, Drug to Allergy

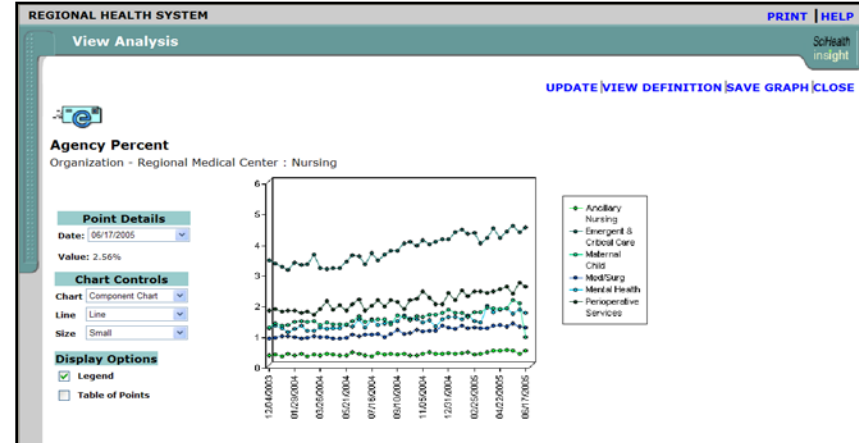
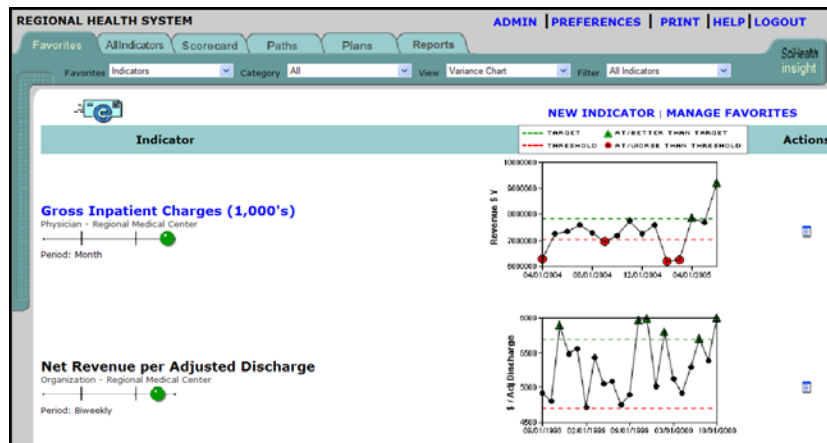
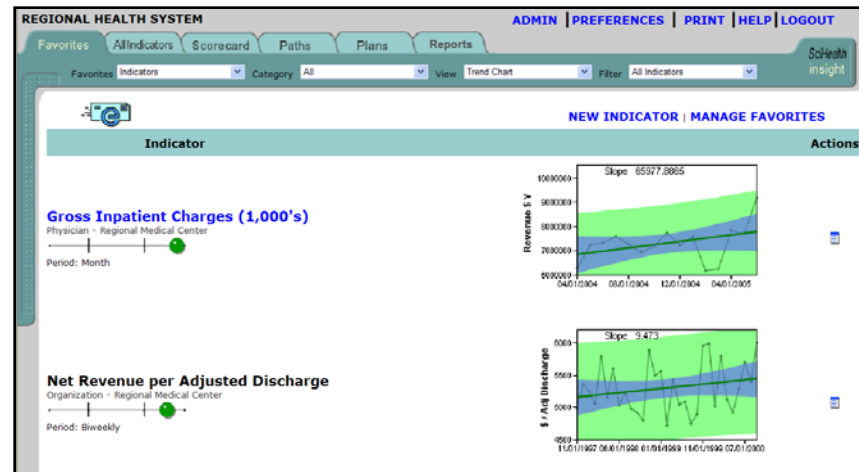
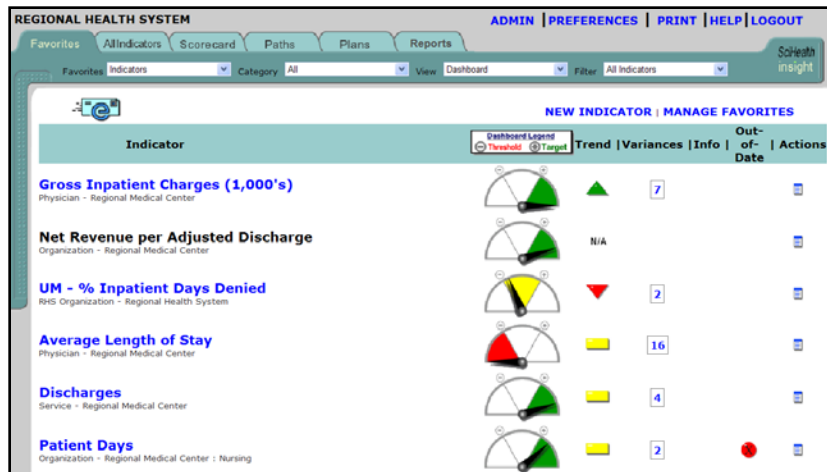


Cyfluent Enhances Clinical Decisions (Cont'd)

- ❑ System Design Provides Easy To Use Screen Layouts With Intuitive Work Sequence Maximizing Response Time
- ❑ Advanced Scheduling Modules Provide High Visibility Of Upcoming/In-Progress Workloads, Optimize Scheduling and Allocation of Requisite Specialty Resources
- ❑ Cyfluent Helps Clinical Decision Making More Consistent, Effective & With More Pin-point Accuracy

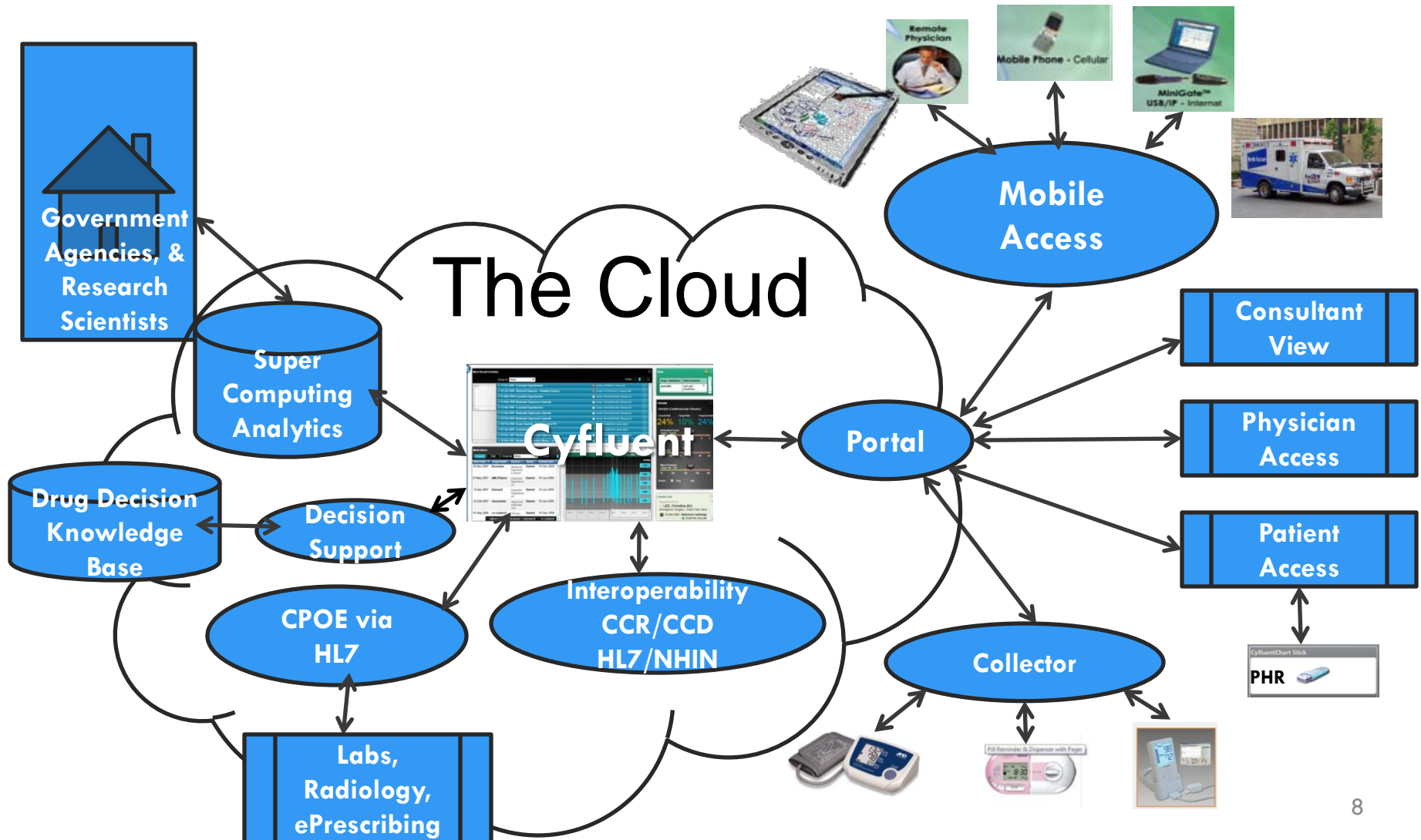


Real Time Clinical Insight And Financial Business Intelligence Dash Boards



Authorized physician, nurse, and administrators can view a variety of Key Performance Indicators

Cyfluent In The Cloud



Benefits of Cyfluent Cloud Design

- ❑ Physicians & Patients Have Real-time Access From Anywhere At Anytime: 24/7/365
- ❑ Only Require Access to Internet
- ❑ No Backup, Storage, Expansion Hardware To Worry About
- ❑ No Software Updates Or Related Downtime
- ❑ No Customer Infrastructure Compatibility Issues
- ❑ Safely And Easily Share Secured PHI (CCR) Via Secured Role Based Access Control (RBAC)
- ❑ Open & Standard-based Interfaces Ensure Data Can Be Collected From Any Innovative Collectors or Devices

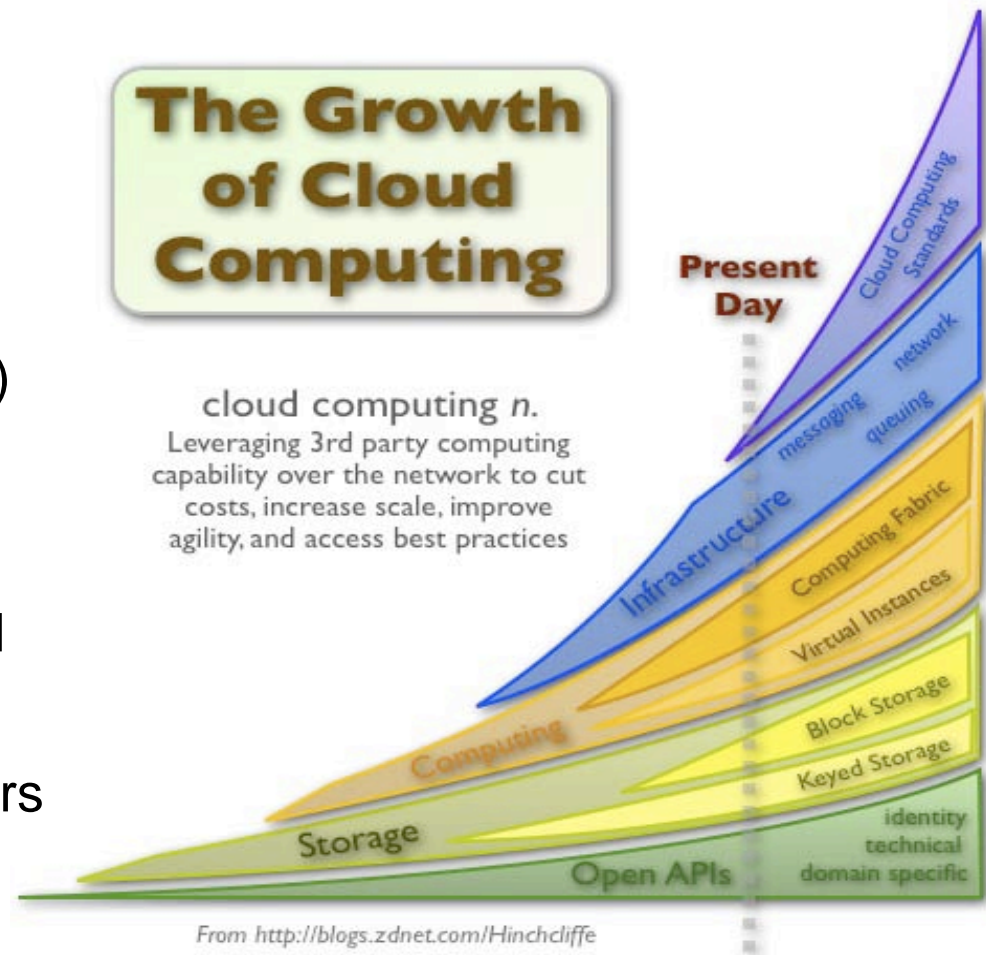
Benefits of Cyfluent Cloud Design

- ☐ With Cyfluent – a “Sixty Second Encounter” is possible
- ☐ Intuitive, Easy-to-use, Self-training Videos & Competency Tests With Virtual Training Option
- ☐ Integrated Patient Portal For Patients To Update Demographic/Vitals and Retrieve Their Own Health Record
- ☐ State-ready Templates For Many Physician Specialties
- ☐ Compliant E&M Coding Wizard Improves Revenue, Reduces Time Needed For Billing, & Results In Less Claim Denials

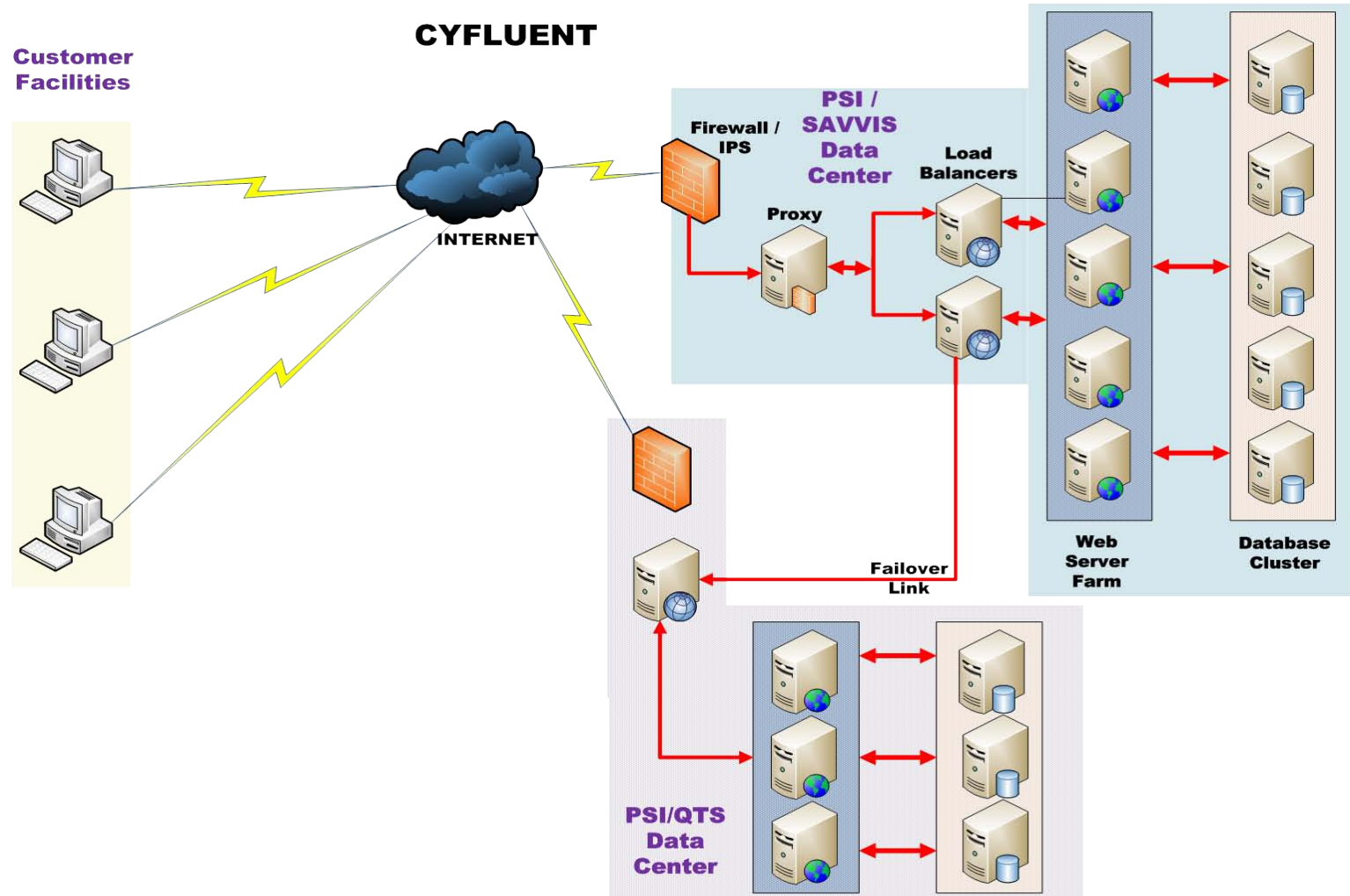
**Cyfluent Suite of Products - Simply The Most
Affordable, Flexible & Scalable Solution**

PSI Cloud Service Offerings

- ❑ Systems Convergence Planning (Increased Efficiencies)
- ❑ Server Consolidation
- ❑ Server Virtualization (VMs)
- ❑ Co-Hosting & Managed Infrastructure Services
- ❑ Elastic Capacity, Managed Systems/Network Security
- ❑ TIA-942 Tier 3 Data Centers
- ❑ Cyfluent SaaS Suite of Products



Cyfluent Cloud-based Architecture



Cyfluent Cloud Architecture Specifics

(Cont'd)

- ❑ Architecture Ensures **High Availability And Fault Tolerance**
 - The Warm Backup Site Provides Seamless Failover For Any Event Threatening Service Interruption At The Primary Site
 - Each Client Is Directed To The Least Busy Instance Assuring Optimal Response Time
 - Future Architecture To Include Multiple US and International Host Sites To Comply With Local Regulations And Add Geographic Separation of Backup/Failover Sites
- ❑ Cyfluent SaaS Strategy Assures Computing Infrastructure & Development & Testing Platform Are Developed, Managed And Hosted By PSI At Our TIA-942 Tier 3 Secure Data Centers

Cyfluent Cloud Architecture Specifics

(Cont'd)

- ❑ Cyfluent SaaS offer includes IaaS/PaaS - Clients Do Not Have To Worry About Computing Infrastructure nor the Development & Testing Platform
 - PSI Provides Managed Service Firewalls, Managed IP Networks, Virtual Machines (VMs), Scalable Bandwidth, etc.
 - PSI is delivering Infrastructure as a Service (IaaS) To The US Department of Defense
 - PSI is delivering Platform as a Service (PaaS) in the Form Of Cloud-based VMs To A Variety Of External Customers
 - Cyfluent SaaS Suite of Products Have Been Selected to Serve Over 200 Private Physician Practices with Over 2000 Physicians and to Integrate Over 200,000 Patient Records Across the Hygea Physician Network

Cyfluent Cloud Architecture Specifics

- ❑ Strategic Factors Of PSI's Cloud Infrastructure Are **Scalability** And **Abstraction**
 - Load Balancing, Process Partitioning And Resource Scaling Meets Any Capacity or Growth Requirements
 - Access Via Scalable Load Balancing Appliance Cluster To Web Server Farm (Microsoft IIS 7 Platform)
 - Back End Contains Database Clusters - Multiple Clustered SQL 2008 Databases with Cross Replicated Data
 - Scaling Predicated On Maximum Potential Use At Peak Non-typical Periods, Assured Available Resources
 - Additional Resources Are Allocated From Total Pool To Circumvent Bottlenecks Typical Of A Dedicated System
 - This Design Accommodates Implementations Ranging From Single Physician Practices To Large Hospital Systems

Cyfluent Cloud Architecture Specifics

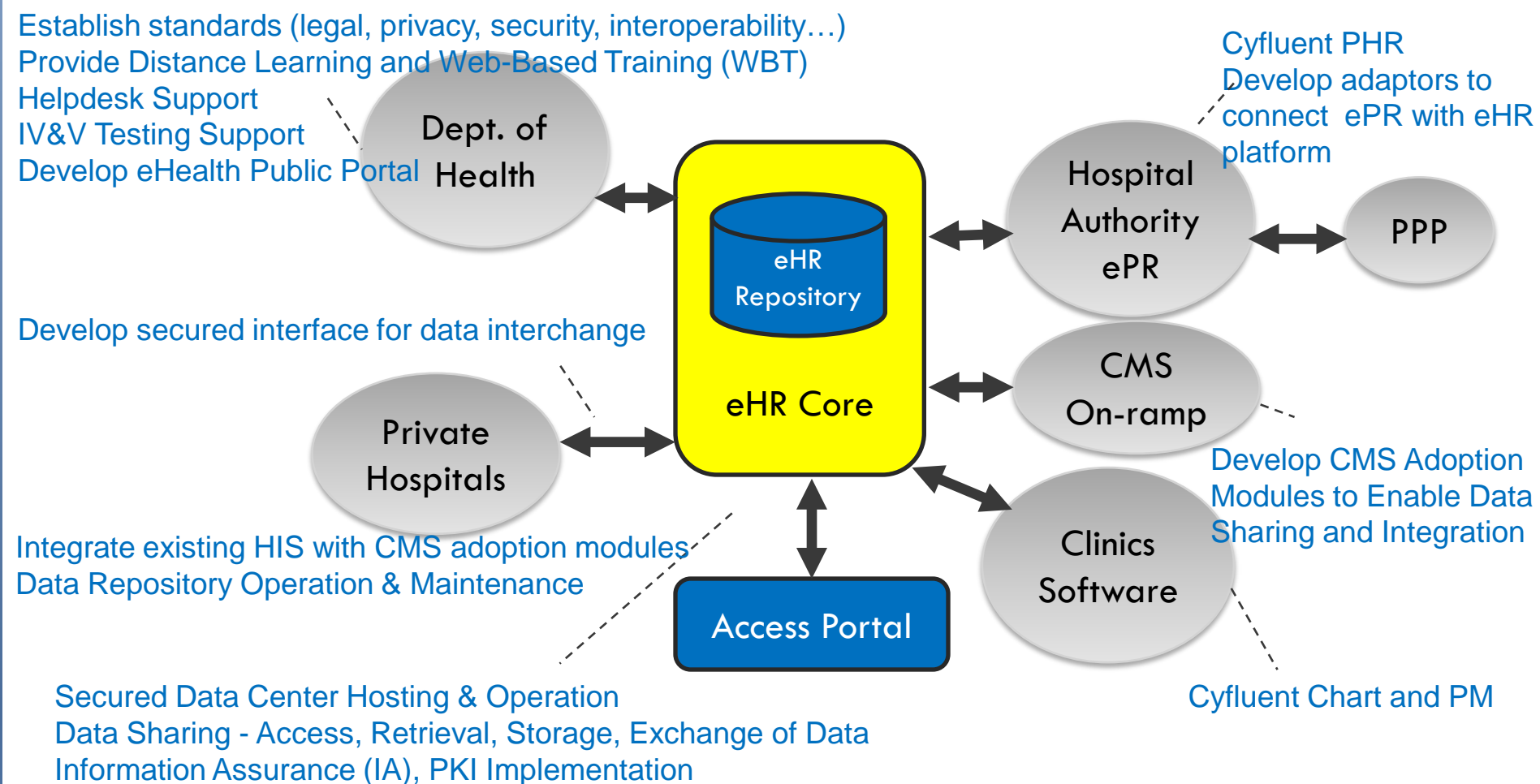
(Cont'd)

planned systems international

❑ Data Security

- Encryption Of Data For Secure Transmission Over The Internet
- The **Single Client** Option Provides Each Client With A Dedicated Application And Database Instance - A Logical Separation Of All Data And Processing Which Prevents Data Leakage Or Crossover Between Clients
- The **Group Client** Option Is Available For Clients Who Have Multiple Clinics Or Locations But Require Collaboration And Data Sharing Between Sites.
- Role-Based Access Control (RBAC) Assures Easily Managed - Segmented Access

What Can PSI Contribute to eHealth Project?



Selected Partners



PSI Contacts



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