

Tested Hardware & Software

Hardware	Windows	Mac OS
CPU / Hardware	1.8 GHz or faster Intel/AMD x86 processor	Mac that supports macOS 13 (Ventura)
RAM	Minimum 4GB RAM	
Display	Minimum 1024 x 768 display	
Pointing Device	Standard Mouse / Pointing Device	
Network	Stable broadband Internet access with bandwidth over 50Mbps	
Printer	A printer which can print in A4 paper	
Disk Storage	Free 2GB disk storage	
Smart Card Reader (For Smart Id patient registration function and patient access)	A spare USB port for Smart Card Reader (to be provided by eHR Office)	
Software	Windows	Mac OS
Operating System	Microsoft Windows 11 (Version 22H2 and 23H2) Microsoft Windows 10 (Version 22H2)	macOS 13 (Ventura)
Web Browser	Microsoft Edge Google Chrome	Safari 17 Google Chrome
Java Runtime Environment (JRE) (For use with ELSA)	Oracle JRE 8 up to 8u411 (Mode C4.0) OpenJDK 11 & 17 (Mode B2.0, C4.0)	
Others	Windows	Mac OS
Fax Machine	Recommended version: Support high quality fax out (200 DPI)	