

Preparation for eHR

Vicky Fung

Senior Health Informatician

eHR Information Standards Office

28 Jun 2013

Discussion

- Introduction
- Access to eHR
 - User
 - Consent from patient
- Sharing data to eHR
 - PMI
 - Sharable data
- As eHR enrolment centre
- Preparation & engagement



Objective

- To identify preparation works required to facilitate the implementation of eHR at healthcare providers

Implementation of eHR

- Governed by the future eHR ordinance
- Voluntary participation (patients & HCPs)
- Access to eHR
 - patient-under-care & need-to-know
 - View + data upload
- HCPs to provide readily sharable electronic data within scope to eHR under patient's consent
- Standards to facilitate building & viewing eHR
- Flexibility in implementation
 - Standards adoption : migration path
 - Standards based technical interface

Patient Consent

- Govern which HCP can view patient's eHR / upload patient data to eHR
- Means of consent (captured in eHR Sharing System)
 - Smart-ID
 - Written form
 - One-time password
- Type of consent
 - One year rolling
 - Automatic renewal upon receiving attendance record from the HCP
 - Open-ended till revocation



Role-based Access Control

- Only authorised users can access to eHR under ‘patient-under-care’ & ‘need-to-know’ principles
- Role based access
 - Functions / Data accessible by user depend on the role assigned to the user by HCP
 - Only registered Healthcare professionals (with registration *with Boards & Councils*) can view clinical data
 - Healthcare administrative/ancillary staff has administrative function access only

Identification of eHR Users

- Staff must be individually identified & authenticated before eHR access is allowed
 - Secondary check with registration boards/councils for healthcare professionals, hence required registration numbers of staff
- Healthcare Staff Index
 - Staff identification data (based on HKID card)
 - Professional registration data
 - Service data at HCP
- Preparation at HCP
 - Identify which staff can access eHR
 - Collect staff consent for passing data to the index ???
 - Create staff account at eHR Sharing System
 - Batch / individual
 - Assign token
 - Ongoing maintenance, e.g. termination of service

Identification of Patient

- Aim : Accurate identification of individual patient for building a womb-to-tomb eHR record
- Suboptimal PMI data will affect quality of eHR data
- PMI management
 - Assign a PMI Coordinator
 - Adopt standard registration practice (PMI checklist) at eHRC and all HCPs
 - Follow up problem cases
 - System enhancement
 - Communication with eHR Sharing System
 - Handle eHR PMI information

Management of Healthcare Recipient Index

Table of Contents

1	INTRODUCTION	11
2	HEALTHCARE RECIPIENT INDEX (HRI) PRINCIPLES	13
2.1	HRI RECORDS	13
2.2	IDENTITY / TRAVEL DOCUMENT	14
2.3	eHR ENROLMENT CONFIRMATION ON PERSONAL IDENTITY	15
2.4	INFORMATION ACCURACY	17
3	eHR HEALTHCARE RECIPIENT INDEX (HRI) DATA	17
3.1	eHR HRI DATA	17
3.2	eHR NUMBER	18
3.3	MAJOR KEY IDENTIFIERS	18
3.3.1	Introduction to Major Key Identifiers	18
3.3.2	Hong Kong Identity Card Number / Hong Kong Birth Certificate Number	18
3.3.3	English name	18
3.3.4	Sex	18
3.3.5	Date of Birth	18
3.3.6	Identity Document Number	18
3.3.7	Identity Document Type	18
3.4	OTHER HRI INFORMATION	18
3.4.1	Introduction to other HRI Information	18
3.4.2	Chinese Name	18
3.4.3	Other Name	18
3.4.4	Nationality	18

3.4.5	Communication Means	18
3.4.6	Address	18
3.4.7	Address Proof	18
3.4.8	Phone Number	18
3.4.9	Contact Person	18
3.4.10	Substitute Decision Maker (SDM)	18
4	INFORMATION STANDARDS FOR NEWBORN BABIES AND CHILDREN UNDER 11 YEARS OLD	31
4.1	PERSON UNDER 42 DAYS DO NOT HAVE HONG KONG BIRTH CERTIFICATE	31
4.2	INTERIM RECORD CREATION AND RECORD COMPLETION FOR NEWBORN BABY	31
4.3	BABY'S NAME	31
4.4	PERSONS UNDER 11 YEARS OLD	34
5	MANAGEMENT OF eHR HRI	35
5.1	INTRODUCTION	37
5.2	UPDATE ON eHR HRI MAJOR KEY IDENTIFIERS	38
5.3	HANDLING OF DUPLICATED eHR HRI RECORDS	40
6	IMPACT OF HCP'S PMI ON eHR DATA	41
6.1	INTRODUCTION	41
6.2	UPDATE HCP PMI MAJOR KEY IDENTIFIER(S)	41
6.3	MERGE HCP PMI RECORDS	41
6.4	MOVE EPISODE AT HCP PMI	41
7	CONTINUOUS ASSESSMENT	42

Sharing Data to eHR

- HCPs to provide readily sharable electronic data within scope to eHR under patient's consent
- eHR data standard
 - Importance of accurate patient registration (PMI) data
 - Multi standards compliance level for sharable data
 - Level 1 : free-text / PDF document
 - Level 2 : structured data with local value
 - Level 3 : structured data with standard value
 - Computer generated data only (including PDF), no scanned documents

Phased Approach

eHR Section	Level 1	Level 2	Level 3
eHR Recipient			
Encounter			
Referral			
Clinical note / summary			
Adverse reaction / allergy			
Clinical alert			
Problem			
Procedure			
Birth record			
Assessment / physical exam			
Social history			
Past medical history			
Family history			
Drug – prescription record			
Drug – dispensary record			
Immunization			
Clinical request			
Diagnostic test result – Laboratory			
Diagnostic test result – Radiology			
Diagnostic test result – Other investigation			
Care & treatment plan			

Key :

Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
---------	---------	---------	---------	---------



Phase 1 eHR

eHR Section	Level 1	Level 2	Level 3
eHR Recipient			
Encounter			
Referral			
Clinical note / summary			
Adverse reaction / allergy			
Clinical alert			
Problem			
Procedure			
Birth record			
Assessment / physical exam			
Social history			
Past medical history			
Family history			
Drug – prescription record			
Drug – dispensary record			
Immunization			
Clinical request			
Diagnostic test result – Laboratory			
Diagnostic test result – Radiology			
Diagnostic test result – Other investigation			
Care & treatment plan			

Key :

Phase 1	Phase 2	Phase 3	Phase 4	Phase 5
---------	---------	---------	---------	---------

黃刑瑞 WONG, ING SHEU

HKIC : UH9773127

DOB : 04-Jan-1887

Age : 126 years

Sex : M

[Details ▶](#)Allergy &
ADR[Close Record](#)[Select Partic](#)

醫健通 All Local Non-Local
ehealth
Legend



▼ Clinical Note & Summary

Clinical Note & Summary

Referral

Birth Record

Encounter

▼ Problem & Procedure

Problem / Diagnosis

Procedure

Investigation Report

▼ Medication

Prescribing History

Dispensing History

▼ Laboratory Record

Chemical Pathology

Haematology

Immunology

Microbiology & Virology

Anatomical Pathology

Toxicology

Immunogenetics

Molecular Pathology

General & Other

▼ Radiology Record

General Radiology

Fluoroscopy

Ultrasonography

Computed Tomography

Magnetic Resonance Imaging

Immunisation Record

Laboratory Record

Date View

Document View

Haematology

Period: All

Date	Profile Description	Institution
21-Aug-2012	AD	QMH
20-Aug-2012	Haematology Result	QMH
15-Dec-2011	APTT,PT	QMH
12-Sep-2011	C, DD, FIB	UCH
06-Jun-2011	HBP, HBPP, HBPT	QMH

Laboratory Cumulative

Last 1 year

Page 1 of 1

Institution	QMH	UCH	QMH	UCH	HKSH
Date	15-Dec-2011	12-Sep-2011	06-Jun-2011	06-Jan-2011	09-Sep-2010
PDF Report					
Hemoglobin Pattern	215	90	500	200	---
HbA	90	100	140	700 ↑	---
Hemoglobin F	700 ↑	120 ↑	700 ↑	90	---
Hemoglobin F, Betke	90	130	200	215	---
Hemoglobin A2	215	90	90	90	---
Hb Barts	215	90	100	215	---
Hb Variant	90	90	130	90	---
Hb H Inclusions	700 ↑	700 ↑	120 ↑	500 ↑	---
Haemoglobin Pattern Results	200	200	212	200	---
Hemoglobin Pattern Test	500 ↑	500 ↑	---	700 ↑	---
Haemoglobin Pattern, Alkaline Electrophoresis	---	215	---	90	---
Haptoglobin	90	100	215	215	---
NAP Score	700 ↑	120 ↑	---	500 ↑	700 ↑
Acid Phosphatase, cytochemistry	200	130	700	---	200
Autohaemolysis	500 ↑	140 ↑	200 ↑	---	500 ↑

Hemoglobin F 700 mL [HIGH]
Reference Range: 100-500

Data Preparation & Interface

- Data preparation
 - Determine data of which domain (e.g. drug dispensing, problem) is/are readily sharable electronically
 - Level 3 data :
 - Prefer native adoption of recognised terminology, e.g. HKCTT, ICD 10, over mapping
 - All mapping must be in the context and verified by domain expert
 - Determine the standard compliance level for each domain
- The actual data interface
 - Determine the interface mechanism
 - Allocate resources for program change and testing
 - Ongoing : follow up on problem cases



HCP as Enrolment Centre

- For HCP who will also be the eHR Enrolment Centre
- To support
 - HC Recipient (patient) enrolment
 - Consent-to-provider
 - eHR PMI maintenance in accordance with eHR operation guidelines
 - Any other related operation procedures in accordance with eHR operation guidelines
- Determine the location at the HCP
 - Physical setup

Engagement

- Hospital commitment & management support
- eHR Participation Preparation Task Force
 - Work closely with eHRO, eHR PMO team
 - Dedicated team include management, clinical & technical staffs
 - Regular forum for discussing issues & solution
 - Monitor work progress
- Staff forum to early engage staffs & well informed the progress & impacts



HCP's Preparation for eHR

- To assign a coordinator for eHR related matters:-
 - overall project implementation, management and coordination for the handling, access, use, retention and security of the eHR
 - eHR enrolment between eHR Programme Office and HCP/HCI(s)
 - Create and manage eHR accounts for healthcare professionals / administrative staff / users in HCP/HCI(s)
 - System integration
 - Data interface



Thank You



